

Tri State LeafGuard

Customer Feedback Summary

Of 850 customers surveyed, 453 responded



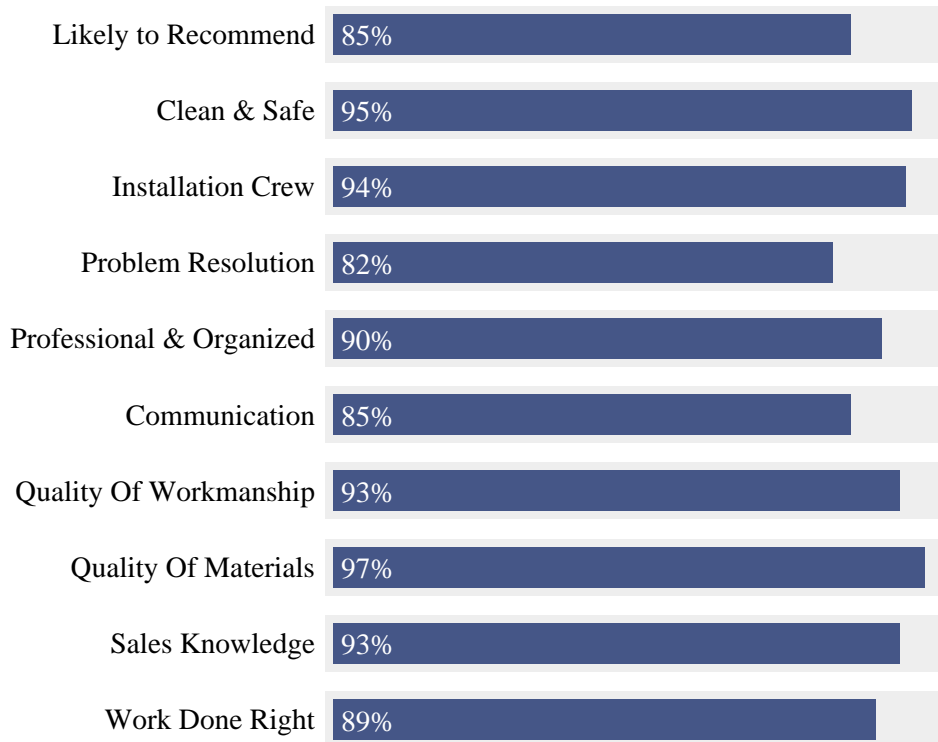
7300 N. Crescent Blvd. #5
Pennsauken, NJ 08110
(856) 831-1720

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Tri State LeafGuard relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tri State LeafGuard in Philadelphia, PA; Wilmington, DE; Cherry Hill, NJ; Trenton, NJ; Willingboro, NJ; Newark, DE; West Chester, PA; Levittown, PA; Bridgeton, NJ; Marlton, NJ; and 378 other cities in New Jersey, Pennsylvania, Delaware and New York.

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Recent Reviews & Published Comments

REVIEW

Joan L.
WARMINSTER, PA
Mar 27, 2019



The salesman was knowledgeable and efficient. The workmen were fabulous.

REVIEW

Stephen M.
LACKAWAXEN, PA
Mar 26, 2019



I have had a couple people at Tri State LeafGuard with whom I have had a great experience. Sadly, I paid a lot of money for the gutters on my brand new house and they were installed wrong (and yes, I confirmed that the contract had the layout shown with the proper requirements). Now there are holes in...

CUSTOMER FEEDBACK REPORT *for*

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REVIEW

John D.
WILKES BARRE, PA
Jan 21, 2019



They are very thorough, use good products and are very good.

REVIEW

Jessica C.
NARBERTH, PA
Jan 02, 2019



I was pleasantly surprised that they installers were as organized and as careful with my yard as they were. Tri-State LeafGuard was above and beyond what I expected.

REVIEW

John C.
VINCENTOWN, NJ
Nov 19, 2018



The crew was energetic, adaptive, speedy and careul. There was some misunderstanding over the water troughs and the work for the shed, probably due incomplete communication. I informed the crew I would arrange the furniture on the deck, yet the deck was not free of debris, so I swept it. Otherwise, they...

REVIEW

Tim D.
Philadelphia, PA
Aug 18, 2018



Their pricing is outrageous.

REVIEW

Lawrence S.
Tabernacle, NJ
Aug 04, 2018



Everything as advertised. Product, Installation & overall experience first class. Only choice to make for this kind of product.

REVIEW

Helen R.
Pennsauken, NJ
Jul 16, 2018



Me and my wife absolutely love them . They did exactly what they were supposed to do and we absolutely love them. All the guys that worked on it were all friendly and if you asked them questions they would answer them. We absolutely loved them.

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REVIEW

August B.
covington township,
PA
Jul 03, 2018



The installation crew was very helpful and very courteous!

REVIEW

Catalina S.
MOUNT POCONO,
PA
Jul 02, 2018



I'm very happy with the gutters and the quality of materials. So far so good. I would do it again in a heartbeat.

REVIEW

John S.
Bensalem, PA
May 21, 2018



The service was exceptional.

REVIEW

Earl C.
Merchantville, NJ
May 18, 2018



As far as the crew and the quality, I would raise the numbers even more. The guys that did my work were unbelievable and I would recommend them to anyone to do work. They were very knowledgeable.

REVIEW

Sung S.
East Greenville, PA
May 18, 2018



I am satisfied with the job.

REVIEW

Christine K.
Bensalem, PA
May 08, 2018



If I knew how much my salesman was lying I would never have agreed to the contract. The gutters were installed in such a manner that they looked like they were hanging off the house by at least 6 inches. They came out and fixed the slope of the gutters but then they leaked, then they came up and jammed...

REVIEW

Frank F.
PHILADELPHIA, PA
Apr 03, 2018



Tri-State LeafGuard has great service anytime. I appreciate it!

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REVIEW

Charles S.
VINCENTOWN, NJ
Apr 03, 2018



I'm very satisfied with the job.

REVIEW

Larry A.
Shoemakersville, PA
Feb 09, 2018



We were really, really, happy. We didn't expect them to work in the type of weather, but they persevered and did a heck of a job. Everything is perfect. The system is everything they advertised and more.

REVIEW

James M.
Wilmington, DE
Nov 06, 2017



It was expensive but the quality is very good. The service was excellent. The product is holding up to my expectations.

REVIEW

Lorraine B.
Philadelphia, PA
Nov 06, 2017



Their workmanship and salesmanship were excellent. They delivered what they promised and I'm very satisfied with everything.

REVIEW

Rosemary L.
Hershey, PA
Nov 06, 2017



Miscommunications between sales and installers caused problems. Incorrect installation in one area caused water problems. It took numerous phone calls to multiple people to have this corrected. All is fine now. The quality of the product is good. Communication among staff and customer is poor.

REVIEW

Thomas H.
Waynesboro, PA
Oct 25, 2017



I had previously had a leaf guard system in Frederick Md installed in 2000. Had to call leaf guard to take a bees nest out and tighten down the top corner cap. The new system was installed on house being built and had to wait for contractor to get house to point where system could be installed. The...

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REVIEW

Dusti P.
Red Lion, PA
Sep 25, 2017



Tri State LeafGuard did an exceptional job and I am very happy.

REVIEW

Elaine M.
Hatfield, PA
Sep 06, 2017



I am very satisfied.

REVIEW

Scott S.
New Providence, PA
Aug 25, 2017



good experence

REVIEW

David C.
UPPER HOLLAND,
PA
Aug 18, 2017



Initially when my job was completed I was extremely satisfied with the work and the appearance of the finished product. I did make mention of the fact that we were going to be renovating our entire property of the next couple of years, but I thought that the gutters due to their poor condition needed...

REVIEW

Paul K.
York, PA
Jul 31, 2017



After three service calls we still have a leak and they are comming back to repair. Then I may have a better view point.They disturbed

REVIEW

Anton B.
Middletown, DE
Jul 24, 2017



Good product, install was quick, but price was way too high!

REVIEW

Virginia W.
Mount Ephraim, NJ
Jul 13, 2017



I think that they are a very reliable company, and that they did a great job.

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REVIEW

Michael R.
West Berlin, NJ
Jun 26, 2017



They were prompt and on time. They were here and back to install and done. In and out.

REVIEW

Lisa K.
Columbia, PA
Jun 26, 2017



It's a wonderful experience. I believe it will work perfectly for me.