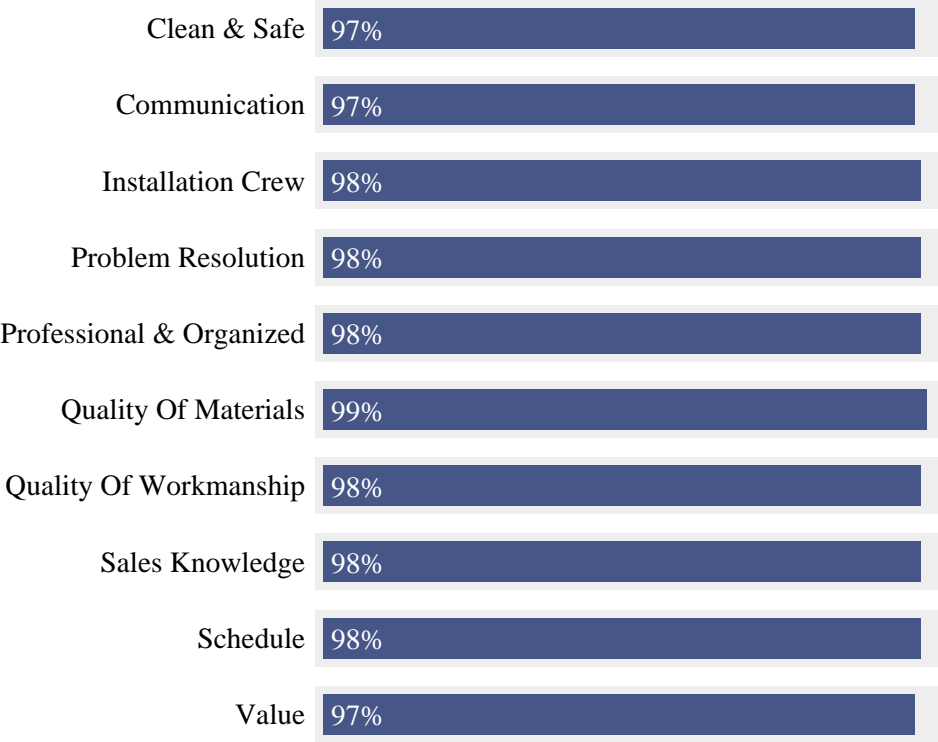


CUSTOMER FEEDBACK REPORT *for* Roofing Louisiana

Customer Feedback Summary

Of 1,611 customers surveyed, 956 responded



455 Ridge Rd.
Lafayette , LA 70506
(337) 993-0584
www.roofinglouisiana.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Roofing Louisiana relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Roofing Louisiana in Lafayette, LA; New Iberia, LA; Youngsville, LA; Abbeville, LA; Carencro, LA; Breaux Bridge, LA; Broussard, LA; Scott, LA; Rayne, LA; Duson, LA; and 44 other cities in Louisiana.

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Recent Reviews & Published Comments

REVIEW

Charles R.
Opelousas, LA
Oct 11, 2021



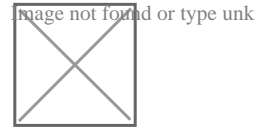
Very professional and well organized and performed quality work.

REVIEW

Mildred B.
Crowley, LA
Aug 06, 2021



I was taken care of by the best company in Louisiana.



CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

REVIEW

YVONNE B.
Maurice, LA
Jul 20, 2021



Very Harding working people doing the job effectively and timely. Highly recommend!!

REVIEW

Kelly B.
Breux Bridge, LA
Jul 08, 2021



I would highly recommend Jim Oliver's Roofing. The job was done on time and right the first time. Everyone I talked to was friendly. Use them you will not be disappointed. Doug our salesman was very knowledgeable and he is the only one that went look in our attic to see what wood needed to be changed.

REVIEW

Connie G.
Lafayette, LA
Jul 07, 2021



I really liked their professionalism and the installation crew. They were always in touch with me and let me know what was going on. They were very friendly and I like the company a lot. I would definitely recommend them.

REVIEW

Joe D.
Scott, LA
Jul 03, 2021



they did a very good job

REVIEW

Scott F.
Rayne, LA
Jun 30, 2021



They have friendly and courteous staff who worked very efficiently

REVIEW

Troy M.
New Iberia, LA
Jun 30, 2021



We were very pleased with the service. They were extremely fast in the installation. We were very happy.

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REVIEW

Eileen D.
Crowley, LA
Jun 24, 2021
★★★★★

For one, their presentation was great when we initially met with them to get an estimate. There were lots of visuals. During the day of the installation, we had to reschedule because of weather, which was understandable, but whenever they came for the actual installation, they were quick and great. They did a thorough job. We have no complaints. Everyone was wonderful.

REVIEW

Erinn Q.
Lafayette, LA
Jun 18, 2021
★★★★★

Roofing Louisiana was exceptional. They completed our roof quickly and effectively, and we had no problems from start to finish.

REVIEW

JOHN S.
Duson, LA
Jun 17, 2021
★★★★★

They were very professional and completed the job in a very short time. The quality is excellent.

REVIEW

S.E.C.
Lafayette, LA
Jun 08, 2021
★★★★★

The employees went beyond the call of duty to help me out.

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CUSTOMER FEEDBACK REPORT *for* Roofing Louisiana

REVIEW

Jim N.
Lafayette, LA
Jun 02, 2021
★★★★★

I was very pleased with the entire process of getting my roof put on from beginning to end. I first met with Doug Palombo who explained the entire process to me. He spent approximately 2 hrs. with me until I understood everything. Cindy Prejean handled all dealings with my insurance co. which was a blessing. I could not have done it without her. She was always available to answer my questions. I also counted on Miss Bernie many times to help me with my many questions. The roofing crew did a fantastic job. They finished in less than 6 hrs. and cleaned up all debris before leaving. There were always 2 or 3 inspectors there at all times. I would highly recommend Roofing Louisiana to anyone needing a new roof. By the way the price was very reasonable.

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REVIEW

Danny R.
Breaux Bridge, LA
May 07, 2021
★★★★★

I thought the crew was professional. They knew what they were doing!

REVIEW

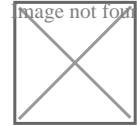
Jay C.
Lafayette, LA
May 07, 2021
★★★★★

You can not find anyone any better from start to finish than Roofing Louisiana. I got to meet Oliva and shake her hand. Roofing Louisiana goes by the book. They were not the lowest bid. I spent more money but I was not comfortable with the other companies. You have to look at what you are getting for the price. The cheapest is not always the greatest.

REVIEW

Paul S.
Carencro, LA
May 06, 2021
★★★★★

I like them. They were good and did everything.



CUSTOMER FEEDBACK REPORT *for* Roofing Louisiana

REVIEW

Tracy J.
Youngsville, LA
May 04, 2021
★★★★★

Everything went well and according to schedule, and very professionally. Competent crews, good supervision. They consulted with us at every stage to make sure we were satisfied. And the yard was as clean as a whistle when they finished. The extras, like wood repair/replacement and gutters, were equally professional.

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REVIEW

Matthew D.
Lafayette, LA
May 04, 2021
★★★★★

Roofing Louisiana was the standard by which we judged the other roofing companies who came out to give us a quote . All the others fell way short. Roofing Louisiana did exactly what the sales representative said they would do. The staff at Roofing Louisiana is excellent. We would use them again and refer them to others every chance we get.

REVIEW

Barbara M.
Rayne, LA
Apr 02, 2021
★★★★★

My experience with you was excellent. I am so glad that you were the ones who did the work . Thank you for taking such good care of me.

REVIEW

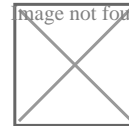
Rachel F.
Duson, LA
Mar 08, 2021
★★★★★

Great service. Would recommend .

REVIEW

Jeanette M.
Lafayette, LA
Mar 05, 2021
★★★★★

This was such a great company to work with. Everybody was so nice and did an outstanding job. They were remarkable! They came here and went to work right away. The installers went non-stop until they were completely finished. I was amazed at how they worked. They did a great job!



CUSTOMER FEEDBACK REPORT *for* Roofing Louisiana

REVIEW

Marcy R.
Lafayette, LA
Mar 03, 2021
★★★★★

Roofing Louisiana was amazing to work with. No stress, no harassing, just great honest service. The quality of the products and work done are exceptional. I would definitely recommend them to anyone!

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REVIEW

Hazel K.
Lafayette, LA
Feb 20, 2021
★★★★★

Jim Olivier's Roofing Louisiana was wonderful! Everyone I spoke or worked with from my first call speaking to Cindy, Doug, Bernie and Shad was a pleasant experience. No one wants to have damage to their home, but if you have a roofing problem, I highly recommend calling Jim Olivier's Roofing Louisiana. Thanks to all who put a new roof over my head!

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REVIEW

Roland B.
New Iberia, LA
Feb 08, 2021
★★★★★

They stand by their product.

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REVIEW

Chris B.
New Iberia, LA
Jan 21, 2021
★★★★★

They did a good job.

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REVIEW

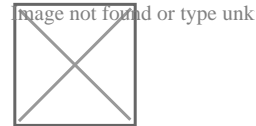
Mary M.
Lafayette, LA
Jan 07, 2021
★★★★★

They were precise in what they quoted and the time frame it would take to do the roof.

REVIEW

Theresa L.
Kaplan, LA
Jan 07, 2021
★★★★★

I am very satisfied with the job. It was team work at the highest quality and everything went very well!



CUSTOMER FEEDBACK REPORT *for*
Roofing Louisiana

REVIEW

Donald G.
Rayne, LA
Jan 06, 2021



Very pleased with the service and the work done.

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REVIEW

CHUCK A.
Lafayette, LA
Dec 28, 2020



I am 100% satisfied. They did a great job!

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REVIEW

David K.
Gueydan, LA
Dec 28, 2020



They did an excellent job, and I am very satisfied with what they did.

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