

CUSTOMER FEEDBACK REPORT *for*  
**Champion Windows of Salt Lake City**

REVIEW

Natalie S.  
Salt Lake City, UT  
May 21, 2019



Windows are expensive... they took forever to get installed but they look good.

REVIEW

Cindy Q.  
Harrisville, UT  
Apr 30, 2019



Champion Windows did a great job and the windows are beautiful.

REVIEW

Karen W.  
Sandy, UT  
Apr 11, 2019



Champion Windows exceeded our expectations.

REVIEW

STACEY S.  
Evanston, WY  
Apr 11, 2019



They went above and beyond, and they repaired everything that needed to be repaired. They did a great job. The salesman was wonderful!

REVIEW

Jay B.  
Payson, UT  
Apr 06, 2019



They were great--great product for the price. You definitely get what you pay for. This isn't my first set of windows I've had for this company, and I've liked both sets.



3284 W 2100 South, Suite  
A  
Salt Lake City , UT 84119  
(801) 683-0493

**GUILDMEMBER SINCE 2012**

As a GuildQuality Guildmember, Champion Windows of Salt Lake City relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Salt Lake City in Salt Lake City, UT; Sandy, UT; West Valley City, UT; West Jordan, UT; Taylorsville, UT; Layton, UT; Ogden, UT; Murray, UT; Riverton, UT; Bountiful, UT; and 102 other cities in Utah, Wyoming and Nevada.

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REVIEW

Justin E.  
Clearfield, UT  
Feb 05, 2019



I was very impressed with the quality of window. The salesperson was friendly and knowledgeable about the windows. I was disappointed in the time it took for this project. We had uniquely shaped windows. I knew these would take a little more time. However, it took them two months longer than originally promised. After the install crew installed he first window they found that the other two windows were built to the wrong sizes. It took about another two months to build and install the windows. Overall, Champion had difficulties managing this project and the lack of communication only added to our stress and frustration with the project. The windows are very nice. I hope you have a better experience than we did.

REVIEW

Kent A.  
Logan, UT  
Jan 22, 2019



They seem to be pretty good quality, nice material windows. I am happy with them.

REVIEW

Jim C.  
Salt Lake City, UT  
Jan 16, 2019



Champion Windows sales and work crew were great!

REVIEW

Toni B.  
Cedar Hills, UT  
Nov 13, 2018



I was very pleased with the quality of the siding, the beauty of it , and the very professional and expert installation.



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REVIEW

Kenneth T.  
Salt Lake City, UT  
Oct 04, 2018



I got 3 bids, and what sold me in going with Champion was the quality, and dealing with Andy.



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Tiffany W.  
Salt Lake City, UT  
Oct 04, 2018



We are so pleased with our new windows!!! Our house is quieter, it doesn't heat up near as much in the afternoon sun, and the windows just look so much better than the old, beat up aluminum ones. We very much enjoyed our meeting with Andy, our sales rep, who was happy to answer any/all questions we had and made sure we understood exactly how our window pricing was calculated. We were leaving town two days later for a week so Mike, the installation manager, made a point to get our windows measured before we left so as not to delay our order. He told us they were currently taking 6-7 weeks for production/shipping, and sure enough, as soon we hit the 6-week mark, we got a call stating our windows had arrived and they were ready to schedule installation. Dale, our installer, did a great job. Installation did wind up taking a couple days longer than expected, but in Dale's defense, it's not his fault our house has a bunch of small basement window wells and curved brick. The outside trim work was just slow going and he made sure it looked good and was done right. He was neat, professional, and just an all around nice guy. After one of our larger living room windows was installed we discovered there were some small defects on the inside of the glass that were missed in the factory inspection, and a replacement window has been ordered, as well as for one bathroom window where the handle got dinged during transport. So far, Champion has definitely stood by their quality guarantee and we'd be happy to recommend them to friends and family.



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REVIEW

Wolfgang S.  
West Jordan, UT  
Aug 30, 2018



Windows are great, easy to clean and easy to open/close. I notices a difference the first day, the home stayed cooler during the hot summer day.

REVIEW

Ivory W.  
West Valley City, UT  
Jul 19, 2018



Everything was just excellent! I had no complaints. I was very happy that they did it in record time.

REVIEW

Eric A.  
South Jordan, UT  
Apr 06, 2018



We had a very large window with a crack from top to bottom and knew it was not safe for my grandchild not to be near. Champion windows was very fast to send a sales person, was very fast to take money and that was all the speed we received. The windows were very late coming. I know more about the politics of the Champion windows office than I ever need to know. If you are in no way in a hurry or expect on time delivery, Champion windows is your place to go.

REVIEW

Jerry H.  
South Jordan, UT  
Mar 31, 2018



We are happy with the quality of the door we selected. The guys that installed the door were professional and didn't leave until they ensured we were 100% happy with the door and the installation.

REVIEW

Stewart J.  
Salt Lake City, UT  
Feb 13, 2018



The workmanship was great. The estimated installation time was twice as long as they quoted it to be and they asked me to sign a release form saying the work was completed before it was.

REVIEW

Kimm A.  
Clearfield, UT  
Jan 26, 2018



As a company, their product is good but their management sucks.



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Cody H.  
West Jordan, UT  
Jan 22, 2018



The staff was really great! The only problem I had is they left a garbage can in my yard.

REVIEW

Jason R.  
Lehi, UT  
Jan 22, 2018



Windows took twice as long to install as quoted.

REVIEW

Allen L.  
Taylorsville, UT  
Jan 15, 2018



Hey they did a great job of making and installing the windows. There was a hiccup with the bedroom glass but was resolved.

COMMENT

Additional Comment  
Jan 04, 2018

Very pleased with my windows! Makes a huge difference! My furnace doesn't run constantly!

COMMENT

Additional Comment  
Jan 04, 2018

Excellent quality and exceptional installation crew!

COMMENT

Additional Comment  
Jan 02, 2018

I was most satisfied that the quality of the materials and the glass seems to be really high.

COMMENT

Additional Comment  
Dec 23, 2017

Andy was very knowledgeable & professional. The crew were extremely nice & did a great job installing.

COMMENT

Additional Comment  
Dec 15, 2017

Everyone was very nice and easy to work with. We're very happy with the job that was done.

COMMENT

Additional Comment  
Dec 06, 2017

They installed them early and quickly and I love the windows!



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REVIEW

Carol M.  
Taylorsville, UT  
Dec 06, 2017



They were clean, very fast and very professional.

REVIEW

Annette B.  
Grantsville, UT  
Dec 01, 2017



I have been wanting a garden window for several years. I never thought it would be this beautiful.

COMMENT

Additional Comment  
Nov 29, 2017

Efficiency of getting them ordered and installed.

REVIEW

Geoffery B.  
Salt Lake City, UT  
Nov 29, 2017



I initiated my interest on line by requesting an appointment for someone to show us their product. I received a speedy response and had an appointment time set. Jarom was very knowledgeable and answered our questions. We received several promos so the cost was right. The windows were ordered and we had them installed very quickly. Sooner than expected.



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