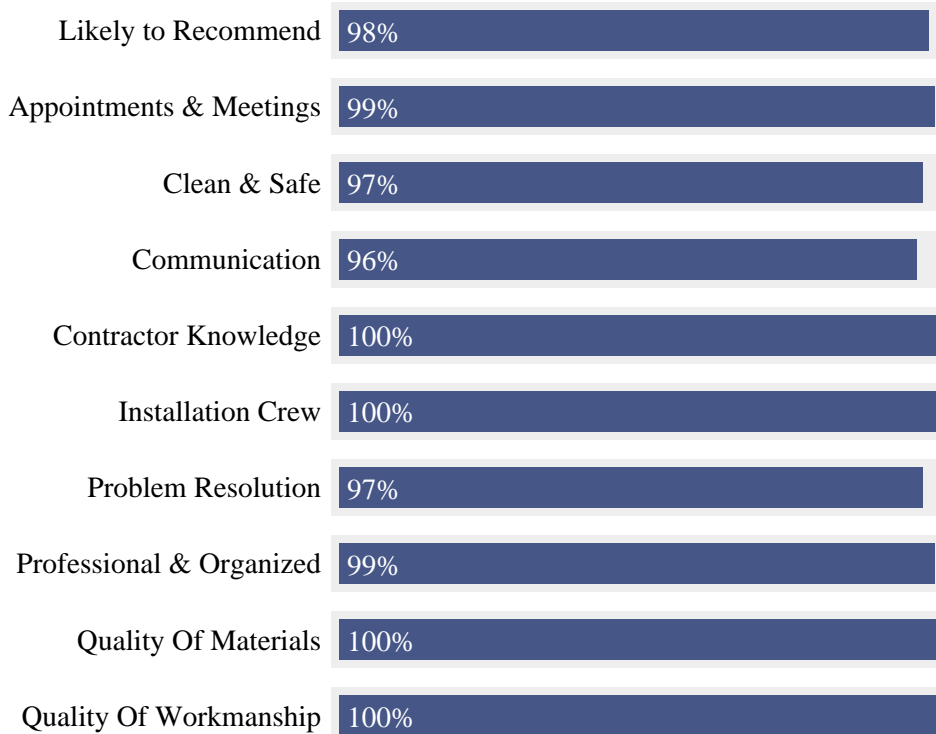


CUSTOMER FEEDBACK REPORT *for*
Westchase Roofing Services, Inc

Customer Feedback Summary

Of 743 customers surveyed, 324 responded



12924 DUPONT CIR.
TAMPA , FL 33626
(813) 814-7663

GUILDMEMBER SINCE 2016

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Recent Reviews & Published Comments

REVIEW

Angel D.
Hudson, FL
Jul 17, 2019



Westchase Roofing Services, Inc provided great customer service and everything was 100% done, so I am very highly satisfied! It was a great job!

REVIEW

Joshua D.
Gibsonton, FL
Jul 17, 2019



They were are a very professeional andfriedly staff and they do outstanding quality roofs.

CUSTOMER FEEDBACK REPORT *for*
Westchase Roofing Services, Inc



REVIEW
James R.
Tarpon Spgs, FL
Jun 24, 2019
★★★★★

I was very pleased with the salesman and the owner came to see us twice during installation. I was especially pleased with the owners treatment of employees and the way the company is managed.

REVIEW
Linda W.
Odessa, FL
May 02, 2019
★★★★★

They were the best roofers I have ever seen. They worked quickly, efficiently, and in a record amount of time.

REVIEW
R...
Tampa, FL
Mar 27, 2019
★★★★★

Everything was exactly as described. I chose them because they used quality materials and gave a warranty that could be passed down to future homeowners. That was important to me.

REVIEW
David S.
Tampa, FL
Mar 15, 2019
★★★★★

Westchase did an outstanding job. They were knowledgeable. The pricing was comparable to the market. The work I received was exceptional compared to other companies.

REVIEW
Esther R.
Tampa, FL
Mar 14, 2019
★★★★★

They were honest and I trust them. I really love the people who my did my roof.

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REVIEW

JOHN K.
Odessa, FL
Feb 24, 2019



Westchase Roofing provided a quality roofing system, addressed all of my needs and concerns, were timely, met all of their commitments, cleaned the work site daily, and provided quality craftsmanship. For the pricing, compared to other roofing companies in the area, hands down I received more value from Westchase Roofing. They practically took care of all the HOA paperwork. All I had to do was sign and deliver it. As a part of the new roofing system, a solar powered attic fan was included. In addition to all the warranties, both on craftsmanship and product, a wind mitigation inspection was included, which decreased my annual Homeowners Insurance premium by nearly 35%. Westchase Roofing was the best selection.

REVIEW

MELISSA H.
Tampa, FL
Jan 29, 2019



I think they did a fantastic job. They explained the whole process and materials thoroughly and answered all my questions. I have a lot of questions sometimes, and they did a really great job.

REVIEW

BRIGITTE W.
Tampa, FL
Jan 29, 2019



Completely satisfied with their work!

REVIEW

Raymond S.
Tampa, FL
Jan 21, 2019



Westchase Roofing Services was an exceptional company to deal with. Their presentation was outstanding, they were done on time, and there were no issues. I enjoyed having them as a contractor because they were a very good company to deal with.



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REVIEW
PHOEBE L.
Seffner, FL
Dec 19, 2018
★★★★★

Sergio and his crew did a great job. Many thanks!

REVIEW
JANE H.
Tampa, FL
Dec 18, 2018
★★★★★

Several years ago I had a small leak in my son's bedroom. Westchase came out and repaired it right away. I did not need a new roof at that time, but I was impressed with the owner who came and repaired the leak. I made a note to call them when it came time to have the roof replaced. I was again impressed with the company, and the workers did a great job. Andrew was the company representative that showed me examples and coordinated the job. The crew that came were punctual and did a great job. Thanks Westchase!! Jane Humphries

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REVIEW
Theodore M.
Temple Terrace, FL
Dec 18, 2018
★★★★★

I have already recommended to friends!

REVIEW
JOHN V.
Tampa, FL
Nov 26, 2018
★★★★★

Job well done!

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REVIEW
CLAY H.
Tampa, FL
Nov 15, 2018
★★★★★

One of my valleys was overlapped in the wrong direction with the peel and stick. I dont know if the other 3 are done wrong as well!!!! The salesman Lenny Gonzalez was supposed to give me the names of two soffit company's after the roof work was finished. I call him twice and he never call me back. Sure use my review if you like.

CUSTOMER FEEDBACK REPORT *for*
Westchase Roofing Services, Inc



REVIEW
FRANK B.
Tampa, FL
Nov 01, 2018
★★★★★

I am very satisfied and I even got a follow-up call from the owner to make sure we were happy with everything.

REVIEW
LINDSEY M.
Lutz, FL
Oct 29, 2018
★★★★★

The workers worked quickly, and they kept the job site clean which was important to us because we have 3 small children. The crew worked hard, and we are happy with the result.

REVIEW
William D.
Lutz, FL
Sep 28, 2018
★★★★★

I have recommended Westchase Roofing to dozens of my neighbors up and down our street because I am very pleased with my new roof and the reasonable price.

REVIEW
Arthur K.
New Prt Rchy, FL
Sep 11, 2018
★★★★★

They did a fantastic job. They were in and out, and very professional.

REVIEW
Ralph G.
Odessa, FL
Sep 10, 2018
★★★★★

I would highly recommend Westchase Roofing services to anyone!

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REVIEW

Deborah S.
Tampa, FL
Jul 29, 2018



While Lenny, my sales rep., was measuring my roof I was reading the literature that he gave me about what materials they offered for the roof, and wondering what the upcharges would be, as I wanted the best quality roof available. None of the other roofing quotes that I got showed the level of quality that Westchase was showing and, although I didn't want to pay a lot I knew I had to ask about. Lenny finished measuring and came into the house with a quote and to give my wife and me a PowerPoint presentation on how they install a roof. He showed us all the 'extras' that I wanted and I kept asking 'how much' and he kept saying 'it's included'. I got quotes from 4 other roofers, none offered what Westchase did, none were as professional as Lenny Gonzales was, and the Westchase quote was in the middle of the pack. A new roof is not cheap but working with Lenny Gonzales was a pleasurable experience. Jerry S.

REVIEW

Willie M.
Oldsmar, FL
Jun 05, 2018



It was an excellent experience. They helped me through every step of it. It was our first time doing something like this and it was good.

REVIEW

Marshall B.
Tampa, FL
May 27, 2018



I have heard horror stories from neighbors who have used other roofing companies, but nothing but raves about Westchase Roofing. Don't waste your time, money, and aggravation going with any other company. I HIGHLY recommend!



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REVIEW

Randy R.
Seffner, FL
May 18, 2018



Shown up on time and gave us a full 8 hours work each day. We couldn't be more pleased with the work that Westchase Roofing did for us.

REVIEW

Ricardo G.
Oldsmar, FL
May 16, 2018



You want/need a new roof, this is the company. We researched and had different quotes from well advertised companies for years before saying yes to Westchase Roofing. It was definitely the right move for us. Don't believe all those advertisements on TV, in mailers, in magazines. You will get your best value, with the same or better quality, and workmanship from Westchase Roofing. You will get great customer service and excellent communication. They won't dodge your calls like others.

REVIEW

Nancy E.
Tampa, FL
May 02, 2018



We were extremely pleased with the quality of their work, the cleanliness, and their promptness.

REVIEW

Thomas G.
Tampa, FL
Apr 17, 2018



They were the best quality and the cheapest! Easy decision to hire them.

REVIEW

BURTON S.
Tampa, FL
Apr 17, 2018



They were fast reliable and they did an excellent job.

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REVIEW

Reginald J.
Tampa, FL
Apr 17, 2018



The staff was very professional. They were on time. The foreman and the lead had great communication skills. Westchase did an excellent job. Overall, I was happy with the communication and the job being done right the first time. Westchase is an excellent company.



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