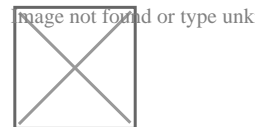


CUSTOMER FEEDBACK REPORT *for*

Sego Homes



REVIEW

AWB L.
South Jordan, UT
Apr 22, 2019



Sego Homes design and the product is unique. They build in great places that have a view and for the price of where they are building they have a great product.

1028 E 140 N
Lindon , UT 84042
(801) 362-6228
www.segohomes.com

REVIEW

N.B.S.
South Jordan, UT
Mar 24, 2019



Fantastic experience and fantastic work group. They have made us feel comfortable from the beginning and we are very happy with our new home.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Sego Homes relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Brenda C.
South Jordan, UT
Mar 18, 2019



Sego Homes pays attention to detail, the floor plans are also very livable, and you get a good value for your money.

We have surveyed customers on behalf of Sego Homes in South Jordan, UT; Millcreek, UT; Salt Lake City, UT; Houston, TX; Midvale, UT; Sandy, UT; Murray, UT; Orem, UT; and Milcreek, UT.

REVIEW

Joseph B.
South Jordan, UT
Mar 06, 2019



We saw our home for the first time right after Christmas before the new year, and we were closed and moving in just barely over a month later! Everything went very smoothly, the staff were so nice and helpful with any questions and concerns we had. We are extremely satisfied with our new home, and had a great experience with Sego Homes. I definitely recommend them! We are so grateful to be in our new home!

REVIEW

Grant T.
South Jordan, UT
Jan 23, 2019

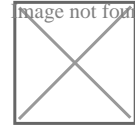


Fantastic experience.

CUSTOMER FEEDBACK REPORT *for*

Sego Homes

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REVIEW

Stephen H.
South Jordan, UT
Dec 27, 2018



Sego builds a beautiful home. We would recommend a previously loved Sego built home to purchase any day. We would never recommend working with them to experience a new build. They severely lack the basics of customer service, poise, professionalism and following through. All they do is defend one another, deflect and try to place the blame elsewhere. I wouldn't be surprised if they wrote a defensive comment in response to this in attempts to make themselves look better. If I could give them one piece of advice, I would tell them that if they make an error, cause a mix up or fall short, own it. You're supposed to be the professional that was guiding us through the process and you never made us feel good about our decision after we gave you our money.

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REVIEW

Brenda C.
South Jordan, UT
Oct 31, 2018



love Sego Homes!!! They build great homes in wonderful neighborhoods and everyone there is helpful and pleasant.

REVIEW

AWB L.
South Jordan, UT
Oct 22, 2018



I feel their quality and design is higher than others in the town home industry.

Sego Homes



REVIEW

Trevor N.
Millcreek, UT
Sep 26, 2018
★★★★★

Segohomes is fantastic and I've been very happy in my new home for the last year, but its not been perfect. Here is the deal, the people at Sego are absolutely wonderful. Every direct employee I've worked with has been extremely professional, friendly, and excellent at what they do. But the fact of the matter is that the average subcontractor doesn't really seem to care about the quality of work they perform. As such, quality issues have been apparent in various areas since day one. Luckily, since the people working directly for Sego DO care, they follow through with resolving all of these issues and have made my a happy homeowner.

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REVIEW

Nicolette C.
Millcreek, UT
Sep 19, 2018
★★★★★

We purchased in a community that was only partially completed, so we had the opportunity to view and inspect some of the later units during construction, and we were shocked at some of the construction quality.

REVIEW

Jason G.
South Jordan, UT
Aug 20, 2018
★★★★★

I understand that all the homes in this area are trying to be sold quickly, but the craftsmanship needs to be adhered to. It is one of their marketing tactics and it was sub-par from what I experienced.

REVIEW

Sandy E.
South Jordan, UT
Mar 29, 2018
★★★★★

I love the style of these homes.

REVIEW

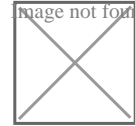
Kassidie C.
South Jordan, UT
Mar 29, 2018
★★★★★

Very thorough and informative! Brooke, Sandy, and Parry have been such a great part of this process. We are extremely pleased with the amount of information and detail given when inquired. Definitely makes home buying a little less intimidating and a lot more rewarding!

CUSTOMER FEEDBACK REPORT *for*

Sego Homes

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REVIEW

Stephen H.
South Jordan, UT
Mar 14, 2018



Brooke, Sandy, and Parry have been great to work with! We would recommend Sego Homes to friends and family :)

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REVIEW

Tracilyn H.
South Jordan, UT
Mar 06, 2018



I really had a great experience and I love my new house.

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REVIEW

Kirstin C.
Milcreek, UT
Oct 26, 2017



The building of my new townhouse has been a great experience, and I am truly grateful to Sego homes for bringing me a house that I can truly love and turn into a home. The follow through to make sure that everything is perfect is truly impressive, and I am deeply pleased and so grateful that I bought my new home from Sego.

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REVIEW

Dallin C.
South Jordan, UT
Oct 23, 2017



I love my Sego Home! The architecture and floor plans are just unlike anything else you can find! It feels like my own unique home and is very quiet, which isn't true with all town homes.

REVIEW

J.M.J.
South Jordan, UT
Jul 26, 2017



The floor plans are awesome and the quality is exceptional. Our interactions with Sandy meet our high expectations as do her knowledge and willingness to assist us on this journey.

REVIEW

Ryan T.
Millcreek, UT
Jul 06, 2017



The Sego team has been well organized, and willing to listen to suggestions. They take pride in building a good product and using quality materials.

REVIEW

Amanda R.
South Jordan, UT
Jun 08, 2017



Beautiful homes. And the staff is friendly, knowledgeable and easy to work with. It's been a great experience. I would definitely recommend Sego Homes. :)

CUSTOMER FEEDBACK REPORT *for*

Sego Homes



REVIEW

Richard P.
South Jordan, UT
Apr 18, 2017



They have been wonderful, I would recommend them to anybody.

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REVIEW

Tracilyn H.
South Jordan, UT
Apr 11, 2017



Sandy and everyone there is great, the homes are beautiful and very well thought out. I'm so excited I can't wait for my place to be finished.

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Sego Homes

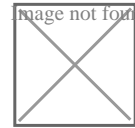
REVIEW

Kimberly N.
South Jordan, UT
Apr 06, 2017



When I first signed on the home, I was told I would need to make my choices quickly and they gave me deadlines for when I would need to make my choices by. Which was great, except before those deadlines came up, I met with the selections guy and he told me it was too late to change any of the electrical or plumbing choices (which meant no water softener for me in an area known for having hard water). When I was initially shown the lot I signed on, the pantry was already framed and I was told I could choose whether or not to keep it. Less than a week later when I had signed on the lot, it had been taken down and now I have to pay to have it reframed (which should come standard with this model of home). Considering all of these setbacks, I was thinking they would be willing to compromise in other areas. The drywall has not been placed yet, so I asked if the coat closet in the entryway could have the innermost wall taken down so I could use that area for a hall tree in the entryway. I was told it could not be done because they would need to add electrical, which seems like a far-fetched excuse to me. These homes are beautiful, which is why I chose to purchase one. I just wish Sego would be more reasonable and know when they should focus more on their customers instead of saving a buck or two.

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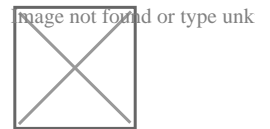
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Sego Homes



REVIEW

Wendy M.
South Jordan, UT
Apr 06, 2017



Our biggest problem with Sego Homes has been that there was supposed to be something addressed before we closed. Over a month and a half later, they still have not fixed it. We paid extra for his feature. We still cannot get anyone here to fix it. The subcontractors do not pay any attention. They try to move when we say something. They have not been able to prevent it. The subcontractors would get less than 1 rating. We paid extra for surround sound wiring. A month and half later, it is still not done. The speakers were part of the punchlist.

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REVIEW

Paula S.
South Jordan, UT
Mar 14, 2017



Brooke has been so helpful throughout this whole process. We are first time home buyers and she has made this experience a pleasant one. Our questions and concerns are answered in a timely manner making us feel good about our investment.

REVIEW

Scott M.
South Jordan, UT
Feb 27, 2017



Fantastic company and exceptional service.

REVIEW

Zack S.
South Jordan, UT
Feb 06, 2017



They are great.

REVIEW

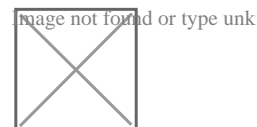
Dallin C.
South Jordan, UT
Jan 20, 2017



I love my Sego Homes. They are built to live in! sounds obvious but I felt everything from floor plans, to placement of the lot, to the options I picked were made to make my house a home rather than to make the most money. The overall homes were by far the best for this price range

CUSTOMER FEEDBACK REPORT *for*

Sego Homes



REVIEW

Matthew B.
South Jordan, UT
Nov 22, 2016



Loving my experience in my new home so far! Could not be happier with how everything came together as planned.

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REVIEW

Petra L.
South Jordan, UT
Oct 17, 2016



The Sky view is absolutely gorgeous and the outdoor fireplace is a must have

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