

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley



REVIEW

Lorraine F.
Pensauken, NJ
Dec 06, 2019



my survey tells it all/

REVIEW

Christopher M.
Gibbsboro, NJ
Dec 06, 2019



Fantastic experience. Karl, Mitchell and the installers were all incredible. We love the way our house looks.

REVIEW

Bill S.
Voorhees, NJ
Dec 06, 2019



The window replacement project was handled very professionally and efficiently. Although it has only been a short time since the installation occurred, everything seems ok and we're very satisfied with the outcome. In fact, the window installation even received very positive comments from a door to door competitor's salesperson.

REVIEW

William R.
Southampton, PA
Dec 06, 2019



I thought that they did an excellent job and they withheld their commitment to get the project done.

REVIEW

Elaine J.
Philadelphia, PA
Dec 06, 2019



Window Nation did a professional job. Everything was done very well.

REVIEW

SherrI Z.
Bensalem, PA
Dec 05, 2019



Our sales rep was great & the actual installers did a great job. There was a unforeseen event on the first install date. Which I had to make multi phone calls to found out the problem. Lack of communication & trying to get a reply was difficult and my original problem still has not been addressed.

2020 Springdale Road
Cherry Hill , NJ 08003

(856) 566-7200

www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Window Nation - Delaware Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Delaware Valley in Philadelphia, PA; Wilmington, DE; West Chester, PA; Norristown, PA; Newark, DE; Cherry Hill, NJ; Collegeville, PA; Marlton, NJ; Phoenixville, PA; Lansdale, PA; and 598 other cities in Pennsylvania, New Jersey, Delaware, Maryland, Virginia, and 1 other state.

In this report, Window Nation - Delaware Valley has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 3,816 out of 6,496 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley



REVIEW

Larisa S.
Wayne, PA
Dec 05, 2019



I wasn't happy with the process. It wasn't done as promised. I wasn't happy with the installation.

REVIEW

Kimberly T.
Philadelphia, PA
Dec 05, 2019



Window Nation was great. The installers were awesome. They were very clean. Chris was amazing. He made everything smooth and got back to me on time about the installation and the measurements. I loved the installers. They were great.

REVIEW

Steven B.
Philadelphia, PA
Dec 04, 2019



Window Nation seems like good windows, just poor customer service.

REVIEW

Michael C.
Newark, DE
Dec 04, 2019



I would recommend that you look elsewhere.

REVIEW

Nicole A.
Folsom, PA
Dec 03, 2019



The sales team was great, but the install was not too good.

REVIEW

George O.
Marlton, NJ
Dec 02, 2019



The installation guys were very professional and courteous. They finished the job as they said they would.

2020 Springdale Road
Cherry Hill, NJ 08003
(856) 566-7200

www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Window Nation - Delaware Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Delaware Valley in Philadelphia, PA; Wilmington, DE; West Chester, PA; Norristown, PA; Newark, DE; Cherry Hill, NJ; Collegeville, PA; Marlton, NJ; Phoenixville, PA; Lansdale, PA; and 598 other cities in Pennsylvania, New Jersey, Delaware, Maryland, Virginia, and 1 other state.

In this report, Window Nation - Delaware Valley has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 3,816 out of 6,496 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley



REVIEW

Sharon L.
Philadelphia, PA
Dec 01, 2019



I don't like placing my email on a vender like Angies list that will fill my inbox with info.I was please with the polite service I received 11/18/2019 from your installers. They were polite and attentive to my concerns. They were here on time and worked continually until the job was completed. The question is would I recommend Window Nation to others? Yes, I would! I am also in love with the salesman that was sent out to discuss windows. That was the first reason I decided to chose your company and cancel the other estimates I had lined up. Paul Barris was a blessing. He explained and was able to answer any questions that I had. He promptly got back to me when I added another window to my order. **GOOD JOB Window Nation!** Now the test is when the winter sets in.....although I can feel a difference already.Sharon Layne- Philadelphia

REVIEW

Tim H.
Philadelphia, PA
Dec 01, 2019



They broke my window shades and still have not got back to me to replace them, for that reason I would not recommend them because I know if they break something they're not going to replace it. Not to mention he was pulled up her capping around the door and did not bring the capping for the door so I'm In the process of withholding my payment contacting a lawyer to make them fix the shade and put the capping around the door again I would not recommend them.

2020 Springdale Road
Cherry Hill , NJ 08003
(856) 566-7200
www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Window Nation - Delaware Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Delaware Valley in Philadelphia, PA; Wilmington, DE; West Chester, PA; Norristown, PA; Newark, DE; Cherry Hill, NJ; Collegeville, PA; Marlton, NJ; Phoenixville, PA; Lansdale, PA; and 598 other cities in Pennsylvania, New Jersey, Delaware, Maryland, Virginia, and 1 other state.

In this report, Window Nation - Delaware Valley has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 3,816 out of 6,496 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley



REVIEW

Guy S.
Souderton, PA
Nov 22, 2019



Great experience overall!

REVIEW

Arlene W.
Hillsborough, NJ
Nov 22, 2019



Everything was fine and I'm satisfied with their work,
which looks very nice!

REVIEW

John B.
Philadelphia, PA
Nov 18, 2019



The whole process was painless. Window Nation is
very professional and I have already recommended
them to a friend.

REVIEW

Brandt E.
Norristown, PA
Nov 15, 2019



Severely disappointed in the final product for the cost.
Substantial repairs to the wall surrounding the
window. And I'm disappointed in the communication
between the company and the installers about my bay
window and needing a roof as well.

REVIEW

Sue H.
Glenside, PA
Nov 15, 2019



The installation and sales teams were great.
Everything was wonderful.

REVIEW

Brian M.
Mount Royal, NJ
Nov 14, 2019



Great company, quality and price.

REVIEW

Anthony B.
Levittown, PA
Nov 13, 2019



Ryan, my salesman, was available for me to contact
anytime (24/7) by text or call. This was very helpful.

2020 Springdale Road
Cherry Hill, NJ 08003

(856) 566-7200

www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember,
Window Nation - Delaware Valley
relies on our customer surveying to
help them deliver an exceptional
customer experience.

We have surveyed customers on
behalf of Window Nation - Delaware
Valley in Philadelphia, PA;
Wilmington, DE; West Chester, PA;
Norristown, PA; Newark, DE; Cherry
Hill, NJ; Collegeville, PA; Marlton,
NJ; Phoenixville, PA; Lansdale, PA;
and 598 other cities in Pennsylvania,
New Jersey, Delaware, Maryland,
Virginia, and 1 other state.

In this report, Window Nation -
Delaware Valley has published a
summary of the customer feedback
they've received since they joined
GuildQuality in October 2016. In that
time, 3,816 out of 6,496 customers
(59%) responded to a GuildQuality
satisfaction survey, with the most
recent response in December 2019.

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley



REVIEW

Holly B.
Honey Brook, PA
Nov 11, 2019



The whole thing was nice, they were very professional, very nice and everything was done how it needed to be done. I was happy with everything.

REVIEW

Donna W.
Villas, NJ
Nov 11, 2019



I am really impressed with my windows and the color makes the house pop.

REVIEW

Sarah W.
Upper Darby, PA
Nov 11, 2019



Window Nation is a great company to work with.

REVIEW

Rick M.
Collegeville, PA
Nov 10, 2019



We saw a lot of window companies, sometimes more than once. Window Nation got the job, and so far, along with our carpet retailer, it was the best home-remodeling company, work, product, people care and cost that we've dealt with. (Our home has 31 windows.) Thank you.

REVIEW

Ron M.
Quakertown, PA
Nov 08, 2019



I was happy with the whole experience and with how the windows look and their professionalism.

REVIEW

George C.
Springfield, PA
Nov 08, 2019



Everything was good. There were no problems at all. The guys came out and did their job. They got everything done in one day also. I am happy with the install. They had buy 2 get 2 free and that was nice.

REVIEW

Kellie H.
Trenton, NJ
Nov 08, 2019



We love our new windows. We shopped around and Window Nation was very reasonable compared to other companies. I would definitely recommend Window National windows!!

2020 Springdale Road
Cherry Hill , NJ 08003

(856) 566-7200

www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Window Nation - Delaware Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Delaware Valley in Philadelphia, PA; Wilmington, DE; West Chester, PA; Norristown, PA; Newark, DE; Cherry Hill, NJ; Collegeville, PA; Marlton, NJ; Phoenixville, PA; Lansdale, PA; and 598 other cities in Pennsylvania, New Jersey, Delaware, Maryland, Virginia, and 1 other state.

In this report, Window Nation - Delaware Valley has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 3,816 out of 6,496 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

CUSTOMER FEEDBACK REPORT *for*
Window Nation - Delaware Valley

REVIEW

David B.
Bala Cynwyd, PA
Nov 04, 2019



The first night after the installation, we were amazed at how quiet the bedroom was. We did not realize how much noise was coming in through the old windows.



2020 Springdale Road
Cherry Hill , NJ 08003
(856) 566-7200
www.windownation.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Window Nation - Delaware Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Delaware Valley in Philadelphia, PA; Wilmington, DE; West Chester, PA; Norristown, PA; Newark, DE; Cherry Hill, NJ; Collegeville, PA; Marlton, NJ; Phoenixville, PA; Lansdale, PA; and 598 other cities in Pennsylvania, New Jersey, Delaware, Maryland, Virginia, and 1 other state.

In this report, Window Nation - Delaware Valley has published a summary of the customer feedback they've received since they joined GuildQuality in October 2016. In that time, 3,816 out of 6,496 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.