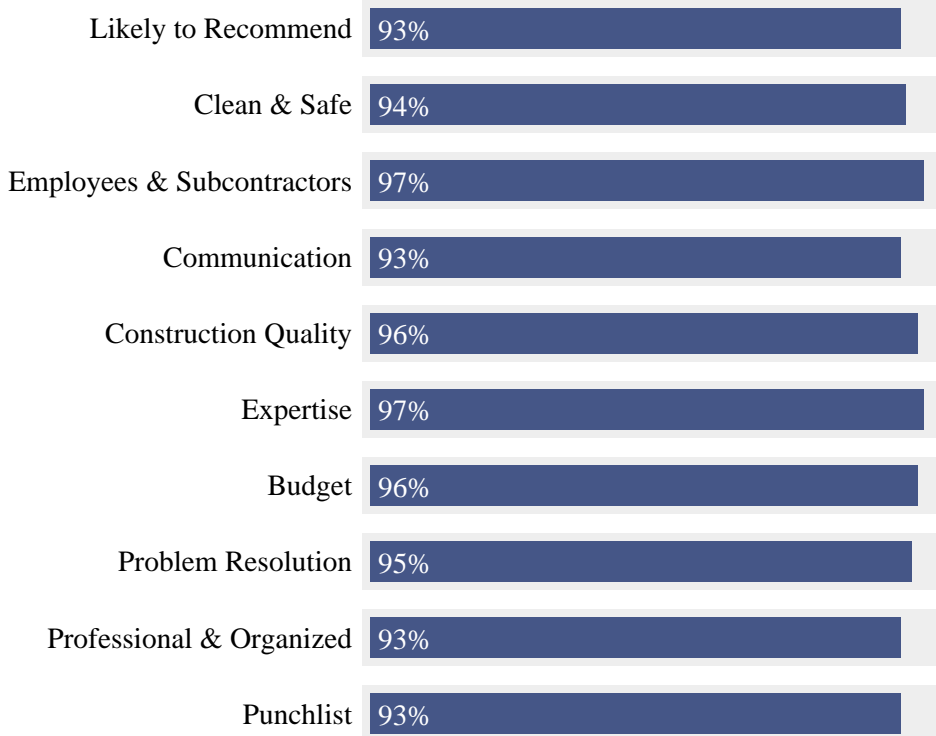


CUSTOMER FEEDBACK REPORT *for*
Republic Roofing & Restoration

Customer Feedback Summary

Of 583 customers surveyed, 246 responded



Recent Reviews & Published Comments



91 Peyton Parkway, Suite 101
Collierville, TN 38017
(888) 297-4432
republicexteriors.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Republic Roofing & Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Republic Roofing & Restoration in Memphis, TN; Collierville, TN; Jackson, TN; Arlington, TN; Bay, AR; Olive Branch, MS; Germantown, TN; Jonesboro, AR; Hot Springs, AR; Millington, TN; and 48 other cities in Tennessee, Mississippi, Arkansas and North Carolina.

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REVIEW

Peter H.
Memphis , TN
Nov 18, 2019
★★★★★

Collin Lambert assisted us when we had some roof damage. He even went out of his way to meet with the insurance appraiser. They were flexible on their timing to suit our needs. Collin was very professional and honest about all aspects of our roof repair. We had three layers of roofing which Republic scraped off, replaced several pieces of ply board, and put a new roof (with drip guards and painted pipe vents) in a day. My 3 year old daughter was able to run around the outside of the house with no risk of meeting an unwanted debris when they were done. I would recommend them to anyone looking for honest and quality work!

Comment from Republic Roofing & Restoration
Thank you so much for your review.

COMMENT

Additional Comment
Nov 14, 2019

I am happy about the recommendation to upgrade the roof to more quality materials.

COMMENT

Additional Comment
Nov 12, 2019

I was most satisfied with the workmanship and the cleanup.

COMMENT

Additional Comment
Jun 17, 2019

They were responsive. I have nothing but good things to say about them.

REVIEW

Penny M.
Munford, TN
Jun 17, 2019
★★★★★

I haven't really paid attention to roofs before, but every day when I leave, I look at mine and I think, "Look how pretty that is!" You don't think about it until you look at it, but I think mine is better than everybody else's roof.

COMMENT

Additional Comment
Jun 14, 2019

Not at this time but I've told ad many as possible

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REVIEW

Lisa C.
Memphis , TN
Jun 14, 2019
★★★★★

This is the best group of folks. Ben Wolfe exceeded my expectations. Republic was referred to me by and friend and thru did not disappoint. The roof was taken and on in less than 5 hours. Amazing. If you don't use Republic your nuts. Thanks to evetyone.

REVIEW

Sheryle W.
Bartlett, TN
Jun 14, 2019
★★★★★

We are very, very pleased with our roof and the workmanship that was provided. Larry was very helpful and informative. He was also very professional. He kept us up to date daily.

COMMENT

Additional Comment
Dec 10, 2018

I am most satisfied with how quickly they called me back, and how quick it was done. When Mike sat down and talked insurance, he told me that they were giving me a whole roof with the insurance and not just patching it like another company told me.

REVIEW

Jaquelyn B.
Jacksonville, NC
Dec 10, 2018
★★★★★

I could not be happier than what I am with my roof.

COMMENT

Additional Comment
Sep 28, 2018

I asked about a company on Facebook and I got recommendations and got them to come out and give an estimate.

REVIEW

Travis G.
Memphis, TN
Sep 28, 2018
★★★★★

Dealing with their representative, Ben Wolf, was an absolute pleasure. He was professional, courteous, trustworthy, upfront, honest, and an outstanding guy to work with.

REVIEW

James P.
Jackson, TN
Sep 17, 2018
★★★★★

Republic Roofing and Restoration were very professional and did a wonderful job.

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REVIEW
AMANDA M.
MEMPHIS, TN
Jun 26, 2018
★★★★★

They did great work and helped us throughout the entire claims process!

REVIEW
Greg Y.
Jackson, TN
Jan 13, 2018
★★★★★

Ron and Mike were excellent to work with and I would recommend Republic Roofing. I would use them again.

REVIEW
Paul P.
Jackson, TN
Dec 13, 2017
★★★★★

Republic Roofing & Restoration went way beyond the call of duty! We had a lot of weather going on and they worked every day! It was unbelievable how they handled the wind and rain! They are good people and I highly recommend them!

REVIEW
Robert H.
Jackson, TN
Dec 12, 2017
★★★★★

I appreciated the professionalism of the salesperson Larry G.

REVIEW
Jackie F.
Jackson, TN
Dec 09, 2017
★★★★★

Great Experience. Would definitely recommend!

REVIEW
Lenore V.
Jackson, TN
Nov 28, 2017
★★★★★

I would recommend him for any kind of work you need done. It was very personable and you could talk to him. It was all upfront and there no hidden charges. What he said, that was it.

REVIEW
Richard M.
Atoka, TN
Nov 21, 2017
★★★★★

job was done with quality

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REVIEW
Jayne S.
Jackson, TN
Nov 21, 2017
★★★★★

When they came by, we had storm damage, and there was a not on our door with their information. We had leaking. We called them and they got everything fixed in a timely manner. I would recommend them to anybody. The staff got right on it and got everything done. It is good to have that quality of staff that really cared about their customers. The staff that came out were very respectful. They were on time. I'm glad they put their card on the door because I would not have known about them otherwise. I would use them again and again. I dealt with the owner Mike, and Larry, and they were very good at coming out and answering questions.

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REVIEW
Colis C.
Bartlett, TN
Nov 20, 2017
★★★★★

Very pleased with the quality and service delivery of the product.

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REVIEW
Richard C.
Arlington, TN
Nov 16, 2017
★★★★★

They were a great company, they were very organized and professional.

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REVIEW
Carolyn W.
Jackson, TN
Nov 16, 2017
★★★★★

Larry has been extraordinarily professional. We have enjoyed working with the different teams he has brought in.

REVIEW
John W.
Memphis, TN
Mar 23, 2017
★★★★★

We had no problems with Republic Roofing & Restoration. They did everything we agree upon.

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REVIEW

Jack H.
Collierville, TN
Mar 17, 2017
★★★★★

I think they need to look into Mr. Roofer's pricing program. They were going to charge me \$11,000 for what another company was going to do for \$6,000. It wasn't Republic's fault, it was Mr. Roofer. Republic might not even know.

REVIEW

Jerry E.
Arlington, TN
Nov 30, 2016
★★★★★

I was very satisfied and the only problem was the long length of time with the communication.

REVIEW

Lorraine L.
Collierville, TN
Nov 30, 2016
★★★★★

I've enjoyed working with Justin Brady. He's been doing his job well. I would work with him again in a heartbeat.

REVIEW

Kim H.
Memphis, TN
Nov 14, 2016
★★★★★

Thanks for your help! Roof looks fantastic and installation was smooth!

REVIEW

Kenneth G.
Colierville, TN
Nov 04, 2016
★★★★★

I was satisfied with their customer service agent. He did what he said he would do and went above and beyond what was required.