

Beyer Appliance Service Inc



Customer Feedback Summary

Of 20 customers surveyed, 13 responded



1797 w University Dr #172
Tempe , AZ 85281
(480) 659-1400
beyerapplianceservice.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Beyer Appliance Service Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Beyer Appliance Service Inc in Gilbert, AZ; Mesa, AZ; Chandler, AZ; Surprise, AZ; Tempe, AZ; Phoenix, AZ; Glendale, AZ; Avondale, AZ; and Scottsdale, AZ.

In this report, Beyer Appliance Service Inc has published a summary of the customer feedback they've received since they joined GuildQuality in April 2016. In that time, 13 out of 20 customers (65%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2016.

Recent Reviews & Published Comments

- COMMENT
Additional Comment
May 03, 2016

Customer service
- COMMENT
Additional Comment
Apr 08, 2016

They were great all the way around!
- COMMENT
Additional Comment
Apr 08, 2016

The technician was great, explained everything to me, took his time, and I was very appreciative.
- COMMENT
Additional Comment
Apr 08, 2016

I was most satisfied with the personality and knowledge of the technician.

Beyer Appliance Service Inc



COMMENT
Additional Comment
Apr 08, 2016

I already have recommended them.

COMMENT
Additional Comment
Apr 07, 2016

Great job. I will use you anytime.

COMMENT
Additional Comment
Apr 07, 2016

Our tech. I forgot his name. All the staff I dealt with was excellent

COMMENT
Additional Comment
Apr 07, 2016

They were excellent. They did not fall short anytime.

COMMENT
Additional Comment
Apr 07, 2016

The tech was very knowledgeable and friendly. He took his time to explain.

COMMENT
Additional Comment
Apr 07, 2016

Yes, Ryszard J

REVIEW
J.A.D.
Mesa, AZ
Apr 07, 2016
★★★★★

The Beyer Appliance Representative was pleasant and knowledge to work with. He even went above what was expected by sweeping the area behind my refrigerator (he had just pulled out to service it). He was quick to repair and was patient in giving me a complete understanding of what he was doing as well...

COMMENT
Additional Comment
Apr 06, 2016

All employees that provided service to us were top notch.

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