

CUSTOMER FEEDBACK REPORT *for*
Sela Roofing & Remodeling, Inc



REVIEW

Mark B.
Eden Prairie, MN
May 19, 2019



Always been happy with Dan (Sales) and their work crews. They do an awesome job.

REVIEW

Thang D.
Minneapolis, MN
Apr 17, 2019



They are prompt and did a great job!

REVIEW

Bill S.
Edina, MN
Mar 27, 2019



Sela Roofing & Remodeling, Inc is a terrible contractor, don't use them.

REVIEW

Tom A.
Blaine, MN
Mar 26, 2019



The installers were very professional and courteous. They did fine work.

REVIEW

Mike L.
Blaine, MN
Mar 26, 2019



Working with Sela Roofing was very smooth, they mad the whole process seamless. They also worked very well with my insurance company.

REVIEW

Mike T.
Minneapolis, MN
Feb 28, 2019



Work scheduled was not done in a timely manner. Work crews did a very good job once they here, my opinion, since final inspection was not completed.

REVIEW

Joe S.
Blaine, MN
Oct 09, 2018



The workmanship was very good but the communication and organizing from Sela was very poor. I ended up organizing most of the project.

4100 Excelsior Blvd
St Lous Park , MN 55416
(612) 823-8046
www.selaroofting.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Sela Roofing & Remodeling, Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sela Roofing & Remodeling, Inc in Minneapolis, MN; Eden Prairie, MN; Minnetonka, MN; Saint Paul, MN; Edina, MN; Eagan, MN; Bloomington, MN; Maple Grove, MN; Plymouth, MN; Blaine, MN; and 79 other cities in Minnesota, Wisconsin and Washington.

In this report, Sela Roofing & Remodeling, Inc has published a summary of the customer feedback they've received since they joined GuildQuality in September 2014. In that time, 152 out of 450 customers (34%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

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REVIEW

Julie B.
Minneapolis, MN
Oct 07, 2018



I would advise people to have Sela do one project only. I am doing a re-roof, siding and storm windows. It has been over a year and the project still goes on. The production and scheduling departments are inefficient. In good faith, I spent 8 months October to May with a tarp on a quarter of my roof,...

REVIEW

Daniel D.
Circle Pines, MN
May 07, 2018



I will never use them again and would never recommend this company to anyone.

REVIEW

David C.
Victoria, MN
Mar 06, 2018



The product seems good, it was the customer service that was lacking in my experience. That is my reason to rate them that way I did. It was not good customer service for me.

REVIEW

Ted F.
Minneapolis, MN
Jan 23, 2018



Poor Communication.

REVIEW

Charles S.
Minneapolis, MN
Dec 04, 2017



I've had three roofs done by Sela and I'm pleased with their work so I keep coming back to them.

REVIEW

Janice H.
Minneapolis, MN
Nov 28, 2017



They were very professional and did a beautiful job. They were very neat, clean, and hard workers.



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REVIEW
Mary S.
Minneapolis, MN
Nov 14, 2017
★★★★★

Don't do it.

REVIEW
Scott B.
Eden Prairie, MN
Sep 20, 2017
★★★★★

seal great qua;ity

REVIEW
Kermit B.
Bloomington, MN
Jul 11, 2017
★★★★★

Sela Roofing & Remodeling provided quality work, the installation crews were respectful of property, and follow up was good when any issues arose.

REVIEW
Craig B.
Excelsior, MN
Jul 07, 2017
★★★★★

I am extremely satisfied.

REVIEW
Scott J.
Saint Paul, MN
Jul 07, 2017
★★★★★

Process was very smooth and did exactly what they promised. Their sub contractors were great to work with.

REVIEW
Bruce D.
Coon Rapids, MN
Jun 26, 2017
★★★★★

The work was done professionally and in a timely manner. The staff was pleasant to work with. We are satisfied with the end result.

REVIEW
Mary R.
Rosemount, MN
Mar 21, 2017
★★★★★

Having had a bad experience with a prior contractor I was hesitant about everything. Sela dazzled me with their customer service from start to finish. THANK YOU Sela!!

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REVIEW

James M.
Roseville, MN
Feb 09, 2017



SELA did a great job with our new roof, chimney, gutters and soffits. Salesman Bill E was extremely knowledgeable and made several wise suggestions. Everyone was knowledgeable, courteous and efficient. The work crews were prompt and neat so the hassle factor was minimal. We would definitely work...

REVIEW

Ruth R.
Eden Prairie, MN
Nov 30, 2016



It was a pleasure dealing with Sela Roofing Co., from the prompt and courteous estimator to the workers who installed the roof! The work was done efficiently and on time. The new roof looks great! I would definitely recommend Sela to anyone needing these services!

REVIEW

Kelly C.
Minneapolis, MN
Nov 03, 2016



Highly satisfied with Sela, from the first sales call to assess my need to the end of the job to complete the work and the follow-up. The office team is fabulous with dealing with the insurance company and claim filing. I was highly satisfied with Sela. They are organized in all aspects. They exceeded...

REVIEW

Ian C.
Prior Lake, MN
Aug 24, 2016



Professional, knowledgeable, they complete the work in a timely manner. Great company!

REVIEW

Rich W.
Plymouth, MN
Aug 19, 2016



Sela extremely reliable. Felt we received a fair price for all repairs completed by them. Was very happy to see how professional every worker was. Was able to communicate with everyone. Even received phone calls to make sure when they were coming out to the job that we were aware they were coming....

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REVIEW
J. T.
Belle Plaine, MN
Aug 16, 2016
★★★★★

They did a good job.

REVIEW
A.O.R.
Richfield, MN
Jul 25, 2016
★★★★★

Very professional, very efficient, high quality work.
Our insurance adjuster thanked us for hiring Sela.

REVIEW
Keith A.
Robbinsdale, MN
Jun 07, 2016
★★★★★

They were trustworthy, dependable, very clean, and professional. The clean up was great. We were happy we went with them. We knew that they were the best.

REVIEW
Walter J.
Lakeland, MN
Apr 05, 2016
★★★★★

They were on time, they took care of the job, and I would hire them again.

REVIEW
Kari L.
Coon Rapids, MN
Mar 07, 2016
★★★★★

We were very excited about the project itself, but when we saw the end result, it by far exceeded our expectations. I want to give a special shout-out to Pat Hall, our salesperson. He was a part of the process from start to finish. The whole team was amazing to work with.



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