

CUSTOMER FEEDBACK REPORT *for*

Strong Shield Siding

REVIEW

Melanie C.
New Orleans, LA
Aug 28, 2018



Very satisfied with Casio and Strong Shield Siding - highly recommend them to anyone who needs new or replacement siding on their home.

REVIEW

Torry B.
Mandeville, LA
Jul 17, 2018



Excellent workmanship and service.

REVIEW

Randall F.
Prairieville, LA
Mar 31, 2018



Outstanding workmanship, salesman and workers

REVIEW

Pam B.
New Orleans, LA
Jan 18, 2018



Some materials weren't 100% acceptable. The filler used between seams was very noticeable. Cleaning after the job needed to be addressed.



26 Hickman St. Suite C
Kenner, LA 70062
(504) 575-3217
Strong Shield Siding

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Strong Shield Siding relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Strong Shield Siding in New Orleans, LA; Baton Rouge, LA; Metairie, LA; Mandeville, LA; Metairie, LA; Slidell, LA; Morgan City, LA; Robert, LA; Laplace, LA; Prairieville, LA; and 20 other cities in Louisiana.

In this report, Strong Shield Siding has published a summary of the customer feedback they've received since they joined GuildQuality in June 2015. In that time, 47 out of 99 customers (47%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

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REVIEW

Israel M.
Marrero, LA
Jan 14, 2018



I met with Mr Cassio Santos of Strong Shield Siding to get and estimate on siding for my home and installing a Sliding Glass Door. He said my best option is the James-Hardie Board Siding and I decided to go with that. Mr Santos explain the steps the crew would take in replacing and installing the siding and the glass door. The crew did an Excellent job from start to finish..removing old siding; installing New siding and the Sliding Glass Door. A part of my garage did not have Insulation; they waited until I got some insulation and help me install it. After the crew install the Hardie-Board siding; another crew came out to do the corking/sealant around the doors and windows before they painted.The paint crew did an Excellent job on that as well. Another crew came out to install some down spout for my gutters.I'm Very Satisfied with the work they did. I would recommend Mr Santos and Strong Shield Siding to anyone. Thank You, Mr Santos.

REVIEW

Mary W.
New Orleans, LA
Nov 08, 2017



I would strongly recommend Strong Shield Siding. We were very happy with their quality of work. They took the extra steps to rectify any issues.



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REVIEW

Dennis Z.
New Orleans, LA
Nov 04, 2017



Cassio Santos was barely adequate and kindly provided a new drip edge for my roof after allowing his workers during demolition to destroy the existing one installed. He only charged my 900 for his mistake. ThanksTerrible at listening to specific requests i.e. electrical fixture placement, refuse and trash responsibility, respect for customers time and schedule, and information in general. They were constantly admitting to and correcting mistakes of heinous carpentry skills and poor communication. Run the other way.Any company treating customers like this should close. Try video redecoration of your customer interaction regarding contractual discussions in the future to protect yourself from this ilk.

REVIEW

Tony A.
New Orleans, LA
Sep 18, 2017



They provided the most reasonable estimate/ cost for hardi-board installation and exterior painting. They arrived when they said they would and completed the project before the deadline. Great overall experience.

REVIEW

Tyler V.
Robert, LA
May 02, 2017



They did exceptional work and have outstanding customer service!

REVIEW

Wes S.
Metairie, LA
Mar 16, 2017



My overall experience with Strong Shield was very good, The finished product was what we expected.As of today we are just waiting for a couple of the final details to be completed

REVIEW

Judy B.
Baton Rouge, LA
Jan 18, 2017



I was very pleased with the quality of the work and the timely manner in which it was completed.

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Lindsey S.
Baton Rouge, LA
Jun 13, 2016



It was a full house transformation.

REVIEW

Maureen A.
Morgan City, LA
Jun 13, 2016



I was very satisfied with their efficiency and professionalism of the workers.

COMMENT

Additional Comment
Apr 22, 2016

I was very impressed by the efficiency and hard work of the crews.

COMMENT

Additional Comment
Apr 22, 2016

Chris Jones was very responsive and helpful

COMMENT

Additional Comment
Apr 22, 2016

The experience was better than I thought it would be.

COMMENT

Additional Comment
Apr 22, 2016

The way my house looks now.

COMMENT

Additional Comment
Apr 22, 2016

Angie's List

COMMENT

Additional Comment
Sep 29, 2015

They got to the job very quickly. I did not have to wait long for them to come in.

COMMENT

Additional Comment
Aug 14, 2015

I am most satisfied with the price as it was reasonable for the amount of work being done.

COMMENT

Additional Comment
Aug 13, 2015

I would like to recognize the owner, Casio, and the installers.

COMMENT

Additional Comment
Aug 13, 2015

I am most satisfied with the diligence of the crew, they worked very hard.

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COMMENT

Everything was perfect.

Additional Comment

Aug 07, 2015

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