

CUSTOMER FEEDBACK REPORT *for*

ROC Homes Inc.

REVIEW

Andy C.
Houston, TX
Sep 05, 2019



Very pleased with the floor plan and efficient use of space. Also, happy with the professionalism of all ROC employees.

REVIEW

A.T.P.
Houston, TX
Mar 27, 2019



ROC builds quality homes in attractive areas at fair prices. Very friendly staff and a kind owner. The only issues I ever experienced were with appliances - maybe don't buy through their builder's agent if you're considering a ROC home. Otherwise, I recommend ROC.

REVIEW

David C.
Houston, TX
Mar 27, 2019



Everything had been great so far. No issues with the construction of the home or ROC homes



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GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, ROC Homes Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of ROC Homes Inc. in Houston, TX.

In this report, ROC Homes Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 10 out of 31 customers (32%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2019.