



CUSTOMER FEEDBACK REPORT *for*

Tiger Roofing

REVIEW

Margie E.
Terrell, TX
Jun 17, 2021



He was very professional. He went over everything with me, showed me the materials, and showed up on time. I was very pleased.

REVIEW

Brett L.
Kaufman, TX
Sep 01, 2020



Tiger Roofing went beyond any expectations I could have had, they did things I did not know was possible. They went back to my insurance agency and brought them to the table better than I thought anyone could have!

REVIEW

Scherry H.
Kaufman, TX
Aug 14, 2020



They did a good job!

REVIEW

Brenda R.
Grand Prairie, TX
Aug 01, 2020



They were very professional, and I was very happy with them.

REVIEW

Nancy H.
Terrell, TX
Jul 22, 2020



I highly recommend Tiger Roofing for your roofing needs. They handled everything - insurance, material, labor, and all my questions. To my great surprise, replacing my roof was a very pleasant experience!!!

REVIEW

Julius Z.
Grand Saline, TX
Jun 16, 2020



They are a great roofing company. I would recommend to anyone.

REVIEW

Matthew J.
Fate, TX
Apr 17, 2020



Good, quick, and fast. I wouldn't hesitate using again.

6042 Ellis Ln
Kaufman , TX 75142
(972) 268-3125
www.goodrooferstx.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Tiger Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tiger Roofing in Kaufman, TX; Terrell, TX; Dallas, TX; Scurry, TX; Forney, TX; Seagoville, TX; Midlothian, TX; Canton, TX; Grand Saline, TX; Fate, TX; and 11 other cities in Texas.

In this report, Tiger Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in March 2019. In that time, 54 out of 79 customers (68%) responded to a GuildQuality satisfaction survey, with the most recent response in July 2021.



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REVIEW

Dennis B.
Terrell, TX
Apr 01, 2020



Great company! They are very professional and do what they say and when they say they are going to do it. I was completely satisfied with everything!

REVIEW

Brandon T.
Scurry, TX
Feb 01, 2020



They were very professional and did quality work.

REVIEW

Robert G.
Kaufman, TX
Jan 06, 2020



Working with Tiger Roofing was very painless and they took care of everything that I needed to get taken care of in a timely manner.

REVIEW

Stephanie G.
Dallas, TX
Dec 18, 2019



Reese kept me in the loop and always followed thru on what he said.

REVIEW

Lois M.
Kemp, TX
Dec 01, 2019



Very professional, knew what they were doing. Would highly recommend the company to everyone.

REVIEW

Ashley C.
Kaufman, TX
Oct 30, 2019



Easy to work with! Thanks for a beautiful roof!

REVIEW

Robert L.
Dallas, TX
Oct 21, 2019



They were friendly and worked directly with my insurance to make sure everything was covered. The workers were on time and knowledgeable. Everything was cleaned up before they left and only a very few nails were missed, mostly under the hedges and bushes. I highly recommend Tiger Roofing.

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REVIEW

Tim S.
KAUFMAN, TX
Oct 21, 2019
★★★★★

Communication was great and they handled all the negotiations with the insurance company. There were a couple of areas where the guttering and fascia board got a little dinged during installation. They came out and handled the repair of those areas in a timely manner. They were very responsive and professional in all aspects.

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REVIEW

Tomasa R.
Kaufman, TX
Oct 01, 2019
★★★★★

Overall they did an amazing job.

REVIEW

James W.
Dallas, TX
Sep 08, 2019
★★★★★

I am very appreciative to the quality job Tiger Roofing did on my house. Reece was initially professional and courteous and the attitude continued and was shared by all crew members. Thank you Tiger Roofing for a job well, well done.

REVIEW

Patricia N.
Kaufman, TX
Sep 06, 2019
★★★★★

The work crew arrived on time and hit the ground running. They worked throughout the day in the heat taking only short breaks. They cleaned up completely, and I found no nails left behind. They did a very professional job, and I will certainly recommend them to anyone who needs a new roof.

REVIEW

Loe S.
Kaufman, TX
May 31, 2019
★★★★★

Tiger Roofing was professional, friendly, and did a good job!

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CUSTOMER FEEDBACK REPORT *for*

Tiger Roofing

REVIEW

Pam G.
Kaufman, TX
Mar 12, 2019
★★★★★

As a busy professional, I appreciated the knowledgeable and timely attention Rodney provided from initial contact throughout the claim process and roof replacement. Rodney kept me informed during each step and responded promptly to any questions I had. I would highly recommend Tiger Roofing for a reliable and professional roof replacement.

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COMMENT

Additional Comment
Feb 02, 2019

Rodney did a good job communicating everything.