

CUSTOMER FEEDBACK REPORT *for*
Relief Windows, LLC

Customer Feedback Summary

Of 617 customers surveyed, 343 responded



Recent Reviews & Published Comments

REVIEW

Marlene M.
Baton Rouge, LA
Sep 26, 2019



they are fast, clean and neat



11236 Pennywood Avenue
Baton Rouge , LA 70809
(225) 288-8138
www.reliefwindows.com

GUILDMEMBER SINCE 2017

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REVIEW

Jennifer S.
Gonzales, LA
Aug 01, 2019
★★★★★

The installers were wonderful. Everything was incredibly clean which was very important to us with two kids. It was spotless! We had no issues. From meeting in the display office to everything finished was great. They did not fall short of our expectations. Everything on how they said it was going to be is how it went. They would call to schedule measurements, second to confirm and third to install. They were spot on. We are very pleased. I was most satisfied with the installation. Not only keep everything ridiculously clean, they communicated very well. They would say they were going through the side gate and not try to go through the house. Just the level of care at the end as well, making sure nails were hidden or painted over and wiping down the windows.

REVIEW

Willie W.
Beaumont, TX
Jul 28, 2019
★★★★★

Aaron, Eric and Anderson were the most professional and courteous representatives I've ever dealt with, excellent representatives of your company.

REVIEW

Bobby B.
Port Neches, TX
May 13, 2019
★★★★★

From start to finish everything was just as advertised. Very satisfied customer.BB

REVIEW

Melissa B.
Denham Springs, LA
May 05, 2019
★★★★★

Beautiful windows with professional and punctual service throughout. I am very pleased.



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Relief Windows, LLC

REVIEW

Thomas T.
Lumberton, TX
Apr 24, 2019



They were professional, fast, used very high-quality material, and were knowledgeable with any questions we had. they were great to work with.

REVIEW

Michael H.
Holden, LA
Apr 18, 2019



My overall experience with Relief Windows was pleasant and good. The work was done satisfactorily and in a timely manner. I will definitely recommend Relief Windows to friends.

REVIEW

Laura B.
Baton Rouge, LA
Apr 17, 2019



After getting another quote from another unnamed window company, I was blown away by the difference in their professionalism, product knowledge, and demonstration of the product. Relief Windows actually had a sample of the window so that you could see the quality of the product you were getting. The installers work for Relief Windows and are not a third party installer. Two guys removed the windows while two guys installed. They were professional and completed my 24 window replacement in one day. The guys even cleaned the windows and the vacuumed the dust left in my home. I would most definitely recommend Relief Windows to anyone who is replacing windows.

REVIEW

Judy K.
Gonzales, LA
Apr 16, 2019



I was very satisfied!

REVIEW

Lewis S.
Orange, TX
Apr 15, 2019



I was very pleased with their service.



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REVIEW

Gerald B.
Hamshire, TX
Feb 01, 2019



The materials and workmanship, was excellent! I couldn't ask for anything better.

REVIEW

Pam H.
Jackson, LA
Jan 24, 2019



I was very well pleased with them! They did a really good job! I would definitely recommend them! Their price was great!

REVIEW

Ferguson S.
Beaumont, TX
Jan 23, 2019



I was very satisfied with the overall experience. The salesman and installation crew was very professional. I would recommend Relief Windows to family and friends.

REVIEW

Charles T.
Port Arthur, TX
Jan 21, 2019



They were very professional, on time, polite, and treated me fairly. I would recommend them to anyone. I already do it a lot.

REVIEW

Tammy B.
Denham Springs, LA
Jan 17, 2019



They were very friendly, punctual and I did not have any issues. They cleaned up after themselves.

REVIEW

David L.
Gonzales, LA
Jan 17, 2019



I was very pleased with the crew, they were professional, worked hard, organized and did not leave a crumb on the ground. They did an exceptional job!

REVIEW

David Q.
Destrehan, LA
Jan 17, 2019



Relief Windows was very professional and I got more than what I paid for! I really enjoyed the experience from beg to end. They have a great product and great service!



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REVIEW

Allen V.
Baton Rouge, LA
Jan 15, 2019



Excellent workmanship and product!

REVIEW

Mary E.
Geismar, LA
Jan 10, 2019



Eric Alcantara and his crew did a great job installing our new windows today very professional thanks for a great job would recommend to anyone looking to upgrade their windows.

REVIEW

Joan S.
Gonzales, LA
Jan 02, 2019



I just love my windows! I cannot wait to do the back side of my house.

REVIEW

Debbie A.
New Orleans, LA
Dec 27, 2018



Extremely professional and friendly

REVIEW

Joe B.
Plaquemine, LA
Dec 27, 2018



Great job at a great price and very professional handled job

REVIEW

Michael P.
Baton Rouge, LA
Dec 18, 2018



Overall, I was very satisfied with their work and their customer service. I had a little issue, but they were very quick to resolve it. Honestly, I was very satisfied with everything.

REVIEW

Megan C.
Prairieville, LA
Dec 17, 2018



They were great.

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REVIEW

Rusty T.
Gonzales, LA
Dec 17, 2018



They did what they said they would do and I appreciate their professionalism.

REVIEW

Fellman C.
Bueche, LA
Dec 15, 2018



We're just completely happy with them, and we've been giving a lot of information to friends, so hopefully they'll be in touch soon. We also have their sign outside, still near the road.

REVIEW

David L.
Geismar, LA
Dec 14, 2018



They did not caulk it right originally but they did come back and correct and did not charge me a dime until I was satisfied.

REVIEW

Robin B.
Hamshire, TX
Dec 13, 2018



So far I've taken off from work twice for the install and still don't have the correct windows that I ordered. With the thought I'll have to take off again to be there the third time combined with the fact I paid more for the units that other comparable bids, I can't help but be reminded how I continue to go backwards based on my decision to go with Relief Windows. The only thing I see working for me as a consumer is the fact that I still have 9 windows in my home that I intended to go with them on also and can now utilize other options based on my experience thus far.

REVIEW

Cheryl A.
Baton Rouge, LA
Dec 13, 2018



We have been very pleased with our siding. The installation is perfect and we are thrilled with the outcome!



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REVIEW

Gloria D.
Baton Rouge, LA
Dec 13, 2018



I am completely satisfied! It was awesome.



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