

CUSTOMER FEEDBACK REPORT *for*
Servpro - Buena Park



339 American Circle
Corona , CA 90620
(714) 523-9119
www.servprobuenapark.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Servpro - Buena Park relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Servpro - Buena Park in Corona, CA; Long Beach, CA; Riverside, CA; Cerritos, CA; Chino Hills, CA; Torrance, CA; La Mirada, CA; Moreno Valley, CA; Anaheim, CA; Fontana, CA; and 44 other cities in California, Oregon and Arizona.

In this report, Servpro - Buena Park has published a summary of the customer feedback they've received since they joined GuildQuality in April 2015. In that time, 24 out of 144 customers (17%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2019.

- COMMENT None
Additional Comment
Feb 16, 2018

- COMMENT The time to complete the work ahead of Schedule
Additional Comment time.
Feb 16, 2018

- COMMENT Thank you.
Additional Comment
Feb 05, 2018

- COMMENT Thank you.
Additional Comment
Feb 05, 2018

- REVIEW ServPro took care of our moisture problems as
Paul H. quickly as possible
Huntington Beach, CA
Jun 08, 2017
★★★★★

 Comment from Servpro - Buena Park
 Thank you for the kind review Mr. Haussler. I am
 glad we were able to help you in your time of need.

- COMMENT So far everything promised was provided. It does not
Additional Comment get any better than that.
Jun 08, 2017

- COMMENT None
Additional Comment
Feb 20, 2017

- COMMENT Returned calls promptly and answered all concerns
Additional Comment
Feb 20, 2017

- COMMENT Quick response
Additional Comment
Sep 28, 2016

- COMMENT They met my expectations
Additional Comment
Aug 09, 2016

Servpro - Buena Park



COMMENT

Additional Comment
Aug 09, 2016

Timely phone call backs

COMMENT

Additional Comment
Sep 17, 2015

They were courteous and answered all questions.

COMMENT

Additional Comment
Jul 21, 2015

They came out right away every time they called and said they were coming. They were always careful to not get any part of my house dirty. They laid down coverings on my carpet for their path and put up plastic to control dust. Thank you Servpro

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