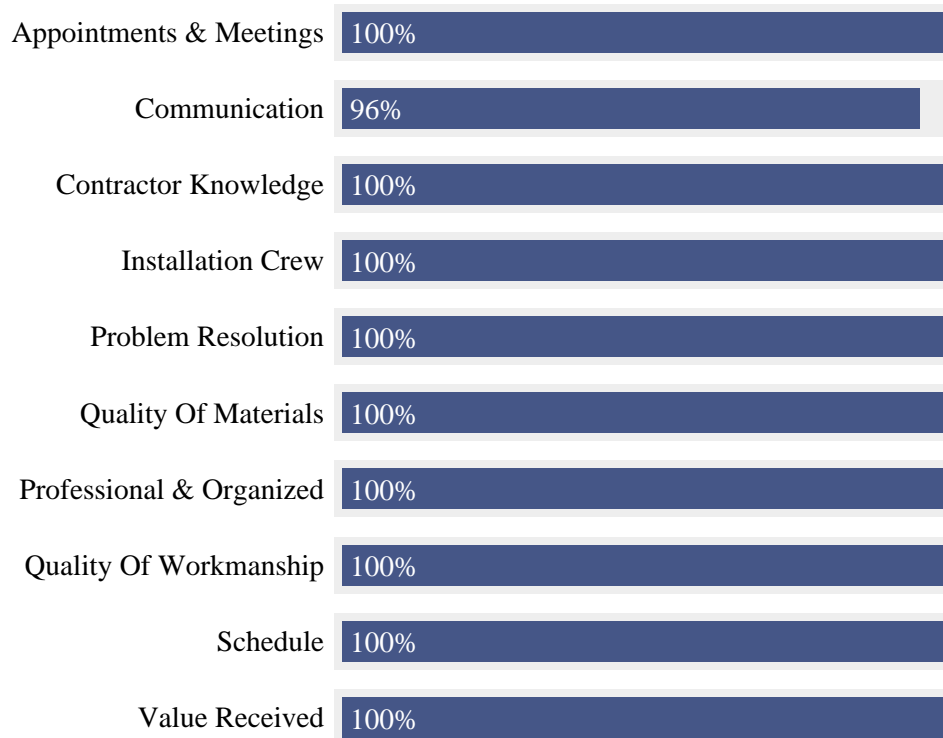


Rolando Palma

1670 W. 49th Street
Davenport , IA 52806
(563) 940-1339
rolandopalmaroofing.com

Customer Feedback Summary

Of 40 customers surveyed, 29 responded



GUILDMEMBER SINCE 2018

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Recent Reviews & Published Comments

REVIEW

Christine H.
Davenport, IA
Jul 15, 2019



It was a very good experience. They were professional about everything.

REVIEW

Steve .
Davenport , IA
May 11, 2019



Rolando Palma did an excellent job. They showed up when scheduled and finished in two days. They cleaned up so wonderfully that we didn't even realize they had been here except we now have a beautiful new roof.

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REVIEW

Joe B.
Davenport, IA
Apr 30, 2019



Rolando Palma company - wow! what a great job!! They were able to come earlier than originally scheduled, showed up early in the am and worked very hard all day and into early evening to finish. It was a 3 layer tear off and done in the early spring before I was able to do a thorough spring clean up of leaves, and they cleaned up everything, they did a fantastic job from start to finish and clean up! Mr. Palma towards the early evening was walking around wiping off a few areas of my chainlink fence that had a small blemish from tar, and I finally had to stop him and tell him thats ok we can get that, its a minor concern and so very small I wouldn't have noticed it anyway. Very close attention to detail. Wonderful job by him and his crews!! My neighbors kept calling me all day talking about how hard and fast they work, they were even surprised as to how great a job they did!!

REVIEW

Rob B.
Sherrard, IL
Nov 02, 2018



Rolando came out right away and let me know of the issues with my existing roof and we we decided together that it would be in my best interest to replace my roof. Gave me a bid and started work on it within a day or two of me giving him the "okay". I had him and his guys shingle my house and garage roof and they're both flawless now. Rolando even let me know of some rotted plywood in my garage roof and replaced it right away. I would very highly recommend using Rolando and his crew. Great people to work with!

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REVIEW

Mike W.
Davenport, GA
Nov 02, 2018



Rolando explained everything thoroughly his crew did a great job and worked quickly.

REVIEW

Edward S.
DeWitt, IA
Sep 05, 2018



Rolando's crew did an outstanding quality job roofing my house.

REVIEW

Russ C.
prophetstown, IL
Jul 11, 2018



Very good company to work with. They communicate well and provide high quality service at an affordable price. I would highly recommend them.

REVIEW

Quintcy L.
Davenport, IN
May 14, 2018



Rolando Palma did a great job for the price. I would recommend them to family and friends.

REVIEW

Terry J.
Mar 30, 2018



Mr. Palma met all of my expectations of both timeliness and workmanship, completing the projects quickly.

REVIEW

Keith K.
Bettendorf, IA
Nov 28, 2017



Rolando and his crew did a magnificent job on the new roof and he takes great pride and ownership of his workmanship. I highly recommend him and he gives you the best value for your money. Well done Rolando!!!

COMMENT

Additional Comment
Oct 04, 2017

I would like to recognize Rolando and his whole crew, they were all very good.

COMMENT

Additional Comment
Oct 04, 2017

They didn't fall short at all, they exceeded my expectations.

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CUSTOMER FEEDBACK REPORT *for*

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COMMENT

Additional Comment
Oct 04, 2017

I was most satisfied with the communication of what was happening and taking place and what they did in the time they did it. He also explained everything in detail.

COMMENT

Additional Comment
Jun 28, 2017

Great communication. Rolando and his crew worked very hard to complete the project.

REVIEW

Kyle P.
Bettendorf, IA
Jun 28, 2017



Hardworking, quality work. Would recommend them to anyone.

COMMENT

Additional Comment
Jun 28, 2017

Rolando Palma, did what they said they would do and did a great job doing it. I was very impressed that a window was broken in my neighbor's house and within 2 hours Rolando, had someone out there to replace the window.

COMMENT

Additional Comment
Jun 28, 2017

I would like to recognize, Rolando, for his exceptional service. The crew was professional and friendly.

COMMENT

Additional Comment
Jun 28, 2017

I was most satisfied with how professional they were and how they kept the site clean. They completed the job in one day and replaced some sheeting and didn't charge me for it.

COMMENT

Additional Comment
Jun 28, 2017

I would recommend them to anybody looking for a roof.

REVIEW

Bill P.
Riverdale, IA
Jun 28, 2017



Rolando Palma is a real first class act.

COMMENT

Additional Comment
May 31, 2017

I'd like to recognize Rolando.

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COMMENT
Additional Comment
May 31, 2017

Everything was good across the board.

REVIEW
Bill S.
Muscatine, IA
Apr 24, 2017
★★★★★

Rolando communicated well, in a timely manner, and very professionally. He and his workers paid attention to detail and took pride in their work. They paid special attention to not damage shrubbery around the house when tearing off the old shingles and installing the new ones. We had a great experience and would recommend this company to anyone.

COMMENT
Additional Comment
Jan 18, 2017

Roland.

COMMENT
Additional Comment
Jan 18, 2017

The crew, just basically being mindful that she is a pet owner.

COMMENT
Additional Comment
Jan 18, 2017

His professionalism and communication. He brought up the issue of the fence panels and he pointed out what had been repaired and put but back the panel near the downspout. He addressed the issues and was very professional about it.

COMMENT
Additional Comment
Jan 05, 2017

I would recommend Rolando's company to anybody.

COMMENT
Additional Comment
Jan 05, 2017

Rolando was my main contact but when his employees were on site, they were very courteous and asked if we had any questions. They made me feel comfortable.

COMMENT
Additional Comment
Jan 05, 2017

We were most satisfied that he showed some familiarity with the materials, made some suggestions up front, assured me that he did good work and that the company that was supplying the materials was high quality.

CUSTOMER FEEDBACK REPORT *for*

Rolando Palma

REVIEW

Wilson T.
Davenport, IA
Jan 05, 2017



We are a retired couple and I thought that Rolando Palma dealt with us fairly and professionally. We are totally satisfied with the outcome!

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