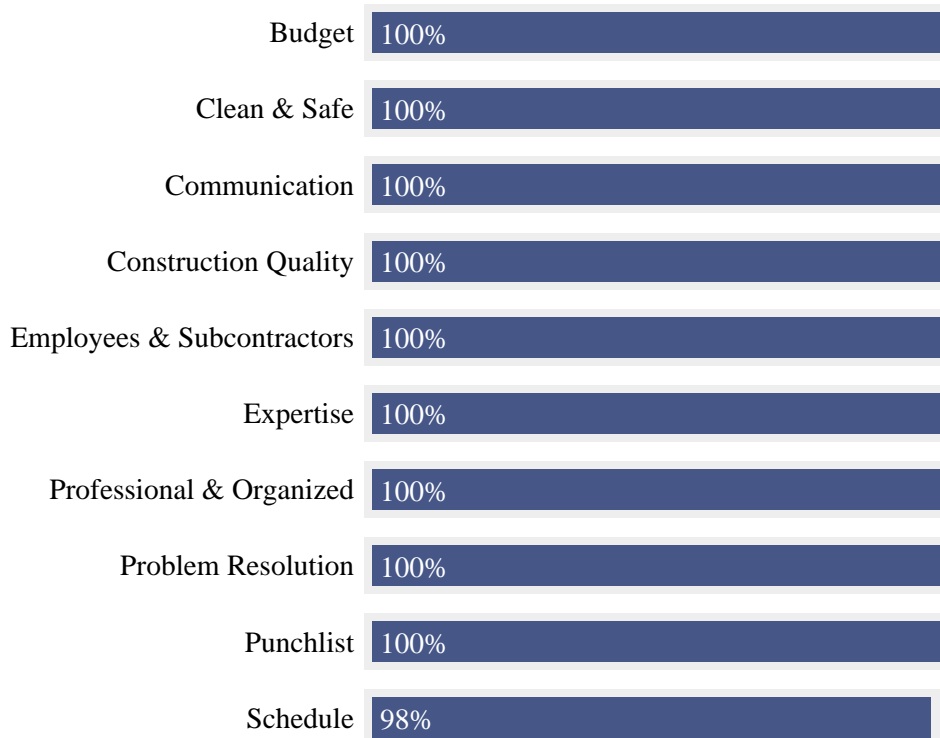


CUSTOMER FEEDBACK REPORT *for*  
**Terry W. Hoff Construction, Inc.**

51 Station Court, Suite C  
Edisto Island , SC 29438  
(843) 869-0001

## Customer Feedback Summary

Of 65 customers surveyed, 61 responded



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## Recent Reviews & Published Comments

REVIEW

Jack R.  
Edisto Island, SC  
Aug 13, 2019



They are the best builder on Edisto Island!

REVIEW

Milt G.  
Edisto Island, SC  
Apr 30, 2019



Terry Hoff Construction is THE BEST home builder on Edisto Island.

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REVIEW

Linda D.  
Green Pond, SC  
Oct 16, 2018



It was such a wonderful experience working with Terry W. Hoff Construction, Inc. He took his work home with him, which allow him to anticipate potential issues, which helped to avoid any slowdowns and problems. The architects were stunned by the quality of the workmanship. Everything was perfect to their scale. We can't rave enough.

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REVIEW

Scott R.  
Edisto Island, SC  
Nov 24, 2017



Being this was the first house my wife and I have ever built we were very excited and apprehensive. But from start to finish the overall process was professional and completely satisfying. I cannot thank Terry enough for providing us with such a wonderful experience.

REVIEW

Charlie W.  
Edisto Island, SC  
Nov 01, 2017



Terry and his team are very thorough with their planning. His integrity cannot be matched.

REVIEW

Connie A.  
Edisto Island, SC  
Dec 08, 2016



We have the house of our dreams thanks to Terry Hoff Construction. It was not an easy task since our home and life were two hours away. We received our Monday call with a list of "happenings" for the week and bar weather or something truly unavoidable, the "happenings" happened. We had informative suppliers and everything came together beyond our expectations.

REVIEW

Harriette A.  
Edisto Beach, SC  
Dec 02, 2016



I have already recommended Terry W. Hoff Construction to several people.

CUSTOMER FEEDBACK REPORT *for*  
**Terry W. Hoff Construction, Inc.**

REVIEW

David K.  
Edisto Island, SC  
Dec 02, 2016



I highly recommend Terry Hoff Construction to any one considering building a home on, or near Edisto Island. They are an excellent company, very knowledgeable in all aspects of the home construction business in the low country.

REVIEW

Karen B.  
Edisto Island, SC  
Jan 26, 2016



Everyone was professional, courteous and orderly. Thank you.

REVIEW

Dave J.  
Hollywood, SC  
Nov 26, 2015



Working with Terry Hoff on our home was an experience that was trouble free for me through out the process. This was a long distance build and Terry was always accessible for questions, and on the job site to assure the job was done right the first time. The level of historic detail inside and out required a true craftsman to get the job done and Terry did just that. High quality materials, tradesmen, and oversight is what gave us exactly what we wanted, and Terry made it all happen. Terry and I have become good friends through this process which I am truly thankful for.

REVIEW

Greg G.  
Edisto Beach, SC  
Jun 04, 2015



We worked with them from a couple of States away and never met any of them personally. All communication ws by email and emailed photos. This worked well for us as we did not have time to travel and they were well set-up to communicate and work in this fashion.

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REVIEW

Michael W.  
Edisto Island, SC  
Mar 06, 2015



Very professional throughout the costing and building process. They were also very helpful in working out issues as they arose. We appreciated their good organization, attention to detail and getting great results in the end.

REVIEW

R.A.H.  
Edisto Beach, SC  
Oct 14, 2014



Terry Hoff did an outstanding job on the construction of our Edisto home. Everyone that we talked to prior to the final selection had raving comments about Terry and they were absolutely true. This was our second custom built home, and the "ride to the finish" was by far more enjoyable than the first.

REVIEW

Prudy S.  
Edisto Island, SC  
Oct 03, 2014



It was a pleasure working with Terry and Jeff from the very beginning. High quality materials, good ideas for us, excellent workmanship. His crew were very a polite and cleaned up every day. Job site was immaculate. We could not ask for more.

REVIEW

Heather P.  
Edisto Beach, SC  
Dec 09, 2013



Terry W. Hoff Construction, Inc. are very professional and do a fabulous job. They follow through with what they say they will do and I was very satisfied.

REVIEW

Juanita J.  
Edisto Beach, SC  
Dec 08, 2013



Would use Terry Hoff Construction again. The quality of our improvement was great and his team of contractors were very helpful to work with. We were able to do most of the planing by internet and phone, Jeff was great to work with at the Edisto office...

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REVIEW

Tony H.  
Edisto Island, SC  
Dec 06, 2013



What speaks so well of Terry is that he did not do a huge project for us; BUT he treated us like we were his most important client. Terry ended up doing three smaller outside projects and completed them when he said he would and exceeded our expectations in all that he did. Because of Terry's trustworthiness and commitment to excellence, we are now considering several additional projects in 2014. In all the people I've talked to about Terry, I've not heard a single derogatory remark. Terry and all who work for him are CRAFTSMEN. We could not be more pleased with Terry Hoff's work ethic and results.

REVIEW

Paul M.  
Edisto Beach, SC  
Dec 06, 2013



The words integrity, trust, and value describe our house-building experience with TWHC. Since we were over 300 miles from the job site, it was critical that we could trust Terry, Jeff and their subcontractors to do the job without us being present. We planned on using an outside inspector to be our eyes and ears, but dispensed with this early in the job based on the good work being done. We are very happy with the results and highly recommend Terry to anyone who will listen.

REVIEW

Kay S.  
Edisto Beach, SC  
Dec 06, 2013



Our remodeling far exceeded our expectations. The quality of materials, the craftsmanship, and the creative ideas resulted in a home that is now the jewel of the neighborhood.

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REVIEW

Melinda H.  
Edisto Island, SC  
Nov 09, 2012



My experience with Terry Hoff Construction was extremely positive. Terry provided the best possible quality home and exceeded my expectations. His honesty and his professionalism made working with him easy and pain free. I would recommend Terry Hoff Construction to anyone who is considering building a home of which you will be proud.

REVIEW

David P.  
Edisto Beach, SC  
Sep 13, 2012



If I had to do it all over, I would have had Terry involved before we purchased the lot. He is extremely knowledgeable and attentive to detail. We had to make a lot a decisions in the building of our house. The best one by far was when we chose Terry as our builder.

REVIEW

Ann P.  
Edisto Beach, SC  
Sep 10, 2012



He truly is the best contractor I have ever dealt with. Everything was quality and everything was perfect. If anything fell short, he replaced it, and if he didn't like the way it looked, he changed it. He stayed within the budget. When we were choosing contractors there were several we were looking at and he was the highest bid. That may sound unusual but in the end he was actually being truthful about how much things cost and the others were not, and their work was not the same quality either. He is an A+ and it's an A+ company.

REVIEW

Randy S.  
Edisto Island, SC  
Sep 06, 2012



We are extremely pleased and satisfied with the workmanship and quality of construction of our new home on Edisto. Every member of the Terry W. Hoff Construction team considered our needs and collaborated effectively with my wife and I though every phase of construction. The attention to detail was amazing and our level of satisfaction could not be higher.

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REVIEW

D.A.D.  
Edisto Beach, SC  
Feb 28, 2012



I can say we had a wonderful experience with Terry and everyone involved with his company. I highly recommend him. We were very pleased with everything. I can't say enough good things about him.

COMMENT

Additional Comment  
Feb 13, 2012

From beginning to the end, this was a very pleasant experience and continues to be. If I ever have a question I still call them and they always respond. This was a very smooth operation and I was a satisfied customer. The changes have made a huge improvement in our quality of life and the space we call our home.

COMMENT

Additional Comment  
Feb 13, 2012

It was a solid flow, the entire experience. In its totality, it was a very pleasant experience. I have built 2 houses and I am not difficult to deal with but I have had my bad experiences with builders in the past but this time I never felt frustrated or taken advantage of. There wasn't any part stronger than any other part. I was impressed with their professionalism and team effort to make it all come together.

COMMENT

Additional Comment  
Feb 13, 2012

I live in a very small community and heard when I first moved here that they were a quality outfit.

COMMENT

Additional Comment  
Feb 13, 2012

I am nothing but a satisfied customer. They did an absolutely fabulous job. I knew I was in the hands of a professional. They answered all of my questions, and I had a lot of questions. I can't say enough good about their team effort, their professionalism, and their finished result. I am very happy.

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COMMENT

Additional Comment  
Feb 09, 2012

His assistant, Jeff was always available. If you needed something, someone was always there to help. Terry does excellent work. He has a great relationship with those who work with him and they know what he expects. There is no comparison, to Terry. He lives up to all expectations in every way.

COMMENT

Additional Comment  
Feb 09, 2012

As far as the work, the detail, the knowledge that Terry W. Hoff Construction, Inc. had I was very satisfied. As far as their home building skills go, they were excellent. On how to trim out the windows and how to work with the wainscoting, they knew exactly what to do to make the house look expensive and very well done. They made the house look great. Everything Terry had to do he did meticulously. Anytime we dealt with Terry he was absolutely professional. He kept the work site extremely clean. The detail that he puts inside the house leaves workmanship that you can tell was done by Terry.

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