

FEEDBACK REPORT *for*
Wonderland Homes

REVIEW

Victor H.
Denver, CO
Nov 05, 2016



You want to make sure that you are involved every step of the way, that you take as much time as necessary to document every detail. Otherwise your stuck with issues that you can fix after your warranty expires.

8246 Northfield Blvd, Ste
2600
Denver , CO 80238
(720) 925-5001
www.wonderlandhomes.com

REVIEW

Kristen J.
Denver, CO
Aug 23, 2016



What a wonderful experience we had in buying our beautiful home. Every single person who helped in the process was wonderful, and my house feels like a small miracle. Thank you so much!

GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Wonderland Homes relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Simone P.
Denver, CO
Jun 23, 2016



An amazing build and a sweet home. We had a fun and exciting time building with Wonderland. Always good surprises along the way and they closed right on time and were very patient with our own hiccups. Highly recommend this builder. Plus the homes are unique and none like them anywhere else.

We have surveyed customers on behalf of Wonderland Homes in Denver, CO; Lafayette, CO; Broomfield, CO; Loveland, CO; and Dener, CO.

REVIEW

Derek P.
Denver, CO
Jun 22, 2016



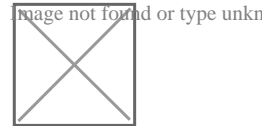
Wonderland Homes is professional, and know what they are doing. I had a great experience using them to build my new home. I would recommend considering them when looking to purchase a new home.

REVIEW

John S.
Denver, CO
Jun 14, 2016



I really enjoyed working with the sales, construction and customer support teams at Wonderland Homes. The floor plans are innovative and the build quality is very good. I highly recommend you consider Wonderland Homes.



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Wonderland Homes

REVIEW
Minh B.
Denver, CO
Jun 02, 2016
★★★★★

Do NOT buy from Wonderland. The craftsmanship is poor. The communication is terrible. The construction staff was late to every single meeting despite having advance notice via e-mail. Hours of operation are inconvenient for those who work typical hours Mon-Fri. Wonderland's tardiness caused me to be late to my job several times. Wonderland has lost all trust and credibility with me. I have paid one month of double mortgage (and maybe two months soon), since I could not live in my Wonderland Terrace Home at Stapleton. I did not trust that the workers would be gentle enough with appliances to avoid further damage to wood floors or that the tile in the laundry room would be cleaned properly, so I will wait until all items are fixed prior to ordering my appliances. The water damage in the basement utility room was almost NOT disclosed to me until I attempted to open the door, then an explanation was offered. The paint crew was a no call, no show for two days and touch ups were STILL being worked on the DAY OF and for the following WEEKS. I was not given any notice about the unavailability of the paint crew. I will be getting legal advice to see what my options are to recover two months of not being able to move in completely to Stapleton.

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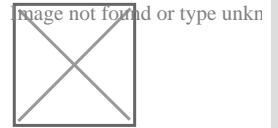
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REVIEW
S.V.J.
Denver, CO
May 14, 2016
★★★★★

Top shelf service and quality from every aspect of our home-buying journey. Could not have been happier or more impressed. 10/10.



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Wonderland Homes

REVIEW

Chris W.
Denver, CO
Apr 28, 2016
★★★★★

While I am pleased with the overall quality of my house, we have definitely had some issues with Wonderland personnel on the sales and warranty service side. They could improve their customer service in these two areas. I'm happy with the end result, but I have had to invest a lot of my time in follow up with the sales office and on warranty issues.

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REVIEW

Janet C.
Denver, CO
Apr 26, 2016
★★★★★

The staff at Wonderland Homes did a great job from start to finish.

REVIEW

Robert G.
Denver, CO
Apr 25, 2016
★★★★★

The quality of workmanship was lacking and it took five hours to do the initial walk through as there were so many mistakes and poor workmanship.

REVIEW

Alex P.
Denver, CO
Apr 21, 2016
★★★★★

We were very happy with our experience of buying our first home with Wonderland Homes .

REVIEW

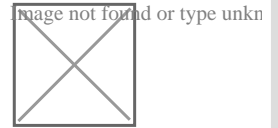
Karen H.
Denver, CO
Apr 20, 2016
★★★★★

Jason, Ashley, and Ronnie were excellent.

REVIEW

Jody K.
Denver, CO
Apr 04, 2016
★★★★★

sean was great to work with, very professional . bob k telluride co.



FEEDBACK REPORT *for*
Wonderland Homes

REVIEW
Lori T.
Denver, CO
Mar 30, 2016
★★★★★

Wonderful people to work with. Some things beyond anyone's control delayed closing but Wonderland exceeded my expectations in their willingness to remedy the situation. The construction (James) and closing staff (Amy and Erin) were patient and quickly offered solutions to alleviate my stress. The true character of a company is not when everything goes as planned, it is when the unexpected happens and Wonderland has shown how the customer is always the top priority.

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REVIEW
Rosemary H.
Denver, CO
Mar 29, 2016
★★★★★

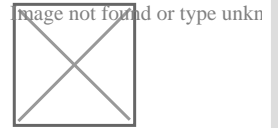
Not only does Wonderland Homes build a great product, they have a created a spectacular team of professionals dedicated to quality service. They are true partners in delivering a great homeownership experience.

REVIEW
K.G.J.
Denver, CO
Feb 13, 2016
★★★★★

We were very pleased with the homebuilding experience at Wonderland. It was our first time building a home and found everyone very helpful and the quality of the build was very high.

REVIEW
J.H.K.
Denver, CO
Jan 20, 2016
★★★★★

Wonderland Homes has a low standard of quality and does not listen to the buyers needs. Overall, we are dissatisfied and embarrassed by this house. We had expectations of quality based on the model home we were shown and were completely let down. The staff is unorganized and seemingly under qualified to manage the amount of homes being built at once. It seems as though Wonderland has bitten off more than they can chew.



FEEDBACK REPORT *for*
Wonderland Homes

REVIEW

J.B.S.
Loveland, CO
Jan 19, 2016
★★★★★

Wonderland Homes is an exceptional builder. They incorporate many quality products that other builders call upgrades into their homes. The team at Wonderland is efficient, helpful, knowledgeable, and was willing to work with us to create our perfect home. We couldn't be happier in our new home.

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REVIEW

Terry B.
Denver, CO
Dec 30, 2015
★★★★★

Wonderland is middling builder of tract homes.

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REVIEW

Quincey J.
Denver, CO
Dec 18, 2015
★★★★★

Wonderland Homes was a very knowledgeable, courteous company that gave me a great value for my money.

We have surveyed customers on behalf of Wonderland Homes in Denver, CO; Lafayette, CO; Broomfield, CO; Loveland, CO; and Dener, CO.

REVIEW

A.H.R.
Denver, CO
Dec 16, 2015
★★★★★

We went into it thinking it would be a painful process but it went as smoothly as possible. We were very appreciative and all the employees were outstanding.

REVIEW

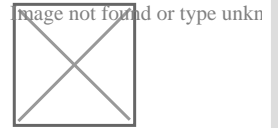
Victor H.
Denver, CO
Dec 10, 2015
★★★★★

Wonderland is the only builder I would ever go with going forward. Love the home, quality, service, and ease of the home process with Wonderland.

REVIEW

Anna N.
Denver, CO
Nov 19, 2015
★★★★★

I loved the entire experience, despite some weather-related setbacks. It would be nice of Wonderland Homes could control the weather, but short of that, it was awesome! We love our home and have already recommended Wonderland to friends and family.



FEEDBACK REPORT *for*
Wonderland Homes

REVIEW

Jason K.
Denver, CO
Nov 05, 2015
★★★★★

Wonderland Homes offers high quality homes as a good value. I'd definitely recommend them to anyone looking to buy homes in the Denver Metro area.

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REVIEW

Nick C.
Denver, CO
Oct 28, 2015
★★★★★

Sean and Daniel exceeded my expectations.

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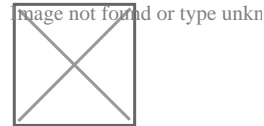
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REVIEW

K.A.E.
Denver, CO
Oct 22, 2015
★★★★★

The home was well-designed. The construction was mostly good, but some shortcuts taken by subcontractors have required reparis. Wonderland Homes has been responsive to our requests and ultimately everything's getting taken care of, but after having to meet repair crews more than 12 times in 10 months that we've owned this home it is getting a little old. Some punch list items never did get done and for the low priority ones I'm no longer willing to give up my time to deal with them. I would be willing to consider Wonderland for future home purchases but I wouldn't seek them out over other builders. My advice to anyone who is considering purchasing a Wonderland home is to insist on a third-party inspection (even though their sales contract explicitly prohibits this) and don't sign the closing papers until all quality issues and punch line items are completed. It is really tiresome to take time off and wait around for repair crews -- better to get it all taken care of before you own/occupy the home.

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FEEDBACK REPORT *for*
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REVIEW

Leonard F.
Denver, CO
Oct 15, 2015



Wonderland Homes has great craftsmanship and friendly staff.

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REVIEW

Brad P.
Denver, CO
Sep 30, 2015



The staff was professional, the house was completed on time and I was satisfied with the experience.

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REVIEW

S.H.B.
Denver, CO
Sep 23, 2015



Overall we think we had a good experience. The house is quality built, but the location is less than desirable. We are located near a busy street and while the house does a good job of blocking out noise, during heavy traffic times it can be awful. The developers should have put more thought into the location and dynamics of 56th Avenue. Would love to see a noise barrier put in place for the corridor. Otherwise, love the house, as it is a perfect fit for our family size. Love the courtyard, it is beautiful!

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