CUSTOMER FEEDBACK REPORT for

Revival Construction

Customer Feedback Summary

Of 232 customers surveyed, 193 responded

Likely to Recommend 98%
Overall Experience 97%
Expertise 99%
Construction Quality 97%
Professional & Organized 99%
Value 95%

Recent Reviews & Published Comments

COMMENT
Additional Comment
Oct 23, 2017

They are very easy to have in your home. We did not move out and the project involved every room in our home.

REVIEW
Jason O.
Atlanta, GA
Sep 13, 2017
★★★★★

Revival completed a difficult renovation and expansion to our house while my family lived in the house. Disruptions were always scheduled and efforts taken to minimize impacts to us.

The Revival team was exceptionally professional and delivered top-quality work that looks beautiful! Will definitely use for any future renovation / remodel needs!

The end result exceeded our expectations.

COMMENT
Additional Comment
Dec 05, 2016

No one is more professional, experienced and organized than Revival.

Attention to detail far exceeds other contractors we have used.
Revival Construction

Comment
Additional Comment
Sep 16, 2016

They were fantastic to work with and always professional. They are very well organized and have a project manager on site which is an invaluable part of the process. We would recommend them to anyone. We lived in the house during the process with 2 young children and it was a seamless experience....

Review
Catherine M.
Atlanta, GA
Mar 23, 2016
★★★★★

I would highly recommend Wright and his team of well qualified craftsmen to anyone thinking of restoring their home. Revival is the best company all the way around from the planning stage to the finished complete restoration of my home.

Review
Sheree F.
Atlanta, GA
Jan 14, 2016
★★★★★

I never would’ve imagined that a job as large and complex as ours could be executed in such a high-quality, timely, and professional manner… I have recommended Revival to multiple friends and neighbors who have use them with similar results. We have used them 2x and will only use them going forward....

Comment
Additional Comment
May 28, 2015

I would recommend Revival for all of the reasons covered in this survey. They are organized and professional, we are thrilled with the quality of the work, our project came in on time and on budget, and they were few if any surprises because of how well Revival managed the project.

1991 Rockledge Road
Atlanta , GA 30324
(404) 888-9886

GUILDMEMBER SINCE 2004

As a GuildQuality Guildmember, Revival Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Revival Construction in Atlanta, GA; Marietta, GA; Decatur, GA; and Dunwoody, GA.

In this report, Revival Construction has published a summary of the customer feedback they’ve received since they joined GuildQuality in May 2004. In that time, 193 out of 232 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2017.
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REVIEW
Osborne
Atlanta, GA
May 28, 2015

We lived in the house during our renovation process, I work from home, and we have young children - factors that add up to our being intimately in tune with everything that happened on a daily basis through our renovation process. Our project came in on time and on budget, and we are thrilled with our...

Revival Construction did an excellent job. We are extremely pleased with the result.

Great workmanship and communication as well as commitment to customer service and professionalism.

Our experience with Revival exceeded our expectations and could not have progressed more smoothly. We will not hesitate to recommend them to friends and use them for our next project - great job!!

We already have recommended Revival to several friends. They were great to work with, good attention to detail and trustworthy

Very clear communication and excellent professionalism. No surprises along the way --

Revival Construction executed the agreed-upon renovation in a timely manner according to the agreed-upon schedule. All employees and subcontractors were courteous and professional at every turn. Revival Construction was recommended by a friend who had used them and we were not disappointed. Bobby...

We have used Revival for years now and have liked working with all of their people. They are ALL top-notch.

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They are excellent in their organization of the project (timeline), lining up reliable and skilled subs, keeping the project progression on time and have great follow-through.

Revival does an excellent job of managing client expectations. They thoroughly explain the process as well as the cost, so as to not have any misunderstanding. I enjoyed working with Wright Marshall on the architectural details prior the project because of his good eye for design. Also, Revival is...

Revival is an exceptional company. They manage client expectations well by communicating on a regular basis and explaining the process beforehand. Their quality of work and follow through is worth every penny. All of their employees were very professional. Remodeling our house with them was a pleasant...

I liked the weekly meeting that kept me informed about what was going on and the timeframe.

They are very professional and organized. They seemed to have good expertise in construction, and were a good company to work with on my project.

They have very good communication skills with the client. Their subcontractors are very professional.

Everything was done in a high quality manner. Care was taken to make sure things were done correctly. Communication and follow up were exceptional. Patrick Gross did a great job as Project Manager!
I thought Revival Construction was a very professional company. Their contractor and project manager showed initiative, creativity and professionalism. They delivered all of their promises and responded to my needs quickly. They weren't the cheapest, but by far they are the best and I would use them again.

Revival Construction was on time and they kept to our budget. They were so nice. Brian, our project manager, was amazing. We loved him.

Revival Construction does better at keeping to the budget and the time that are set in place and doing what they say they will do than other construction companies.

They are very professional in handling the relationship, friendly and deliver a good job.