

CUSTOMER FEEDBACK REPORT *for*
Sun-Tec Solar Energy



7300 BRYAN DAIRY RD,
STE 400
SEMINOLE , FL 33777
(877) 834-7868
suntecsolarenergy.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Sun-Tec Solar Energy relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sun-Tec Solar Energy in Clearwater, FL; Cape Coral, FL; Largo, FL; Lehigh Acres, FL; Naples, FL; Spring Hill, FL; Dunedin, FL; Saint Petersburg, FL; Seminole, FL; Tampa, FL; and 108 other cities in Florida.

In this report, Sun-Tec Solar Energy has published a summary of the customer feedback they've received since they joined GuildQuality in September 2016. In that time, 235 out of 322 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

Customer Feedback Summary

Of 322 customers surveyed, 235 responded



Recent Reviews & Published Comments

COMMENT

Additional Comment
Jan 24, 2020

The installers are GREAT

REVIEW

JAMES G.
WILTON MANORS, FL
Jan 24, 2020



The installers are the best. The roof never leaked and my electric bill was cut 75-80%, but the office people are not very professional. NO ONE is ever in the office and the phone is rarely answered and they dont get back to you even if you leave a message. This really destroys public confidence. After all the money you spend they should at least have someone to answer phone calls SOMEWHERE in that office.

Sun-Tec Solar Energy



COMMENT
Additional Comment
Nov 01, 2019

None. All personnel were very professional and friendly.

COMMENT
Additional Comment
Nov 01, 2019

The work crew was fantastic! Very knowledgeable and explained all aspects of my installation.

COMMENT
Additional Comment
Nov 01, 2019

Personal research on internet.

COMMENT
Additional Comment
Oct 14, 2019

I was most satisfied with the installers. They were excellent, professional and courteous. They also made sure the site was clean when they left.

COMMENT
Additional Comment
Oct 14, 2019

I heard through advertisements.

REVIEW
STEVEN W.
Sep 04, 2019
★★★★★

outstanding company and a great product....

COMMENT
Additional Comment
Aug 29, 2019

Excellent

COMMENT
Additional Comment
Aug 29, 2019

Each and every one of them excellent

COMMENT
Additional Comment
Aug 29, 2019

Last year they came to my house and we set it up and now I want another set it is excellent debus

COMMENT
Additional Comment
Aug 29, 2019

JUST GREAT

COMMENT
Additional Comment
Aug 29, 2019

NOTHING

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COMMENT ALL
Additional Comment
Aug 29, 2019

COMMENT DOOR TO DOOR
Additional Comment
Aug 29, 2019

REVIEW GREAT
JOHN A.
SAINT
PETERSBURG, FL
Aug 29, 2019
★★★★★

COMMENT I am very satisfied with the work! We are enjoying
Additional Comment the benefits!
Jul 25, 2019

COMMENT I was satisfied with everything! Everything that I
Additional Comment thought should be done, came to be!
Jul 25, 2019

COMMENT I read about Sun-Tec Solar Energy in a magazine!
Additional Comment
Jul 25, 2019

REVIEW Their quality and efficiency is a four plus! We are
SEBASTIAN R. enjoying the efficiency of solar panels!
CAPE CORAL, FL
Jul 25, 2019
★★★★★

COMMENT I was most satisfied because I love the look of my
Additional Comment roof. As I said, they were clean and I had no problems
Jul 22, 2019 with that. They were professional and the salesperson
was very awesome.

COMMENT Sun-Tec Solar Energy contacted me by phone.
Additional Comment
Jul 22, 2019

REVIEW Sun-Tec Solar Energy is awesome.
VINCENT A.
PORT CHARLOTTE,
FL
Jul 22, 2019
★★★★★

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COMMENT
Additional Comment
Jul 22, 2019

All Good so far!

COMMENT
Additional Comment
Jul 22, 2019

Great communication from everyone every step of the way, installation crew did a great job!

COMMENT
Additional Comment
Jul 22, 2019

Peter Robinson, Energy Consultant for Sun-Tec Solar Energy.

COMMENT
Additional Comment
Jul 09, 2019

Very pleased with how they kept me informed on each step of the process.

COMMENT
Additional Comment
Jul 09, 2019

They were there for me each step of the way

COMMENT
Additional Comment
Jul 09, 2019

I saw a sign in a yard and called the number

COMMENT
Additional Comment
Jul 09, 2019

Extremely helpful