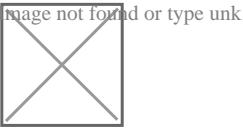


CUSTOMER FEEDBACK REPORT *for*
A&A Quality Roofing



Customer Feedback Summary

Of 15 customers surveyed, 10 responded



3377 N. US HW 63
West Plains , MO 65775
(417) 256-0755
www.aaqualityroofing.com

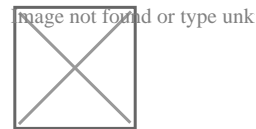
GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, A&A Quality Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of A&A Quality Roofing in West Plains, MO; Willow Springs, MO; Summersville, MO; Mountain View, MO; Caulfield, MO; Pottersville, MO; Birch Tree, MO; and Houston, MO.

In this report, A&A Quality Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in November 2016. In that time, 10 out of 15 customers (67%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2020.

Recent Reviews & Published Comments



CUSTOMER FEEDBACK REPORT *for*
A&A Quality Roofing

REVIEW
Pamela B.
Willow Springs, MO
Jan 17, 2021
★★★★★

Best. Company. Ever. Look no further. We recently had a new roof put on our home. I have never seen such dedication and integrity from a company. From day one, Sergey did what he said he would do. He showed up every single time he said he would. He kept me updated on the job progress. He was incredibly conscientious about leaving our place spotlessly clean. My husband and I are beyond happy with the work this company performed for us. Our new roof is gorgeous. Sergey went above and beyond, while dealing with our insurance company. He had such a wonderful group of respectful staff! I have dealt with contractors in the past, for different jobs. No one has ever impressed me more than A and A Roofing! Do yourself a favor, if you want people you can trust, who do it right the first time, call these guys. Our next door neighbor recommended A and A to us. We owe them! :)

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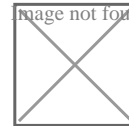
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REVIEW
Wendy P.
HOUSTON, MO
Dec 13, 2020
★★★★★

If you want a high quality product installed by a high quality team with fair pricing and honest business practices, call A & A Quality Roofing. No reason to look anywhere else. In spite of delayed shipping because of Covid and disputes with our insurance company, they came through and handled everything perfectly. And if you are older as I am and looking for someone to keep your roof and gutters clean and inspect your roof as well, check out their Care Club. For a reasonable price, they come out once or twice a year and handle the work for you. Worth it's weight in gold and you can bet we will be signing up!

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CUSTOMER FEEDBACK REPORT *for* **A&A Quality Roofing**

REVIEW

Carl & Christina G.
Brandsville, MO
Jun 06, 2017
★★★★★

This was the first time I needed a roofer and I was very pleased. From the moment that my husband and I met with Sergey the salesman from A & A we were impressed. Sergey was very nice and went over all the options we had. He was patient with the amount of questions that we had. Once we agreed to have them put on our new roof, he kept in contact with us and the crew did a great job. We didn't have anything left around our house from the removal or application of the shingles. Definitely would recommend them to my friends and family. The Golay's

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REVIEW

Ilene M.
Pottersville, MO
Apr 10, 2017
★★★★★

Very positive experience!

REVIEW

Wendy P.
houston, MO
Jan 20, 2017
★★★★★

Quality products, fantastic work ethics, the crew were super polite and work sun up til sun down until the job was done. Very professional business and super great clean-up. You would have never know they were here except for the fantastic new roof on the house.

REVIEW

Antonette D.
Mountain View, MO
Jan 13, 2017
★★★★★

Top Notch! I couldn't have asked for more. Very polite, and good workers. Gave me exactly what they promised with a smile.

COMMENT

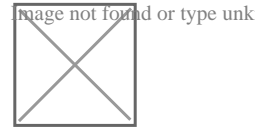
Additional Comment
Nov 26, 2016

I was most satisfied in terms of their timeliness, speed and quality.

COMMENT

Additional Comment
Oct 04, 2016

They were very good.



CUSTOMER FEEDBACK REPORT *for*
A&A Quality Roofing

COMMENT
Additional Comment
Oct 04, 2016

I was very satisfied with how well they explained everything. The crew was very good.

REVIEW
Hal C.
Willow Springs, MO
Oct 04, 2016

We were very happy with them! They did everything right. They even cleaned up well.



COMMENT
Additional Comment
May 16, 2016

I did not have any problems.

COMMENT
Additional Comment
May 16, 2016

Al was really good.

REVIEW
Alan A.
West Plains, MO
May 16, 2016

They are very professional, fast, and trustworthy.



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