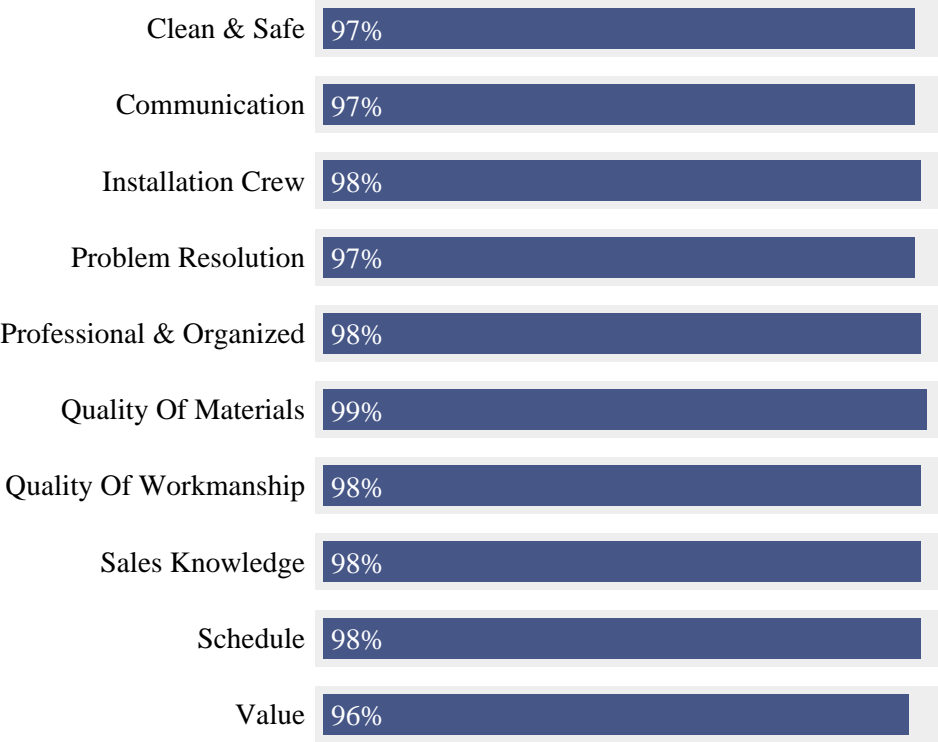
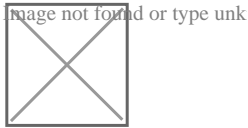


CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

Customer Feedback Summary

Of 1,507 customers surveyed, 899 responded



455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Carencro, LA; Abbeville, LA; Broussard, LA; Breaux Bridge, LA; Scott, LA; Rayne, LA; Opelousas, LA; and 41 other cities in Louisiana.

In this report, Roofing Louisiana has published a summary of the customer feedback they've received since they joined GuildQuality in December 2013. In that time, 899 out of 1,507 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2021.

Recent Reviews & Published Comments

REVIEW

Barbara M.
Rayne, LA
Apr 02, 2021



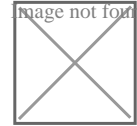
My experience with you was excellent. I am so glad that you were the ones who did the work . Thank you for taking such good care of me.

REVIEW

Rachel F.
Duson, LA
Mar 08, 2021



Great service. Would recommend .



CUSTOMER FEEDBACK REPORT *for* Roofing Louisiana

REVIEW

Jeanette M.
Lafayette, LA
Mar 05, 2021



This was such a great company to work with. Everybody was so nice and did an outstanding job. They were remarkable! They came here and went to work right away. The installers went non-stop until they were completely finished. I was amazed at how they worked. They did a great job!

REVIEW

Marcy R.
Lafayette, LA
Mar 03, 2021



Roofing Louisiana was amazing to work with. No stress, no harassing, just great honest service. The quality of the products and work done are exceptional. I would definitely recommend them to anyone!

REVIEW

Hazel K.
Lafayette, LA
Feb 20, 2021



Jim Olivier's Roofing Louisiana was wonderful! Everyone I spoke or worked with from my first call speaking to Cindy, Doug, Bernie and Shad was a pleasant experience. No one wants to have damage to their home, but if you have a roofing problem, I highly recommend calling Jim Olivier's Roofing Louisiana. Thanks to all who put a new roof over my head!

REVIEW

Roland B.
New Iberia, LA
Feb 08, 2021



They stand by their product.

REVIEW

Chris B.
New Iberia, LA
Jan 21, 2021



They did a good job.

REVIEW

Mary M.
Lafayette, LA
Jan 07, 2021



They were precise in what they quoted and the time frame it would take to do the roof.

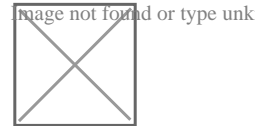
455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Carencro, LA; Abbeville, LA; Broussard, LA; Breaux Bridge, LA; Scott, LA; Rayne, LA; Opelousas, LA; and 41 other cities in Louisiana.

In this report, Roofing Louisiana has published a summary of the customer feedback they've received since they joined GuildQuality in December 2013. In that time, 899 out of 1,507 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2021.



CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

REVIEW

Theresa L.
Kaplan, LA
Jan 07, 2021



I am very satisfied with the job. It was team work at the highest quality and everything went very well!

REVIEW

Donald G.
Rayne, LA
Jan 06, 2021



Very pleased with the service and the work done.

REVIEW

CHUCK A.
Lafayette, LA
Dec 28, 2020



I am 100% satisfied. They did a great job!

REVIEW

David K.
Gueydan, LA
Dec 28, 2020



They did an excellent job, and I am very satisfied with what they did.

REVIEW

Gene B.
Lafayette, LA
Dec 24, 2020



great job

REVIEW

Theo R.
Scott, LA
Dec 11, 2020



They were very efficient. I am appreciative of the work they did in a timely manner!

REVIEW

Hilman P.
Church Point, LA
Dec 11, 2020



Professional and well done.

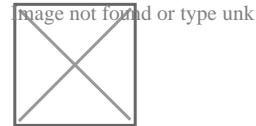
455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Carencro, LA; Abbeville, LA; Broussard, LA; Breaux Bridge, LA; Scott, LA; Rayne, LA; Opelousas, LA; and 41 other cities in Louisiana.

In this report, Roofing Louisiana has published a summary of the customer feedback they've received since they joined GuildQuality in December 2013. In that time, 899 out of 1,507 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2021.



CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

REVIEW

Kathy D.
Morse, LA
Dec 11, 2020
★★★★★

I highly recommend them. I was very satisfied

455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

REVIEW

JANET E.
Lafayette, LA
Dec 02, 2020
★★★★★

Excellent company providing outstanding service. Installation went very well and all of our questions were answered quickly. Minor issues were addressed and resolved to our satisfaction.

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Briley D.
Breaux Bridge, LA
Nov 16, 2020
★★★★★

Roofing Louisiana have done repairs for us before. They were there and got it done on time. They cleaned up well and were professional. We had received multiple compliments!

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Carencro, LA; Abbeville, LA; Broussard, LA; Breaux Bridge, LA; Scott, LA; Rayne, LA; Opelousas, LA; and 41 other cities in Louisiana.

REVIEW

Chris L.
Kaplan, LA
Aug 20, 2020
★★★★★

We have used them multiple times before. We have always been very satisfied.

In this report, Roofing Louisiana has published a summary of the customer feedback they've received since they joined GuildQuality in December 2013. In that time, 899 out of 1,507 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2021.

REVIEW

Rosaline G.
Saint Martinville, LA
Aug 18, 2020
★★★★★

I am very pleased with the proficiency and professionalism of the job. The supervisors were very respectful, helpful, and they explained everything clearly.

REVIEW

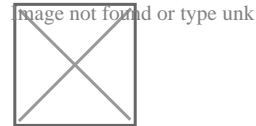
MARY F.
Lafayette, LA
Aug 18, 2020
★★★★★

We were very satisfied with their work, the timeliness; they did it all in one day, they cleaned up well you could not tell they were here. They were efficient and did quality work.

REVIEW

Bob T.
Lafayette, LA
Aug 12, 2020
★★★★★

They were all excellent and profession. Ken Trahan and Richard Brusord were superb.



CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

REVIEW
Dawn F.
Breaux Bridge, LA
Jul 13, 2020
★★★★★

They did a great job! We were extremely pleased and happy with their service and installation crew.

455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Carencro, LA; Abbeville, LA; Broussard, LA; Breaux Bridge, LA; Scott, LA; Rayne, LA; Opelousas, LA; and 41 other cities in Louisiana.

In this report, Roofing Louisiana has published a summary of the customer feedback they've received since they joined GuildQuality in December 2013. In that time, 899 out of 1,507 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2021.

REVIEW
Ronald G.
Lafayette, LA
Jun 07, 2020
★★★★★

they were more then we expected

REVIEW
Guy R.
Lake Arthur, LA
Jun 05, 2020
★★★★★

My roof created some unique challenges and the team at Roofing Louisiana handled them in the best possible way. Everyone was very polite and extremely professional with every aspect of replacing our roof.

REVIEW
Gerald S.
Scott, LA
Jun 05, 2020
★★★★★

Excellent crew, went above and beyond my expectations. Professional workmanship. Did a "Complete" roofing job!Completed job in less than 1 day.

COMMENT
Additional Comment
May 23, 2020

ALL MY QUESTIONS WERE ANSWERED.JOB WAS DONE IN RECORD TIME AND I JUST LOVE MY NEW ROOF!

REVIEW
Sheila B.
Gueydan, LA
May 23, 2020
★★★★★

A GREAT COMPANY! MANY THANKS!

COMMENT
Additional Comment
May 16, 2020

The time they took to do it. They worked themselves to death to do it. They were wonderful; they never stopped.

COMMENT
Additional Comment
May 16, 2020

I would recommend them to anybody.