

Windows Hawaii



REVIEW

Colby M.
Mililani, HI
Mar 27, 2020



Great company, professional staff, the project went well and our house looks great!

REVIEW

Frank H.
Mililani, HI
Mar 04, 2020



Great & dependable company

REVIEW

Stan W.
Kaneohe, HI
Feb 13, 2020



They had great service and we are very happy with the results. We would highly recommend this company.

REVIEW

Raymond L.
Honolulu, HI
Feb 12, 2020



i thought they were very professional, and I am very satisfied with the product.

REVIEW

John F.
Kapolei, HI
Feb 08, 2020



The windows definitely reduce outside noise which is a plus in close quarter neighborhoods.

REVIEW

Arthur S.
Mililani, HI
Dec 28, 2019



It's good. It's an excellent job. The windows are perfect--just what we needed.

REVIEW

Yamamoto A.
Kailua, HI
Dec 25, 2019



Contractor did not communicate until I initiated contact after 20 weeks. A lot of alibis and excuses

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.

Windows Hawaii



REVIEW

Kattengell R.
Honolulu, HI
Dec 21, 2019



Great people to work with, all in all they made it a pleasant experience.

REVIEW

J.V.J.
Waialua, HI
Oct 17, 2019



We were just visiting for 2 weeks in Hawaii and we wanted to get a contract for windows before we left. Mario went above and beyond to make an appointment to see us the day after we landed. We were able to establish a contract before we left and this past summer our windows were installed. We love our windows! Mahalo Nui Loa Windows Hawaii, Mario, Jacelyn, and the rest of the staff.

REVIEW

Judy S.
Pearl City, HI
Aug 28, 2019



Everything went well.

REVIEW

Alfred O.
Waialua, HI
Aug 27, 2019



Everything about the process was excellent although it took almost 7 months for the windows to arrive. However we were told upfront that it would take that long. It was worth the wait! I love my new windows. They look beautiful and my house is so much cooler. From Steve, the salesman, Kurt, the project manager who did perfect measurements, to Jhenre and his crew....excellent and professional service.

REVIEW

Kevin T.
Mililani, HI
Aug 20, 2019



The job site had debris that I had to clean up, damage to a floor trim panel and the windows took longer than quoted to get in. The windows look great!

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.

Windows Hawaii



REVIEW

Rowena P.
Kapolei, HI
Aug 19, 2019



It took too long for me to get my windows. I paid for it in December and didn't get it installed July. I was told it would be done in April. Other than that, its good and I'm happy with my windows.

REVIEW

Floyd B.
Kailua, HI
Aug 19, 2019



Product and Installation were good but sales and administration needs a lot of improvement. It took over six months to have our windows installed. 2 months after installation, we have not recieved a final inspection and warranty from our sales representative.

REVIEW

Masaji T.
Aiea, HI
Aug 09, 2019



My windows were actually delayed several months, first due to my order being placed on Black Friday. However, the staff kept in constant contact with me. Updating me with the progress of my order. My windows were finally installed in June, 7 months later. They were very apologetic and even discounted my fee more to compensate me for the extensive delay. Note: (Please use rating from Wendy T of Aiea. Masaji - my father, passed away in 2009)

REVIEW

Marc R.
Honolulu, HI
Aug 08, 2019



Great looking windows and they do a great job of keeping the heat out. Installation could have been better. Delivery times were very slow.

REVIEW

Janice Y.
Kaneohe, HI
Aug 06, 2019



They did a good job.

REVIEW

Thomas A.
Kailua, HI
Aug 03, 2019



Their very professional, and they did a very good job.

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.

Windows Hawaii



REVIEW

Lisa P.
Kapolei, HI
Jul 22, 2019
★★★★★

I am very satisfied with my purchase from Windows Hawaii. My house stays cooler and the noise from outside stays outside. The windows are easy to open and clean. When they were installed the installers were very professional. They kept the area clean throughout the installation and when they were done they thoroughly cleaned up the area. I'm very pleased with my purchase from Windows Hawaii.

REVIEW

Edward I.
Waipahu, HI
Jun 13, 2019
★★★★★

I'd give it a 4--for the people who installed it. Nobody gave an update to why my door was sticking too long. I had to call myself. Mario was very good when he came to my house to collect the check. He came and knocked on the door, and he waived the credit card fee--which was \$30. That made it pretty good.

REVIEW

Giles A.
Mililani, HI
Jun 12, 2019
★★★★★

I had asked them to wait a year for me, and they were very accommodating and kept in touch throughout the year; that's why I appreciate the professionalism and the service. Also, we love the windows.

REVIEW

Lori A.
Honolulu, HI
Jun 03, 2019
★★★★★

The windows are top-rated and it allows us to enjoy the tradewinds while feeling safer from any intruders. We received excellent service from the estimation to the completed project. I would definitely recommend Windows Hawaii to my friends and family!

REVIEW

Tetsu I.
Waianae, HI
May 29, 2019
★★★★★

I'm very satisfied. If I was not satisfied, you would hear from me.

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.

Windows Hawaii



REVIEW

Janice J.
Aiea, HI
May 28, 2019



My old windows leaked so the installers made sure they sealed my new windows properly this time. They cleaned up everything and even put my bed back together. Wonderful install job and I absolutely love my new windows.

REVIEW

David Y.
Honolulu, HI
May 28, 2019



Windows Hawaii was easy to work with from the start. After signing the contract there was a bit of a wait to schedule the job, maybe due to their popularity? The two workers assigned to our project were professional, courteous and skilled. We love our new patio doors, жалousies, and sliders.

REVIEW

Robert H.
Mililani, HI
May 23, 2019



We were lucky to have Eric as our rep, and it sure helped that we qualified for a 50% discount on their best windows. The installation crew was very professional and courteous, and completed the work in a timely manner. We are happy with the windows, which does help to keep out most of the heat from the sun..

REVIEW

Elisse L.
Honolulu, HI
May 22, 2019



Worked with Mario on two major projects for our house and he is always available and willing to work with us and our budget.

REVIEW

Janice U.
Kaneohe, HI
May 22, 2019



While communicating with the office staff, or the workers in the field, I can feel the confidence that they have in the company. They genuinely have a happy attitude and want to do the best job possible. I would definitely recommend them to family and friends.

REVIEW

Donna C.
Honolulu, HI
May 22, 2019



I was more than satisfied with the service and product. I would highly recommend Windows Hawaii to anyone.

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.

CUSTOMER FEEDBACK REPORT *for*

Windows Hawaii



REVIEW

Lester L.
Kaneohe, HI
May 22, 2019



The staff of Windows Hawaii were very knowledgeable and professional. The installer was very good and did a terrific job installing the windows in my home.

91-489 Komohana Street,
Unit B
Kapolei , HI 96707
(808) 671-0808

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Windows Hawaii relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Windows Hawaii in Honolulu, HI; Mililani, HI; Kaneohe, HI; Aiea, HI; Kapolei, HI; Pearl City, HI; Waipahu, HI; Kailua, HI; Waianae, HI; Ewa Beach, HI; and 10 other cities in Hawaii.

In this report, Windows Hawaii has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 228 out of 446 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2020.