

CUSTOMER FEEDBACK REPORT *for*

Bay Area Roofing Inc.



REVIEW
STANLEY C.
Oct 05, 2019
★★★★★

i would and have recommended bay are roofing

REVIEW
Glenn T.
Jul 23, 2019
★★★★★

They did an excellent job!

REVIEW
Sandra H.
Jul 16, 2019
★★★★★

A quality roofing company with a reputable past, have already recommended to my neighbors and on Nextdoor. Would definitely do business with them again!

REVIEW
Jim D.
Jul 05, 2019
★★★★★

Bay Area Roofing began the job on time and finished in a timely manner. Nails on the ground were picked up as well all other debris from the job. So far I am very pleased with the work they did.

REVIEW
Stephen S.
May 16, 2019
★★★★★

Bay Area Roofing is an excellent company that was able to schedule and install a nice new roof in only a week or two. Thanks

REVIEW
Phil P.
Sanibel, FL
Sep 13, 2018
★★★★★

The communication and time to complete project was poor from Bay Area Roofing.

REVIEW
Sammie C.
Port Charlotte, FL
Sep 10, 2018
★★★★★

I was very satisfied and love my roof.

4261 112th Terr. North
Clearwater , FL 33762
(727) 578-1138
www.bayarearroof.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Bay Area Roofing Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bay Area Roofing Inc. in Tampa, FL; Sarasota, FL; N St Pete, FL; Bradenton, FL; Clearwater, FL; Venice, FL; Largo, FL; Brandon, FL; Lutz, FL; S St Pete, FL; and 61 other cities in Florida.

In this report, Bay Area Roofing Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 245 out of 503 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

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REVIEW

Joann B.
Punta Gorda, FL
Mar 14, 2018



I am extremely happy with the finished product.

REVIEW

Paul S.
Bradenton, FL
Mar 07, 2018



I have had some nightmares and you guys are the best I have had. It was miracle. We are so appreciative.

REVIEW

Robert B.
N Clearwater, FL
Feb 28, 2018



Bay Area Roofing did a good job. They did fine and responded fine. The only thing that they could have done better is to match the shingle color to my existing shingles.

REVIEW

Dennis D.
Clearwater, FL
Feb 28, 2018



They were great.

REVIEW

David C.
Lutz, FL
Feb 19, 2018



Totally happy with the services! They answered all my questions and no complaints whatsoever.

REVIEW

Dale S.
Seminole, FL
Feb 16, 2018



I have used them twice. Both times they did quality work which required no follow fixes. They were professional and very competitive in their pricing. Would definitely recommend them.

REVIEW

Myrna A.
Tampa, FL
Feb 14, 2018



The owner needs to keep an eye and be aware of what is being done or replaced and be on top of it.

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REVIEW

Niki B.
Largo, FL
Feb 14, 2018



They are very professional.

REVIEW

Fred E.
Tampa, FL
Feb 14, 2018



It was a big job, but they done a great job. It was very expensive.

REVIEW

Sally G.
St Pete, FL
Feb 13, 2018



This is the third time we have used them. They are very responsive and I have never had a problem.

REVIEW

Kim B.
Oldsmar, FL
Feb 13, 2018



I have dealt with this company for several years now. They are very professional. I would recommend them to anyone.

REVIEW

Maryann B.
Ruskin, FL
Feb 13, 2018



They did an excellent job and I'm very pleased. I have no problems whatsoever.

REVIEW

Judith B.
Bradenton, FL
Feb 13, 2018



I was very pleased with the work.

REVIEW

Henry R.
N Largo, FL
Feb 13, 2018



It was very good service and they did a great job.

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REVIEW

Fran V.
Sarasota, FL
Feb 12, 2018



Everything was perfect and great! I would love to have the 2 guys back here for other work! They were really fun to work with!

REVIEW

Jim A.
Bradenton, FL
Feb 10, 2018



They were great to work with. They did a beautiful job and we are satisfied!

REVIEW

Deborah R.
N St Pete, FL
Feb 09, 2018



They did an awesome job.

REVIEW

Art B.
Lutz, FL
Feb 09, 2018



They were very good. We enjoyed them.

REVIEW

Angie H.
S St Pete, FL
Feb 09, 2018



Bay Area Roofing was prompt and communicated very well. I noticed a dip in my roof so I don't think they replaced some of the wood on my roof. It is not straight. Other than that, they kept their word. They came when they said they would. I would recommend them.

REVIEW

Vito N.
Venice, FL
Feb 09, 2018



I was satisfied with the work except for the valleys. Those I weren't happy with. I don't have any leaks though. The color of the grout isn't good on the roof. My house stands out from other houses because of the grout. It does not match the tile. The house nextdoor to me, it does match.

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REVIEW

Maureen F.
Tampa, FL
Feb 09, 2018



They did an excellent job on my roof!

REVIEW

Walter K.
Siesta Key, FL
Feb 09, 2018



They are very professional and very prompt and they always return calls. I could not be more satisfied.

REVIEW

Douglas I.
Nokomis, FL
Feb 09, 2018



The foreman was a great guy. He did everything in his power. He came on a Sunday and helped straighten everything out. I just wouldn't recommend the company.