

CUSTOMER FEEDBACK REPORT *for*  
Window Nation - Cleveland Ohio



## Customer Feedback Summary

Of 23,330 customers surveyed, 14,272 responded

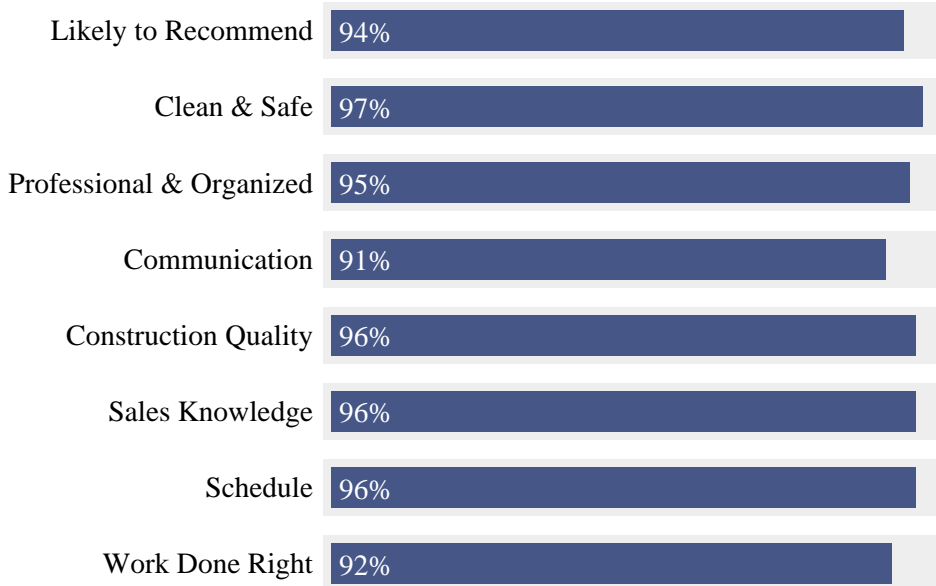
4350 Renaissance Parkway  
Warrensville Height , OH  
44128  
(216) 464-4141  
[www.windownation.com](http://www.windownation.com)

### GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Window Nation - Cleveland Ohio relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Cleveland Ohio in Cleveland, OH; Akron, OH; Canton, OH; Medina, OH; Mentor, OH; Parma, OH; Strongsville, OH; Brunswick, OH; Elyria, OH; Lakewood, OH; and 550 other cities in Ohio, Pennsylvania, North Carolina, New Jersey, Virginia, and 1 other state.

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## Recent Reviews & Published Comments

### REVIEW

Jim B.  
Middleburg Heights, OH  
Feb 19, 2020



Over all, I am satisfied with the installation and the product.

### REVIEW

Linda E.  
Oberlin, OH  
Feb 19, 2020



Everyone was wonderful and yes I would recommend to anyone who needs work done.Thank you so much.

### REVIEW

Bob C.  
Parma, OH  
Feb 18, 2020



My wife and I previously purchased windows form Window Nation and when the time came to purchase more windows there was only one choice, Window Nation! We would recommend Window Nation to any one wanting to purchase quality windows!

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REVIEW

Brendan D.  
Parma, OH  
Feb 18, 2020



Each person I spoke with during the process was wonderful! Extremely professional, courteous, and had a nice personality.

REVIEW

Laurel R.  
Mentor, OH  
Feb 17, 2020



Window Nation did a really nice job. I am really happy with the windows.

REVIEW

Susan R.  
Broadview Heights,  
OH  
Feb 17, 2020



Window Nation did an excellent job putting in our windows. The windows have made a big difference upstairs. The drafts are completely gone.

REVIEW

Debbie H.  
Tallmadge, OH  
Feb 15, 2020



Mike was great. He came in and explained everything to me. The measure guy did really well and the guys that put it in were great. It was nasty outside and they finished the job up fine.

REVIEW

Maxine G.  
Malvern, OH  
Feb 15, 2020



I would recommend them. They were very good.

REVIEW

Donna L.  
Andover, OH  
Feb 14, 2020



We were very happy with their procedure, from beginning to end, and were very happy with our windows.

REVIEW

Gordon G.  
North Royalton, OH  
Feb 14, 2020



we are very pleased with our windows. the salesman Jered Schloss did a great job ,as did the measurer, and the installers. No complaints .

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REVIEW

Char P.  
Lyndhurst, OH  
Feb 13, 2020



I chose Window Nation for my new windows and sliding glass door and I know I made the right decision. Very professional and personable. I received phone calls letting me know their arrival time and they arrived when stated. They were conscientious about not making a mess; laid down plastic sheeting inside and outside the window area and then vacuumed the outside after the windows were installed. The techs know their stuff when it comes to installing and went thru the operation of the windows and how to open them for cleaning. They showed me the mechanics of the sliding glass door and how to remove and reinstall the flexiscreens. I am loving how quiet the house is with the new windows. I also love that I don't feel any drafts and can't wait to see the difference in my heating costs! I would definitely recommend Window Nation to anyone who is looking to replace their old windows.

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REVIEW

Victoria L.  
Lorain, OH  
Feb 13, 2020



It's an excellent company! I have no complaints whatsoever from start to finish!

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REVIEW

Ken K.  
Akron, OH  
Feb 13, 2020



I am pleased with Window Nation's product and processes. Joseph was an excellent sales rep. He paid attention to questions and issues important to me. The teams that measured and installed were very efficient and cordial. The installers were extremely competent and left things neat when done. They also were good at answering my questions and explaining things I wanted to understand. The final installed windows are really good looking and are a superior product. They look good and work well.

REVIEW

Chris T.  
Louisville, OH  
Feb 13, 2020



They make good quality windows and their service is great. We're very happy them.

REVIEW

Tamie B.  
Mentor, OH  
Feb 13, 2020



The installers, Ryan and Rudy, were excellent. They were very knowledgeable. They did an amazing job.

REVIEW

Rodney D.  
Ashland, OH  
Feb 13, 2020



I was pleased with the work that was done, and the professionalism of the installers.

REVIEW

Sean C.  
North Royalton, OH  
Feb 07, 2020



The installers were great, price was great, quality exceeds expectations. Completely satisfied and love our new windows and sliding glass doors.

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REVIEW

Richard H.  
Niles, OH  
Feb 05, 2020



Window Nation was very punctual. They did the job faster than I anticipated. I had 4 windows installed and it only took 2 hours. There were 5 installers and 3 were outside while 2 were inside. They were very efficient.

REVIEW

Robert H.  
Cleveland, OH  
Feb 05, 2020



Window Nation from the beginning was very communicative and helpful. They followed through on things before and after the project. The crew was very professional.

REVIEW

Brandon M.  
Amherst, OH  
Feb 05, 2020



We had an overall great experience working with Window Nation. From sales to installation we felt comfortable and confident we made the right decision. Highly recommend!

REVIEW

Jim D.  
Akron, OH  
Feb 03, 2020



Everyone at Window Nation was friendly and very professional. They were able to answer all our questions well.

REVIEW

Kathy C.  
Painesville, OH  
Feb 01, 2020



They did a wonderful job. They asked me if I had any questions as they went along and they cleaned up after they finished the job. My friends that have come to the house can't get over how nice the front door and front windows are. I am very, very pleased.

REVIEW

Jerry W.  
Louisville, OH  
Feb 01, 2020



They were great. They did a great job.

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REVIEW

Terrance D.  
Cleveland, OH  
Feb 01, 2020



They were very quick and efficient. I didn't expect all of that. They were in and out in 4 hours and they did 14 windows. They were good. They were a good team.

REVIEW

Pat P.  
Akron, OH  
Feb 01, 2020



The whole experience with Window Nation from the initial appointment with the sales rep Michael to the appointment for measurements and installation was great. The installation team worked well together and the installation went much faster than I expected.

REVIEW

Nancy E.  
University Heights,  
OH  
Jan 30, 2020



Window Nation performed a whole house window replacement for me (22 windows). They exceeded my expectations. My salesman, Jeremy, was very knowledgeable, explained everything to me in detail, and answered all my questions. The installation crew arrived on time, was courteous, and very professional. They completed the job in one day! I love my new windows! I would recommend Window Nation to anyone for window replacement.

REVIEW

Annette W.  
Streetsboro, OH  
Jan 30, 2020



They far exceeded what I expected. The two installers were the best people that I have ever had come and do work for me. They were very kind. It was spotless when they were done. They were amazing.

REVIEW

Scott K.  
Seven Hills, OH  
Jan 30, 2020



Window Nation did a great job! They cleaned up after themselves and it was much cleaner when they left than when they started the job. The guys were cool.

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REVIEW

Doug B.  
Canal Fulton, OH  
Jan 30, 2020



Overall I had a great experience with Window Nation and I would definitely recommend them.

REVIEW

Joshua H.  
Mogadore, OH  
Jan 30, 2020



Excellent service all around! Would do business with again! Thank you!!



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