

BRAX Roofing



REVIEW

Marie U.
Gaithersburg, MD
Mar 20, 2019



Overall positive experience. Communication was good-- worked with Jack and Eric. They were patient and answered all my questions. I also received a box of Godiva chocolates in the mail after the job was completed!

REVIEW

Randy J.
Owings Mills, MD
Mar 18, 2019



They are wonderful to work with. The work done is amazing. Eric Young is wonderful to work with. My house looks great!

REVIEW

Darryl G.
Gaithersburg, MD
Jan 22, 2019



Great service. Highly recommended.

REVIEW

John M.
Laurel, MD
Jan 18, 2019



Pleased with service received and I think it was a good value for my money. The people were professional and estimator was excellent from day one. His willingness to work with me sealed the deal.

REVIEW

Douglas A.
Gaithersburg, MD
Nov 28, 2018



They are very good and did everything we agreed on.

REVIEW

Mark M.
Montgomery Vlg, MD
Oct 22, 2018



They need to pick up on their customer service and notify people when leaving the jobsite.

REVIEW

Alicia B.
Laurel, MD
Oct 22, 2018



Communication with Danielle and Boris was excellent. Danielle was exceptionally communicative, which made things easier. I loved Shawn, he was very knowledgeable about the roofing design and what would look great. He worked with me on that very well. I would definitely recommend them.

BRAX Roofing
Bethesda , MD 20877
(301) 469-4880
www.BRAXRoofing.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, BRAX Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of BRAX Roofing in Gaithersburg, MD; Rockville, MD; Silver Spring, MD; Germantown, MD; Bethesda, MD; Potomac, MD; Olney, MD; Kensington, MD; Montgomery Vlg, MD; Washington, DC; and 56 other cities in Maryland, District of Columbia, Virginia and Delaware.

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REVIEW

Armando H.
Ft Washington, MD
Oct 20, 2018



They did a magnificent job in a timely manner.

REVIEW

Alan Z.
Germantown, MD
Sep 26, 2018



I was able to show them what was needed from my insurance company. Brax not only understood, but corrected the insurance company on what else was needed. They took over and did all of the communication between them and the insurance company, called my HOA for the needed community preferences, and answered...

REVIEW

Jesse P.
Rockville, MD
Sep 25, 2018



Brax Roofing did a really good job on my roof. I worked with Shaun and Boris mainly on my project and it turned out great. They were professional and very knowledgeable. The other guys who worked on my roof worked very hard and that is probably and understatement. I'm really happy I did not go the...

REVIEW

Mirahmad K.
Derwood, MD
Sep 19, 2018



Prompt delivery of service on emergency situation..

REVIEW

Suvankar M.
Rockville, MD
Sep 02, 2018



Shaun is a true expert in roofing. With his in-depth knowledge, he was able to identify that our original shingles were not manufactured properly and therefore we were able to work with our insurance company for a concession. He made some valuable recommendations on the choice, design etc. of the shingles....

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CUSTOMER FEEDBACK REPORT *for*

BRAX Roofing



REVIEW

John F.
Washington, DC
Aug 24, 2018



Excellent service, excellent workmanship, superior knowledge of the product and an excellent salesperson.

REVIEW

Tara G.
Germantown, MD
Jul 17, 2018



We were excited to work with Brax as they initially seemed very knowledgeable, friendly, fair and timely. We ultimately went with them over others as we were assured they would use a state of the art magnet and refuse collection system to capture any nails or other waste from the job. Brax assured us...

REVIEW

Elizabeth F.
Germantown, MD
May 18, 2018



I loved working with Brax Roofing, they kept in communication, did the work sooner than original estimate and worked with me on price. I have already recommended them to friends and would recommend them to anyone.

REVIEW

Munish M.
Olney, MD
Mar 31, 2018



Roofing work was excellent but other jobs were terrible. The rootspout clips is already falling apart and water dripping on front door after snow. Also attic work was not up to the mark that was agreed.

COMMENT

Additional Comment
Feb 07, 2018

Our contact, James was excellent and very helpful. Also, Fernando who managed the work on the day was excellent. They communicated with me and were always on hand to answer questions. A great company.

COMMENT

Additional Comment
Feb 07, 2018

James Holly and Fernando (I do not recall his name at the moment.)

COMMENT

Additional Comment
Feb 07, 2018

None.

COMMENT

Additional Comment
Feb 07, 2018

The communication with the project lead, the onsite supervisor and the owner. They were easy to reach and professional.

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COMMENT

Additional Comment
Feb 07, 2018

Not at this time but they should market to the neighbourhood. There are a couple of roofs that need work.

REVIEW

Echika C.
Temple Hills, MD
Feb 07, 2018



BRAX is an company of professionals. My contractor was helpful and explained everything without fail. He was easy to reach before during and even after the project was completed. The crew were on time and did really great work.

COMMENT

Additional Comment
Jan 25, 2018

Very much appreciate the responsiveness & courteous customer service. All the reps were highly professional & knowledgeable.

COMMENT

Additional Comment
Jan 25, 2018

Very positive experience. Fabulous team who were very responsive & experienced. Best home improvement contractor that I've ever dealt with. Would highly recommend.

COMMENT

Additional Comment
Jan 19, 2018

I highly recommend them

REVIEW

Jorge Q.
Gaithersburg, , MD
Jan 19, 2018



Great Team , I'm extremely happy with my roof

COMMENT

Additional Comment
Jan 11, 2018

I was most satisfied with their overall professionalism.

REVIEW

Ward B.
Silver Spring, MD
Jan 11, 2018



BRAX Roofing was really great to work with, we had no problems at all.

REVIEW

Sandy B.
White Plains, MD
Dec 08, 2017



They were very professional, honest, and very detailed.

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REVIEW

Professional! Timely! The job was well done!

Heather C.

Silver Spring , MD

Dec 01, 2017



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