FEEDBACK REPORT *for*

Westchase Roofing Services, Inc

12924 DUPONT CIR.
TAMPA , FL 33626
(813) 814-7663

REVIEW

Suzy J.
Tampa, FL
Dec 17, 2019

I was a bit disappointed with the lack of care on my landscape and driveway pavers. They seemed to do a good job on the roof, but they didn't cover the pavers or landscape and were tossing some shingles directly on to them. The pavers ended up have small bits of tar stuck to them and when they removed the dumpster before sunrise, they damaged 8 pavers. I had to have my paver company come clean them and replace the damaged pavers. When I went up on the roof a few days later, I noticed the shingles looked old and worn. I contacted Owen Corning and they started a claim. An independent inspector came out and removed 2 full shingles and sent off to Owen Corning for age testing even though the 1 bundle they left me stated April 2016 when they were manufactured. Owen Corning called back and approved the claim stating excessive loss of granulars. I'm quite a bit upset that Westchase Roofing install crew didn't notice this during install and stop the project! Now I have to get a new roof again and it's only been a few months!!

REVIEW

Angel D.
Hudson, FL
Jul 17, 2019

Westchase Roofing Services, Inc provided great customer service and everything was 100% done, so I am very highly satisfied! It was a great job!

REVIEW

Joshua D.
Gibsonton, FL
Jul 17, 2019

They were are a very professeional andfriedly staff and they do outstanding quality roofs.

GUILDMEMBER SINCE 2016

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We have surveyed customers on behalf of Westchase Roofing Services, Inc in Tampa, FL; Odessa, FL; Lutz, FL; Oldsmar, FL; Palm Harbor, FL; Clearwater, FL; Brandon, FL; Wesley Chapel, FL; Riverview, FL; Lithia, FL; and 21 other cities in Florida.

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REVIEW
James R.
Tarpon Spgs, FL
Jun 24, 2019

I was very pleased with the salesman and the owner came to see us twice during installation. I was especially pleased with the owners treatment of employees and the way the company is managed.

REVIEW
Linda W.
Odessa, FL
May 02, 2019

They were the best roofers I have ever seen. They worked quickly, efficiently, and in a record amount of time.

REVIEW
R...
Tampa, FL
Mar 27, 2019

Everything was exactly as described. I chose them because they used quality materials and gave a warranty that could be passed down to future homeowners. That was important to me.

REVIEW
David S.
Tampa, FL
Mar 15, 2019

Westchase did an outstanding job. They were knowledgable. The pricing was comparable to the market. The work I received was exceptional compared to other companies.

REVIEW
Esther R.
Tampa, FL
Mar 14, 2019

They were honest and I trust them. I really love the people who my did my roof.

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REVIEW
JOHN K.
Odessa, FL
Feb 25, 2019

Westchase Roofing provided a quality roofing system, addressed all of my needs and concerns, were timely, met all of their commitments, cleaned the work site daily, and provided quality craftsmanship. For the pricing, compared to other roofing companies in the area, hands down I received more value from Westchase Roofing. They practically took care of all the HOA paperwork. All I had to do was sign and deliver it. As a part of the new roofing system, a solar powered attic fan was included. In addition to all the warranties, both on craftsmanship and product, a wind mitigation inspection was included, which decreased my annual Homeowners Insurance premium by nearly 35%. Westchase Roofing was the best selection.

REVIEW
MELISSA H.
Tampa, FL
Jan 30, 2019

I think they did a fantastic job. They explained the whole process and materials thoroughly and answered all my questions. I have a lot of questions sometimes, and they did a really great job.

REVIEW
BRIGITTE W.
Tampa, FL
Jan 29, 2019

Completely satisfied with their work!

REVIEW
Raymond S.
Tampa, FL
Jan 21, 2019

Westchase Roofing Services was an exceptional company to deal with. Their presentation was outstanding, they were done on time, and there were no issues. I enjoyed having them as a contractor because they were a very good company to deal with.

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REVIEW
PHOEBE L.
Seffner, FL
Dec 19, 2018

Sergio and his crew did a great job. Many thanks!

REVIEW
JANE H.
Tampa, FL
Dec 18, 2018

Several years ago I had a small leak in my son's bedroom. Westchase came out and repaired it right away. I did not need a new roof at that time, but I was impressed with the owner who came and repaired the leak. I made a note to call them when it came time to have the roof replaced. I was again impressed with the company, and the workers did a great job. Andrew was the company representative that showed me examples and coordinated the job. The crew that came were punctual and did a great job. Thanks Westchase!! Jane Humphries

REVIEW
Theodore M.
Temple Terrace, FL
Dec 18, 2018

I have already recommended to friends!

REVIEW
JOHN V.
Tampa, FL
Nov 26, 2018

Job well done!

REVIEW
CLAY H.
Tampa, FL
Nov 15, 2018

One of my valleys was overlapped in the wrong direction with the peel and stick. I dont know if the other 3 are done wrong as well!!!! The salesman Lenny Gonzalez was supposed to give me the names of two soffit company's after the roof work was finished. I call him twice and he never call me back. Sure use my review if you like.

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REVIEW
FRANK B.
Tampa, FL
Nov 01, 2018

I am very satisfied and I even got a follow-up call from the owner to make sure we were happy with everything.

REVIEW
LINDSEY M.
Lutz, FL
Oct 29, 2018

The workers worked quickly, and they kept the job site clean which was important to us because we have 3 small children. The crew worked hard, and we are happy with the result.

REVIEW
William D.
Lutz, FL
Sep 28, 2018

I have recommended Westchase Roofing to dozens of my neighbors up and down our street because I am very pleased with my new roof and the reasonable price.

REVIEW
Arthur K.
New Prt Rchy, FL
Sep 11, 2018

They did a fantastic job. They were in and out, and very professional.

REVIEW
Ralph G.
Odessa, FL
Sep 10, 2018

I would highly recommend Westchase Roofing services to anyone!

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REVIEW
Deborah S.
Tampa, FL
Jul 29, 2018

While Lenny, my sales rep., was measuring my roof I was reading the literature that he gave me about what materials they offered for the roof, and wondering what the upcharges would be, as I wanted the best quality roof available. None of the other roofing quotes that I got showed the level of quality that Westchase was showing and, although I didn't want to pay a lot I knew I had to ask about. Lenny finished measuring and came into the house with a quote and to give my wife and me a PowerPoint presentation on how they install a roof. He showed us all the 'extras' that I wanted and I kept asking 'how much' and he kept saying 'it's included'. I got quotes from 4 other roofers, none offered what Westcoast did, none were as professional as Lenny Gonzales was, and the Westchase quote was in the middle of the pack. A new roof is not cheap but working with Lenny Gonzales was a pleasurable experience.Jerry S.

REVIEW
Willie M.
Oldsmar, FL
Jun 05, 2018

It was an excellent experience. They helped me through every step of it. It was our first time doing something like this and it was good.

REVIEW
Marshall B.
Tampa, FL
May 27, 2018

I have heard horror stories from neighbors who have used other roofing companies, but nothing but raves about Westhcase Roofing. Don't waste your time, money, and aggravation going with any other company. I HIGHLY recommend!

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REVIEW
Randy R.
Seffner, FL
May 18, 2018

Showed up on time and gave us a full 8 hours work each day. We couldn't be more pleased with the work that Westchase Roofing did for us.

REVIEW
Ricardo G.
Oldsmar, FL
May 16, 2018

You want/need a new roof, this is the company. We researched and had different quotes from well advertised companies for years before saying yes to Westchase Roofing. It was definitely the right move for us. Don't believe all those advertisements on TV, in mailers, in magazines. You will get your best value, with the same or better quality, and workmanship from Westchase Roofing. You will get great customer service and excellent communiction. They won't dodge your calls like others.

REVIEW
Nancy E.
Tampa, FL
May 02, 2018

We were extremely pleased with the quality of their work, the cleanliness, and their promptness.

REVIEW
Thomas G.
Tampa, FL
Apr 18, 2018

They were the best quality and the cheapest! Easy decision to hire them.

REVIEW
BURTON S.
Tampa, FL
Apr 17, 2018

They were fast reliable and they did an excellent job.

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