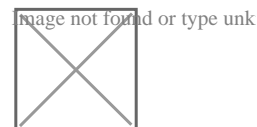


# CUSTOMER FEEDBACK REPORT *for* Rosseland Remodeling



## REVIEW

Mark D.  
Carol Stream, IL  
Jan 27, 2017



Rosseland Construction does a tremendous job. They are personal and top quality.

983 Georgian Pl.  
Bartlett , IL 60103  
(847) 791-5886

## REVIEW

Carrie T.  
Naperville, IL  
Jan 19, 2017



I enjoyed every person who came to my house to do work or perform a service! They really are a nice group of people who I believe pride themselves on doing a quality job. They were always pleasant to be around & tried to keep the dust & debris to a minimum, which we truly appreciated since we have a daughter who has asthma. I would highly recommend them if wanting a job well done by very skilled & trustworthy people!

## GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Rosseland Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Rosseland Remodeling in Bartlett, IL; Schaumburg, IL; Hoffman Estates, IL; Carol Stream, IL; Arlington Heights, IL; Elgin, IL; Aurora, IL; Naperville, IL; Glen Ellyn, IL; South Barrington, IL; and 10 other cities in Illinois.

## REVIEW

Eliot K.  
Bartlett, IL  
Jan 18, 2017



I wish I could give a higher rating for Rosseland Construction! It was a wonder experience working with Rosseland Construction.

## REVIEW

Sarah .  
Arlington Heights , IL  
Jun 27, 2016



Rosseland Construction did an amazing job on our kitchen remodel. Chris Rosseland was there with us every step of the way, taking care of any issues and answering all of our questions. The job was completed right on schedule, and there were no surprises or extra charges snuck in. Chris is as good as it gets - professional, honest, and hardworking. We would use Rosseland Construction again without hesitation.

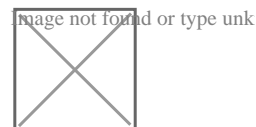
# CUSTOMER FEEDBACK REPORT *for* Rosseland Remodeling

## REVIEW

Kathy C.  
Bartlett, IL  
Jun 22, 2016



The thought of going through a major renovation can be very intimidating and overwhelming. It's also very scary trying to find a contractor you can trust, who does quality work, is dependable, completes the job in the time frame which was given and finishes the job at the price that was quoted. Chris at Rosseland Construction gets an A+ in all categories. We recently had some major renovations done to our kitchen, dining room and living room. The kitchen was a total gut job, the wall between the kitchen and dining room was removed, the front hall closet was demolished and rebuilt in another location and the sunken living room was raised so that the kitchen/dining rm/living rm are now all the same level. The people who work for Rosseland did an amazing job (ie: electrician, painter, plumber, carpenter, flooring people, appliance installers). They showed up on time every day and cleaned up before they left and were all extremely friendly and very trustworthy. Chris Rosseland was there practically every morning making sure the workers knew what was expected of them every day. If changes need to be made, he was very easy going about it and gave valuable input. Chris originally anticipated that it would take approximately 9 weeks to finish but they were done in 8! He provides a detailed timeline of when everything will get done. We are all ecstatic about the final result and would definitely use Rosseland Construction again for any future renovations.



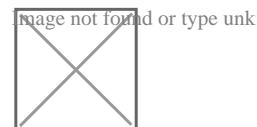
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## GUILD MEMBER SINCE 2017

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# CUSTOMER FEEDBACK REPORT *for* Rosseland Remodeling



## REVIEW

Diane G.  
Schaumburg, IL  
Jan 17, 2016



Working with Chris of Rosseland Construction was a great experience. Renovating two-thirds of our first floor and an upstairs bathroom I expected there would be some issues along the way, but we are thrilled to say everything went so smoothly. The workmanship was of excellent quality by all of his contractors. Chris was always available to help answer questions and is truly a caring person. The space was kept clean through all phases of the project. Our overall experience was so positive, that we highly recommend working with Chris. You won't be disappointed.

983 Georgian Pl.  
Bartlett, IL 60103  
(847) 791-5886

## GUILDMEMBER SINCE 2017

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## REVIEW

Jen T.  
Arlington Heights, IL  
Nov 04, 2015



I would absolutely recommend Rosseland Construction to anyone considering a remodel. The staff was excellent and very professional.

## REVIEW

Chrissy C.  
Bartlett, IL  
Sep 16, 2015



Chris made me feel like my project was a high priority, which was greatly appreciated as three rooms of my house were under construction! He solved any little or big concerns that came up in a timely manner. The project was move in ready 4 weeks early. All workers involved were professional and courteous. Big props to Carlos, he went above and beyond for me, even being at the house when my appliances were delivered to make sure it went smoothly.

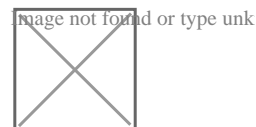
## REVIEW

Tom D.  
Schaumburg, IL  
Jul 30, 2015



Very easy to work with. Actually finished ahead of schedule. Chris is always available to answer questions. His right hand man, Carlos, treats your house as if it were his. All of the subcontractors that I met were quality people that took pride in their work. I highly recommend Rosseland Construction.

# CUSTOMER FEEDBACK REPORT *for* Rosseland Remodeling



## REVIEW

Diane G.  
Schaumburg, IL  
May 09, 2015



Perfect!

983 Georgian Pl.  
Bartlett, IL 60103  
(847) 791-5886

## REVIEW

Sheryl A.  
Glen Ellyn, IL  
May 05, 2015



I was very happy with Rosseland Construction's work. Carlos was a good worker, very neat, and cleaned everyday. All of the contractors came in a timely manner and there was not a day that went by where there was not work going on. I could get a hold of Chris Rosseland anytime I needed to, and he always picked up the phone.

## GUILDMEMBER SINCE 2017

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## REVIEW

Julie B.  
Elk Grove Village, IL  
Apr 30, 2015



I cannot say enough great things about Rosseland Construction. Chris kept my nerves down and was very patient with us. And any time we had a question or concern, he went out of his way to answer and be there for us. I would highly recommend Rosseland Construction to anyone looking for construction services!!!