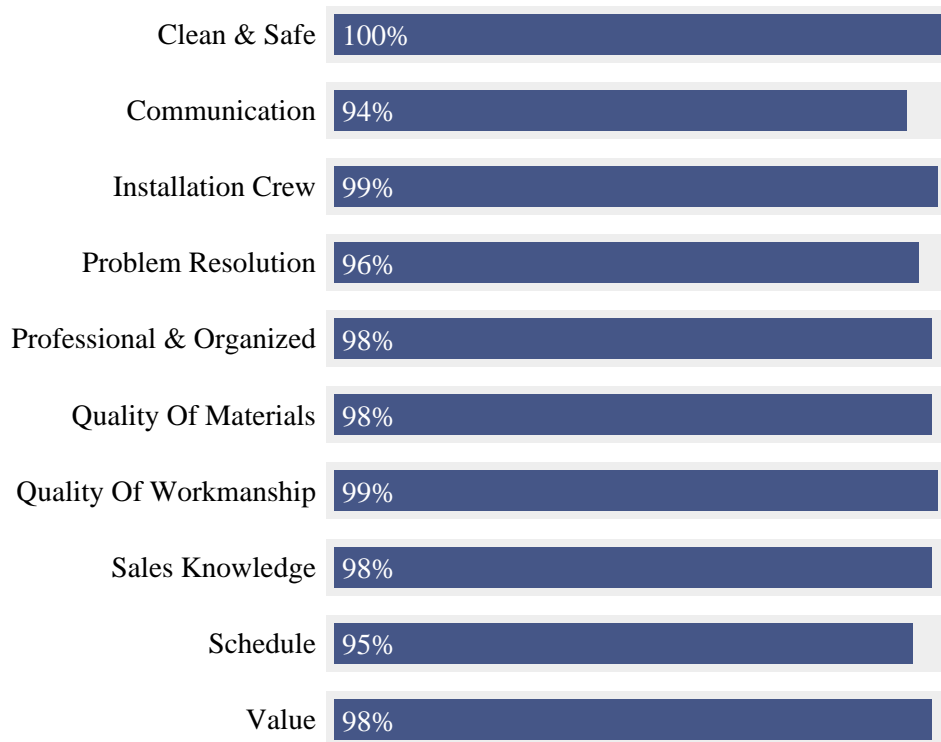


# The Board Store

## Customer Feedback Summary

Of 2,911 customers surveyed, 1,878 responded



514 Copeland Ave.  
La Crosse , WI 54603  
(608) 782-8877  
theboardstoreonline.com

### GUILDMEMBER SINCE 2012

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## Recent Reviews & Published Comments

### REVIEW

Judy S.  
Winona, MN  
Aug 15, 2019



The work was completed in a timely manner

### REVIEW

Twyla T.  
Houston, MN  
Aug 06, 2019



They were very prompt and called before they came. They showed up on time and did their job. There was no messing around and they were done in record time. I loved it.

# The Board Store

REVIEW

M.O.M.  
Warrens, WI  
Jul 30, 2019



The sales staff were professional and courteous. The installer was the best I have worked with!

COMMENT

Additional Comment  
Jul 19, 2019

I would like to recognize the salesperson, Paul Elder, and the installers for their exceptional service. They were very friendly and professional.

COMMENT

Additional Comment  
Jul 18, 2019

Professional staff and quality of work.

COMMENT

Additional Comment  
Jul 17, 2019

The cleanliness, while the project was being completed, was great.

COMMENT

Additional Comment  
Jul 16, 2019

I am very happy and impressed with everything. The people were on time and they did a good job. We have received many compliments on their work.

COMMENT

Additional Comment  
Jul 12, 2019

I would like to recognize both the installation crew and Paul Elder at The Board Store for their exceptional service. They were just so great! The individual workers were so polite and they never used rough language, at least when I was around, which I appreciated. They just gave me a feeling that they were very nice people to be with.

REVIEW

M.O.M.  
Holmen, WI  
Jul 12, 2019



I was very pleased and satisfied with the work they did!

Comment from The Board Store

Thank you!

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COMMENT

Additional Comment  
Jul 12, 2019

They were very, very good. They saw something that needed to be fixed, and it wouldn't take much. They would just go ahead and do it. It was like a board where our satellite was done. He said, "This really should be more re-enforced." So, he just put an extra little piece of 2X4 behind it before they covered it and put the siding on. I was very pleased!

COMMENT

Additional Comment  
Jul 12, 2019

I thought overall it was good.

REVIEW

A.O.K.  
La Crescent, MN  
Jul 12, 2019  
★★★★★

The salesman made me mad. I felt that he made fun of me, and I didn't appreciate it.

Comment from The Board Store

Hi Andrew and Kim - we are so sorry you had a bad experience with Paul. If you could expound on that a little bit it will help us to make sure he doesn't come across that way to anyone in the future. We appreciate your candid comments as they help us improve our processes and our people. Thank you so much and hope you find a way to stay cool in this uncomfortable weather! If you would like to call to talk to me in this regard please feel free to do so. My name is Diane. Thanks again.

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### REVIEW

L.O.K.  
Holmen, WI  
Jul 11, 2019



We are very satisfied with the work done and the product.

Comment from The Board Store

Thank you!

### REVIEW

Mike B.  
Tomah, WI  
Jul 11, 2019



From a disabled veteran, I was more than happy that they are a veteran owned company. Rest assured that they have top quality people working for them and they do a top quality job.

Comment from The Board Store

Thank you for your nice comments!

### COMMENT

Additional Comment  
Jul 11, 2019

They installed a walk in shower and it is excellent.

### COMMENT

Additional Comment  
Jul 11, 2019

Everyone that worked on the project did a really good job, including Brandi, Rustin, and Joe, the plumber.

### COMMENT

Additional Comment  
Jul 11, 2019

I was most satisfied with the workmanship.

### COMMENT

Additional Comment  
Jul 11, 2019

I am most satisfied with the installers they were excellent and super.

### REVIEW

Karla N.  
Stoddard, WI  
Jul 11, 2019



They did an excellent job. I would do it again.

Comment from The Board Store

Thank you for your nice review!! Hope you are enjoying your room.

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COMMENT  
Additional Comment  
Jul 09, 2019

Where here on time. Work area organized. Left work sight clean when they were finished.

REVIEW  
T.O.S.  
Sparta, WI  
Jul 09, 2019  
★★★★★

Comment from The Board Store

Thank you Tim and Sue. Glad to hear you are happy with the shower!!

COMMENT  
Additional Comment  
Jul 09, 2019

You get what you pay for and quality wins out everytime i will probably continue to use The Board Store because in the end its worth it.

REVIEW  
Steve H.  
Saint Paul, MN  
Jul 09, 2019  
★★★★★

I have had new exterior doors a bunch of new windows and a bath remodel and I will say that The Board Store gets it perfect every time. I once chose some handyman guy to do an exterior door and although i saved some money in the end there is a very noticeable gap in the door where it closes. Go with The Board Store if you want flawless quality. They have helped my house's value big time. My mom saw a picture of the my bathroom re-model and thought it was a showroom photo at The Board Store lol.

Comment from The Board Store

Thank you Steve...we love your Mom's comment on the bathroom remodel!!



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### COMMENT

Additional Comment  
Jul 09, 2019

Scott Sheehan was very helpful throughout and the crew members that sided my home were very hard working and concerned about perfection. They were all very friendly as well. I wish I could remember and report all their names because they deserve recognition for their good work (My pitbull fell in love with them too????!)

### REVIEW

Lorene O.  
Winona, MN  
Jul 09, 2019



I am very pleased with my entire experience with the Board Store employees and my home looks great!

*Comment from The Board Store*

Thank you Lorene!

### COMMENT

Additional Comment  
Jul 07, 2019

The workers are always, professional, friendly, and neat.

### COMMENT

Additional Comment  
Jul 07, 2019

Just a wonderful job, we couldn't be happier.

### COMMENT

Additional Comment  
Jul 07, 2019

Our salesperson, Jim Wanek explained everything to us in detail, and did not pressure us to make a quick decision. Dan, the installer, was courteous, always right on time, and made sure he put down drop cloths so we didn't get any extra dirt on our floors.



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## REVIEW

L.O.C.  
La Crescent, MN  
Jul 07, 2019



We are completely satisfied with the job Dan did with our walk-in shower. It is beautiful, even better than we had imagined. Thank you Board Store for a job well done!!

*Comment from The Board Store*

Thank you Leland and Carol for the nice comments. Glad you are enjoying your new shower!

## COMMENT

Additional Comment  
Jul 06, 2019

They worked very hard to make sure we were satisfied