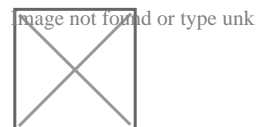


CUSTOMER FEEDBACK REPORT *for*

ServPro of Mount Clemens



REVIEW

Alec B.
Fraser, MI
Sep 05, 2017
★★★★★

I was very pleased with the service provided. Flooding was happening all over Tri-County area yet I had two trucks at my Facility for most of the night. The price was fair for the ER Service I received. Thank you Mike & Team !!

15715 Martin Road
Roseville , MI 48066
(586) 598-5050

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, ServPro of Mount Clemens relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of ServPro of Mount Clemens in Macomb, MI; Warren, MI; New Baltimore, MI; Clinton Twp, MI; Chesterfield, MI; Roseville, MI; Troy, MI; Algonac, MI; Commerce Twp, MI; Sterling Heights, MI; and 43 other cities in Michigan and Florida.

REVIEW

Margaret B.
Clinton Township, MI
Jul 17, 2017
★★★★★

I am glad ServPro was as professional as what they were!

REVIEW

Bruce B.
Roseville, MI
Jun 23, 2017
★★★★★

I WAS MISLEAD ON THE SCOPE OF WORK

This company came out to my home and from the beginning it was nothing but issues. Furthermore, the employees that came out did not follow their own company procedures and damaged my living room carpet. They came back and tried to clean it and in doing so discolored it. The owner Kevin even came out to look at it. Now they will not return my calls and I am forced to sue them in civil/claims court. Do not ever let these people in your home.

REVIEW

Kevin W.
Richmond, MI
Jun 15, 2016
★★★★★

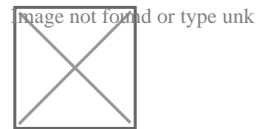
REVIEW

Daniel H.
Clinton Twp, MI
Feb 06, 2016
★★★★★

fast response to my needs, well equipped and courteous,

CUSTOMER FEEDBACK REPORT *for*

ServPro of Mount Clemens



REVIEW

D.S.M.

Clawson, MI

Aug 14, 2015



The only trouble I had with ServPro is not knowing exactly when they would arrive each day they visited. I was told I would get a phone call prior to their arrival but this is only true of the very first day. Every other visit was like waiting for the cable guy. I found this to be somewhat irritating and unprofessional.

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REVIEW

H.B.R.

TROY, MI

Jun 21, 2015



Very professional, explained what they were doing and why. Staff members were pleasant as was their office staff. I would recommend them to anyone in need of their expertise.

REVIEW

J.B.R.

Rochester, MI

Jun 09, 2015



They are a professional and courteous company. The communications process was very helpful. The timing was wonderful. They do nice work and helped us feel better about our issues. They took good care of my property.