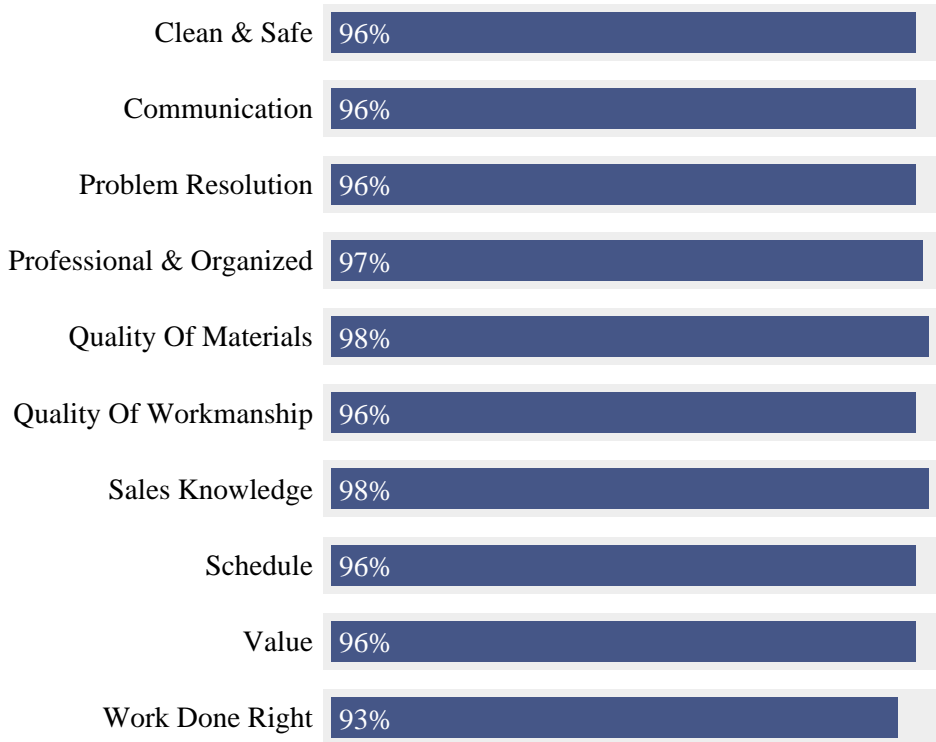


CUSTOMER FEEDBACK REPORT *for*
Fresh Coat Painters



Customer Feedback Summary

Of 11,980 customers surveyed, 6,493 responded



4755 Lake Forest Dr.
Cincinnati, OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

Recent Reviews & Published Comments

REVIEW

Doris B.
Waldorf, MD
Nov 13, 2019



FCP is very professional and courteous. They allow you to track the franchise. This made me feel very comfortable.

REVIEW

Ashley S.
Wexford, PA
Nov 12, 2019



The company did a great job and I would use them again in the future.

CUSTOMER FEEDBACK REPORT *for*

Fresh Coat Painters



4755 Lake Forest Dr.
Cincinnati, OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

REVIEW

Darrell H.
Pflugerville, TX
Nov 12, 2019



I was very impressed with the professionalism from quote to last coat. I had a clear understanding of every lining item, and the ability to remove specific line item quotes with ease was great for budgeting review. The project started on time and the team did an excellent job of keeping the work area clean. Updates were appreciated and gave me an understanding of progress at all times. The final walkthrough was very simple and small issues encountered were fixed immediately. The value for the process was outstanding. I feel like I am in a new home.

REVIEW

Hannah B.
Clarksville, TN
Nov 11, 2019



I had Noah and Cuba as my painters and I highly recommend them both.

REVIEW

Joe C.
Wexford, PA
Nov 11, 2019



Pat was very prompt and professional throughout the process. He took the time to explain how he would tackle the project. The quality of the final paint job was very good

REVIEW

Kim G.
Chesapeake, VA
Nov 09, 2019



I reached out for a quote & they showed up on time the next day, then scheduled me for the same week. Communication was great & the job was done quickly. My house looks great!

Fresh Coat Painters



4755 Lake Forest Dr.
Cincinnati , OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

REVIEW

Justin G.
Duarte, CA
Nov 08, 2019



From the moment I met Jennifer for our walkthrough and consultation, I knew I was working with the right company for our paint job. As someone who knows nothing about paint or hiring painters, she helped me understand everything from start to finish, and even offered fantastic paint tips/advice. From start to finish the process was seamless, and the paint job itself was faster than I expected. I am happy to recommend Fresh Coat Painters of Monrovia to all of my friends and family in the area.

Comment from Fresh Coat Painters of Monrovia

Justin, Thank you so much for the great review. It was our pleasure to work with you and Jeff on your project.

REVIEW

Wayne L.
Summerville, SC
Nov 07, 2019



Everyone I had the pleasure of dealing with was pleasant, personable and very thorough. I would highly recommend Fresh Coat Painters to any of my friends.

REVIEW

Barbara R.
Oxford , OH
Nov 07, 2019



We are very pleased with the work and attention to detail that our painters provided. We feel the money was well spent and we have already recommended Fresh Coat Painters of South Dayton!

REVIEW

Jon G.
Cranberry Twp, PA
Nov 07, 2019



Pat has great communication, a good price for all work performed and there is no one better in the industry. Use Fresh Coat...

REVIEW

Patrick B.
Mars, PA
Nov 07, 2019



Great experience with Fresh Coat. The price was good, the workers were professional, did a great job and kept our home clean. I'd recommend them

CUSTOMER FEEDBACK REPORT *for*

Fresh Coat Painters



REVIEW

Patricia K.
Lincoln, NE
Nov 05, 2019



I was extremely satisfied with the workmanship of Fresh Coat Painters of Lincoln. They explained the problems that I had with my soffits and gutters and recommended their plan to correct the problems. They kept me informed as to the date that the repairs would be made and showed up on time. There were no hidden surprises.

REVIEW

Becky W.
N Charleston, SC
Nov 05, 2019



They have been the best quality work experience that I have had in 52 years of marriage.

REVIEW

Marilyn S.
Beavercreek, OH
Nov 04, 2019



I am a repeat customer.

REVIEW

Wallace H.
Ellicott City, MD
Nov 02, 2019



We have been very pleased with the work done by Fresh Coat Painters of Columbia.

REVIEW

Randy W.
Trenton , OH
Nov 01, 2019



I thoroughly enjoyed my experience with Freshcoat. Nino did an excellent job and was very pleasant to work with.

REVIEW

Anjoli A.
Clarksville, TN
Oct 29, 2019



Great work, great price!

4755 Lake Forest Dr.
Cincinnati , OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

Fresh Coat Painters



4755 Lake Forest Dr.
Cincinnati, OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

REVIEW

Dawn P.
Townsend, DE
Oct 29, 2019



Lamont was a referral from the Sherwin Williams of Middletown. His pricing was competitive and he stayed in communication throughout the process. The painting crew was meticulous and demonstrated willingness to listen and exceed our expectations. Definitely recommend getting a quote from Fresh Coat.

REVIEW

Donna C.
Round Rock, TX
Oct 27, 2019



A great experience. Quality work done at a reasonable price.

REVIEW

Bettina B.
Gorham, ME
Oct 26, 2019



Roger & his team were responsive, respectful and did a great job. (And I am picky. Nice, but picky.) I will be hiring them again next chance I get. :-)

REVIEW

Britt B.
Cincinnati, OH
Oct 26, 2019



Fred and Chris were awesome! I highly recommend using this service.

REVIEW

John V.
montgomery, OH
Oct 25, 2019



We were very pleased with the entire job from our initial request for an estimate to the completion of work. The painters were very meticulous in their prep work and trim painting. We are planning on using Fresh Coat again in the near future.

REVIEW

Joseph W.
Cape Neddick, ME
Oct 25, 2019



Their kind sincere approach and communication all along huge painting project, that we were super terrified of, was made easy simple and painless, we couldn't be more thankful for having this amazing team on board, thank you

CUSTOMER FEEDBACK REPORT *for*

Fresh Coat Painters



COMMENT

Additional Comment
Oct 24, 2019

I would like to recognize everyone from start to finish. They were all very professional and followed up the way they were supposed to. I do this for a living and it was nice to have someone manage it the entire process, very professionally.

REVIEW

Bob K.
Mason, OH
Oct 24, 2019



They are very professional. The teams are easy to work with. Chris, the owner, was great!

REVIEW

Whitney L.
Lincoln, NE
Oct 22, 2019



Quality work, good pricing, and willing to listen to us. Not pushy, either.

COMMENT

Additional Comment
Oct 21, 2019

I would like to recognize Larry for exceptional service.

COMMENT

Additional Comment
Oct 21, 2019

I was satisfied that they worked with my schedule, and the price was good.

COMMENT

Additional Comment
Oct 21, 2019

I am most satisfied with the professionalism of the staff.

REVIEW

Jason R.
Chapin, SC
Oct 20, 2019



Caitlin was very helpful with paint color and finish selection, and the crew that performed the work were thorough, professional, and friendly.

4755 Lake Forest Dr.
Cincinnati, OH 45242
(513) 999-9832
www.FreshCoatPainters.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Fresh Coat Painters has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 6,493 out of 11,980 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.