FEEDBACK REPORT *for*

VTS Homes, Inc.

Huntsville , AL 35801
(256) 704-3333
vtshomes.com

REVIEW
Matthew S.
Owens Cross Roads, AL
Jan 31, 2018

Very happy with the product they created! We're thoroughly enjoying our new home.

REVIEW
Scott H.
Huntsville, AL
Aug 10, 2017

We are 8 months after completion of our home. We recommended Rob to friends from the old neighborhood and they are building with Rob as well. We not only say we would recommend Rob to our friends, we did.

REVIEW
Matthew S.
Owens Cross Roads, AL
Jun 30, 2017

We are very pleased with the services they provided.

REVIEW
J.M.K.
Huntsville, AL
Apr 02, 2017

We love our new garage. We especially enjoyed working with Rob Owens.

REVIEW
Rich S.
Huntsville, AL
Mar 03, 2017

I have very high expectations and they exceeded all of them.

REVIEW
Scott H.
Huntsville, AL
Jan 03, 2017

VTS Home did an exceptional job in building our home. Rob was very approachable and was extremely courteous and understanding in dealing with us in the build of our home. I would go to Rob again if I were to ever build and would recommend him to my friends.

REVIEW
Matthew S.
Owens Cross Roads, AL
Dec 22, 2016

So far, the experience of building a new home with VTS Homes has been great. Very responsive and very knowledgeable and does a great job of laying out the steps ahead.

GUILDMEMBER SINCE 2011

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We have surveyed customers on behalf of VTS Homes, Inc. in Huntsville, AL; Arley, AL; Owens Cross Roads, AL; Scottsboro, AL; Gurley, AL; Lacey Springs, AL; Florence, AL; Athens, AL; Lester, AL; Meridianville, AL; and 1 other city in Alabama.

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REVIEW
Rich S.
Huntsville, AL
Dec 21, 2016

Rob has tirelessly and joyfully worked with my family on a custom home design, exploring design details with us exhaustively. He has been a sincere pleasure to work with.

REVIEW
Scott H.
Huntsville, AL
Nov 18, 2016

Rob Owens and VTS Homes have made this home building experience enjoyable. From the start, Rob listened to our desires, made good suggestions when needed, and effectively implemented these visions into this project. Based on a previous building experience, we had said we would never build again. We changed our minds after we met Rob and discussed building again and have not regretted our decision.

REVIEW
J.M.K.
Huntsville, AL
Sep 21, 2016

Loved the quality of work and professional workmanship.

REVIEW
Susan B.
Huntsville, AL
Aug 18, 2016

No Warranty issues to report. The garage that VTS built for me is perfect! Rob is fabulous to work with. He is very thorough and does what he says he is going to do!

REVIEW
Victor A.
Huntsville, AL
Feb 26, 2016

We have owned many homes and this is one of my favorite homes in terms of design, details, craftsmanship and location.

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REVIEW
Susan B.
Huntsville, AL
Dec 22, 2015

Rob's attention to detail is amazing! He did what he said he was going to do and completed the job on time and within the budget. He kept me informed every step along the way. I would highly recommend him. As a Realtor, I deal with many builders, and I chose Rob to build my project. Rob has also built for a client of mine and did an outstanding job. Rob is top notch and I would recommend him without any reservations.

REVIEW
Chuck S.
Huntsville, AL
Sep 01, 2015

WOW! what a great experience. We have been 120% completely satisfied with our builder Rob Owen and the house. What ever minor issues we have had with a new house have been addressed in a professional and very timely manner. Rob has lived up to his word and is a pleasure to work with. We have referred him to several friends and would definetly use him in the future if we ever decided to build again. We can't say enough good things about him.

REVIEW
Barbara F.
Huntsville, AL
Aug 10, 2015

Rob found a solution for a problem I had that no one else was able to solve. He always kept me up to date on when the subcontractors would be there and what to expect. He regularly checked on the progress and addressed all issues timely and satisfactorily. Great job and I am very pleased with his design and the outcome.

Comment from VTS Homes, Inc.
Thank you for the accolades!

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REVIEW
Jeff K.
Gurley, AL
Jan 05, 2015

We would highly recommend VTS Homes to any new or seasoned home buyer. Rob Owens is exceptional in his ability to stay on top of the schedule and budget, tracking every finite detail. He is patient in his explanation of events and reasoning, and is easily accessible throughout the process, as well as after delivery.

REVIEW
John H.
Arley, AL
Dec 29, 2014

VTS and staff are fantastic. They spent time with us each step of the way and insisted on everything being perfect.

REVIEW
Howie L.
Huntsville, AL
Oct 02, 2014

Rob Owens of VTS Homes and his crew have made the home building process enjoyable and the craftsmanship and attention to detail are the best I've seen.

REVIEW
Steve L.
Scottsboro, AL
Jun 24, 2014

It was a positive experience working with Rob Owen. Though we ran into a few unexpected challenges, Rob was very accommodating, professional and courteous. It is without question that Rob Owen had our best interest at heart throughout the build process. He even went above and beyond when he didn't have to. We have found our contractor for future build projects, VTS Homes.

REVIEW
John H.
Arley, AL
Jun 16, 2014

Rob and his contractors are professional, courteous and helpful. We loved working with them. The workmanship is top-notch. We always knew what was being done and we were extremely pleased with the results.

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REVIEW
Billy C.
Huntsville, AL
Apr 25, 2014

VTS was a professional and fantastic partner in building our new home. This was the only home I have been involved in building and I could not imagine a better partner than VTS to walk through the process with. Rob has assembled a great team; from his ownership and organization abilities, to Roger's day-to-day updates and accessibility during construction, they were quick to answer question, modify items as we wanted, provide quick quotes for different ideas we had, and were happy to help whether we were spending more money or less. VTS did a great job for us. Thanks everyone!

REVIEW
Tricia H.
Huntsville, AL
Feb 18, 2014

This is our 5th custom home. Rob Owens and everyone at VTS, Inc. was exceptional, from the start of managing the complex plans to meticulously overseeing every aspect of the process and finally following up with the punch list. Throughout the process they enthusiastically deliver their product with great knowledge, expertise, speed and a real passion for excellence. It is my pleasure to recommend Rob and his team!

REVIEW
John H.
Arley, AL
Jan 15, 2014

The VTS team made steady progress and kept us informed every step of the way. This allows for adjustments as we went. We have been very satisfied.

REVIEW
Jeff C.
Huntsville, AL
Dec 01, 2013

VTS Homes did a great job of providing a quality product on time. My experience with the team could not have been any better. I definitely recommend VTS Homes.

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REVIEW
Eric M.
Huntsville, AL
Oct 30, 2013

Regardless of challenges that occur during (and after) new home construction, Rob Owens and his team always follow through on their promises and commitments. The best form of advertising is a recommendation by a client and I will continue to recommend VTS Homes to my friends and business colleagues.

REVIEW
John H.
Arley, AL
Oct 24, 2013

VTS worked with our budget needs and our developer to get maximum value and quality within the covenants and our budget. VTS worked closely with our architect to get a great design within our budget as well.

REVIEW
Chandler H.
Huntsville, AL
Aug 05, 2013

We have been in our house for about 9 months and our friends are now calling to ask if they can see it a second time...or bring a friend over to see it for their first time. We have had four friends say they are going to use VTS Homes to build their next home, several have already met with Rob. The quality of the workmanship is easy to point out in person and we would recommend VTS Homes time and time again.

REVIEW
Corey G.
Huntsville, AL
Mar 25, 2013

VTS Homes is overall a very easy company to work with, and they are always responsive. They built a high quality home in a short period of time.

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REVIEW
Eric M.
Huntsville, AL
Mar 01, 2013

VTS Homes, Inc. is a great representative for The Village of Providence. Their enthusiasm toward the community gives residents peace of mind that they have made the right decision to build a home here. I put my trust in their knowledge, experience & professionalism and the result is a beautiful home that will last 100 years.

Comment from VTS Homes, Inc.

Thank you for the recognition. The Village of Providence is a great place to live and that makes our job easier. We are glad you can call it home. Enjoy your new home!

REVIEW
Dominic R.
Huntsville, AL
Jan 23, 2013

This is me and my wife's very first home. It is nerve wrecking with a custom built home, but VTS specifically Rob Owens has done a great job walking us through the homebuilding experience. It has been a joy and relief working with VTS Homes.

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