

Horisons LLC



REVIEW

Kevin C.
League City, TX
Jun 19, 2019



Thank you for your outstanding work and service on installing a new roof, fascia, and soffit. You have a great and hard working crew coming everyday on time and doing fantastic job keeping everything safe and clean.

REVIEW

Christopher C.
Houston, TX
May 23, 2019



Pete, the owner, was very professional and provided great service. I would recommend this company.

REVIEW

Omar H.
Sugar Land, TX
Jun 15, 2018



I did a lot of research as an engineer and I was quite happy with the product and the workmanship.

REVIEW

Vivek S.
Sugar Land, TX
Apr 30, 2018



The job was supervised properly and the crew was professional and courteous. I will highly recommend this company for roofing.

COMMENT

Additional Comment
Jul 01, 2015

I had a great experience.

REVIEW

Bola E.
Fresno, TX
Jul 01, 2015



They did a great job and had exceptional service. The sales manager was very helpful.

COMMENT

Additional Comment
Jul 01, 2015

I am and was very satisfied. I have a pretty good size house. They did the house, breezeway, and garage in 2 days. That is exceptional!

REVIEW

John M.
Houston, TX
Jun 29, 2015



Straightforward quote, they worked hard and fast, and the roof was perfect.

6666 Harwin Dr #655
Houston , TX 77036
(713) 782-7663
www.horisonsllc.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Horisons LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Horisons LLC in Houston, TX; La Porte, TX; Santa Fe, TX; Tomball, TX; Katy, TX; Baytown, TX; Magnolia, TX; Fresno, TX; Sugarland, TX; Missouri City, TX; and 28 other cities in Texas.

In this report, Horisons LLC has published a summary of the customer feedback they've received since they joined GuildQuality in November 2017. In that time, 25 out of 57 customers (44%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

Horisons LLC



COMMENT
Additional Comment
Jun 23, 2015

The man that came along with Noor was exceptional. His name may have been Peter. He was very friendly.

REVIEW
Pamela D.
Houston, TX
Jun 23, 2015
★★★★★

I was very pleased with the service. The customer service was a one. I was not able to get on the roof to see the work for myself, but Noor and Santiago made me feel confident that the job was well done. I have no complaints.

COMMENT
Additional Comment
May 04, 2015

Juan he was very kind and interesting and cared about our position for getting the roof put on.

COMMENT
Additional Comment
May 04, 2015

I really have no complaints about them, they really did a great job.

COMMENT
Additional Comment
May 04, 2015

It looks fine as far as I can see.

COMMENT
Additional Comment
Apr 27, 2015

I would like to recognize the whole crew for exceptional service.

COMMENT
Additional Comment
Apr 27, 2015

very satisfied with the work.

COMMENT
Additional Comment
Apr 20, 2015

Everyone was great, I was a little nervous in the beginning and didn't quite know when the project was going to begin but Pete helped me through that. Everything went as well as planned. I was quite impressed by the roofers, they came about 7:30 in the morning and were done by 7pm in the evening. They worked great together.

COMMENT
Additional Comment
Mar 30, 2015

We had some trouble with communication. We had our roof and siding done. Some things didn't match up as expected but we have talked to them about this.

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CUSTOMER FEEDBACK REPORT *for*
Horisons LLC



COMMENT

Additional Comment

Mar 30, 2015

I am happy with almost everyone.

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