CUSTOMER FEEDBACK REPORT for

Revival Construction

Customer Feedback Summary
Of 248 customers surveyed, 201 responded

- Likely to Recommend: 98%
- Overall Experience: 97%
- Expertise: 99%
- Construction Quality: 97%
- Professional & Organized: 99%
- Value: 95%

Recent Reviews & Published Comments

COMMENT
Additonal Comment
Oct 17, 2018

The quality of the work provided by Revival Construction far exceeded any work we have ever experienced in the past. Their commitment to doing the best job possible was repeatedly demonstrated, and obviously evident in their finished product.

COMMENT
Additional Comment
Oct 17, 2018

Their focus is on doing a quality job and maintaining the historical integrity of a home, not cutting corners to keep the cost of the project down.

COMMENT
Additional Comment
Oct 17, 2018

Jordan Lopez was the supervisor on our project, and he was extremely responsive, reliable, and thorough in his management of our job. He responded quickly to any question or concern that we had. He was talented as a carpenter and handled many other small jobs along the way in addition to expertly managing...
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REVIEW
Katrina N.
Atlanta, GA
Oct 17, 2018
★★★★★

We have been through 4 major renovations of homes through the years, and our experience with Revival Construction was by far the best experience of all. From the detailed upfront planning to the quality of the work to the professionalism of all workers, we were very impressed. We would absolutely recommend...

COMMENT
Additional Comment
Feb 08, 2018

The planning part, getting everything organized, and the weekly meetings were my favorite part.

REVIEW
Laura B.
Atlanta, GA
Feb 08, 2018
★★★★★

It was an exceptional experience working with them. I would highly recommend them to anyone considering a construction project.

COMMENT
Additional Comment
Feb 06, 2018

Professional and well organized. Great quality and communication.

COMMENT
Additional Comment
Oct 30, 2017

Wright and Brian and Revival team gave us a scope and schedule at the outset of the job that they executed on from start to finish. Wright communicates very well and that is something that was very important to me when I selected a contractor.

Wright and his team communicate very well and their record keeping and invoices are organized in an easy to follow manner. The weekly meetings are very beneficial.

Brian did a great job of managing the project. He went above and beyond on multiple occasions to make sure something was done correctly, even if it meant repeating a process. Wright has a customer is usually right mentality even in instances where he may not necessarily agree.
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COMMENT
Additional Comment
Oct 23, 2017

They are very easy to have in your home. We did not move out and the project involved every room in our home.

REVIEW
Jason O.
Atlanta, GA
Sep 13, 2017
★★★★★

Revival completed a difficult renovation and expansion to our house while my family lived in the house. Disruptions were always scheduled and efforts taken to minimize impacts to us.

REVIEW
Molly C.
Atlanta, GA
Aug 15, 2017
★★★★★

The Revival team was exceptionally professional and delivered top-quality work that looks beautiful! Will definitely use for any future renovation/remodel needs!

COMMENT
Additional Comment
Dec 05, 2016

No one is more professional, experienced and organized than Revival.

COMMENT
Additional Comment
Dec 05, 2016

The end result exceeded our expectations.

COMMENT
Additional Comment
Dec 05, 2016

Attention to detail far exceeds other contractors we have used.

COMMENT
Additional Comment
Sep 16, 2016

Revival was professional, timely and communicative.

REVIEW
Catherine M.
Atlanta, GA
Mar 23, 2016
★★★★★

They were fantastic to work with and always professional. They are very well organized and have a project manager on site which is an invaluable part of the process. We would recommend them to anyone.

We lived in the house during the process with 2 young children and it was a seamless experience....
I would highly recommend Wright and his team of well qualified craftsmen to anyone thinking of restoring their home. Revival is the best company all the way around from the planning stage to the finished complete restoration of my home.

I never would've imagined that a job as large and complex as ours could be executed in such a high-quality, timely, and professional manner… I have recommended Revival to multiple friends and neighbors who have use them with similar results. We have used them 2x and will only use them going forward....

I would recommend Revival for all of the reasons covered in this survey. They are organized and professional, we are thrilled with the quality of the work, our project came in on time and on budget, and they were few if any surprises because of how well Revival managed the project.

We lived in the house during our renovation process, I work from home, and we have young children - factors that add up to our being intimately in tune with everything that happened on a daily basis through our renovation process. Our project came in on time and on budget, and we are thrilled with our...

Revival Construction did an excellent job. We are extremely pleased with the result.

Great workmanship and communication as well as commitment to customer service and professionalism.
Our experience with Revival exceeded our expectations and could not have progressed more smoothly. We will not hesitate to recommend them to friends and use them for our next project - great job!!

We already have recommended Revival to several friends. They were great to work with, good attention to detail and trustworthy.

Very clear communication and excellent professionalism. No surprises along the way --

Revival Construction executed the agreed-upon renovation in a timely manner according to the agreed-upon schedule. All employees and subcontractors were courteous and professional at every turn. Revival Construction was recommended by a friend who had used them and we were not disappointed. Bobby...

They are excellent in their organization of the project (timeline), lining up reliable and skilled subs, keeping the project progression on time and have great follow-through.

We have used Revival for years now and have liked working with all of their people. They are ALL top-notch.