

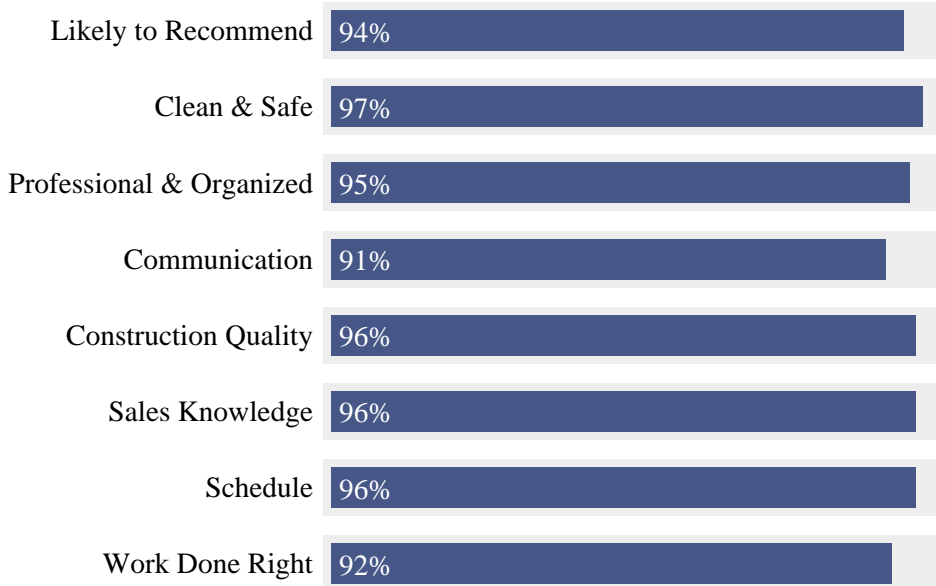
CUSTOMER FEEDBACK REPORT *for*  
Window Nation - Cleveland Ohio



## Customer Feedback Summary

Of 20,792 customers surveyed, 12,757 responded

4350 Renaissance Parkway  
Warrensville Height , OH  
44128  
(216) 464-4141  
[www.windownation.com](http://www.windownation.com)



### GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Window Nation - Cleveland Ohio relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Cleveland Ohio in Cleveland, OH; Akron, OH; Canton, OH; Medina, OH; Mentor, OH; Parma, OH; Strongsville, OH; Brunswick, OH; Elyria, OH; Lakewood, OH; and 519 other cities in Ohio, Pennsylvania, New Jersey, Virginia and West Virginia.

## Recent Reviews & Published Comments

REVIEW

Sophia P.  
Uniontown, OH  
May 24, 2019  
★★★★★

Overall, they were excellent.

REVIEW

Nancy W.  
Massillon, OH  
May 24, 2019  
★★★★★

I was very satisfied with everything.

REVIEW

Demetri I.  
Highland Heights, OH  
May 22, 2019  
★★★★★

Buying windows is a stressful process but it went as smoothly as it could have.

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REVIEW

Carey W.  
Louisville, OH  
May 22, 2019  
★★★★★

Could not have been more satisfied from start to finish! My only regret is not having found them prior to my first 2 horrible window experiences! The installers did a great deal of custom work which was totally unexpected! Can't say enough nice things about the whole WN team!

REVIEW

Kathy T.  
Wadsworth, OH  
May 20, 2019  
★★★★★

We will be calling them again to get some doors. We love our windows.

REVIEW

Kathy V.  
Conneaut, OH  
May 20, 2019  
★★★★★

I have never dealt with a better company in my life and I am 74 years old, I have had a lot of things done. I have never had any more satisfaction than dealing with this company. I really have to say that so, everything went smooth and they seem like they really care.

REVIEW

Andrew N.  
Brunswick, OH  
May 20, 2019  
★★★★★

company was up front thru the whole process. They kept us informed of installation date & time. Installer Keith was experienced & friendly.

REVIEW

Rochelle N.  
Cortland, OH  
May 18, 2019  
★★★★★

I am very pleased and the windows. They are very pretty. We bought them because the windows were large and it overlooks our lake in the back yard so it looks really pretty.

REVIEW

David H.  
Jefferson, OH  
May 18, 2019  
★★★★★

They over-communicated and exceeded my expectations.

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REVIEW

Dodie M.  
Andover, OH  
May 17, 2019



Very pleased with the service from start to finish!  
Thank you Window Nation, I'm enjoying my windows!

REVIEW

Patti B.  
Avon Lake, OH  
May 17, 2019



You would have thought I bought a new car because I really love my windows!

REVIEW

Florence B.  
Akron, OH  
May 17, 2019



I am very pleased with the project and how quickly the finished it.

REVIEW

Gerri D.  
Lorain, OH  
May 16, 2019



I'm very happy and satisfied with the completed work they did.

REVIEW

Dave G.  
Cuyahoga Falls, OH  
May 16, 2019



They are friendly, professional, and does a great job following up!

REVIEW

Doug B.  
Brooklyn, OH  
May 16, 2019



They showed up on time, were very professional, did a great job, finished ahead of schedule and I love the windows. I would recommend to anyone.

REVIEW

Karen B.  
South Euclid, OH  
May 16, 2019



They were very nice, quiet, clean and friendly.

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REVIEW

Ann G.  
North Royalton, OH  
May 15, 2019



We couldn't be happier! Everything about our window replacement project went so smoothly. I wouldn't hesitate to recommend WindowNation to anyone.

REVIEW

Ben S.  
North Ridgeville, OH  
May 15, 2019



I was extremally happy the service and the follow up they provided.

REVIEW

Bobbi W.  
Canton, OH  
May 15, 2019



You always put your best foot forward. Kevin was wonderful, but the experience went downhill after that. The window does look nice the factually and workmanship of the window is far below what I anticipated.

REVIEW

Marvin B.  
Medina, OH  
May 13, 2019



yes

REVIEW

Nick S.  
New Philadelphia, OH  
May 13, 2019



I thought that they were pretty good.

REVIEW

Tina W.  
Sandusky, OH  
May 12, 2019



Great company to work with ,will definitely use them again. for my future work projects.

REVIEW

Camille B.  
Akron, OH  
May 11, 2019



From start to finish, Window Nation was great to deal with...and gave great results!!

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REVIEW  
Inez D.  
Uniontown, OH  
May 09, 2019  
★★★★★

They were very friendly, courteous and kept the area very neat. They also did the job very quickly.

REVIEW  
George H.  
Parma, OH  
May 03, 2019  
★★★★★

The men were efficient, fast, friendly and did a great job. The window is beautiful and works great. We are very satisfied with it all, rain and wind and all.

REVIEW  
Martha B.  
Lancaster, OH  
May 02, 2019  
★★★★★

Great to do business with.

REVIEW  
John L.  
Canton, OH  
May 02, 2019  
★★★★★

I was impressed with the quality of the workmanship.

REVIEW  
Mike S.  
Berea, OH  
May 01, 2019  
★★★★★

The installer did a better job than we thought he would.

REVIEW  
Tim M.  
WARREN, OH  
Apr 30, 2019  
★★★★★

Window Nation was very professional throughout our whole window buying experience. We would recommend this company to our friends and family.

REVIEW  
Jack M.  
Elyria, OH  
Apr 27, 2019  
★★★★★

Professional and efficient.

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