

FEEDBACK REPORT *for*

# Powell Homes & Renovations

REVIEW

Ron L.  
Tukwila, WA  
Mar 13, 2016  
★★★★★

Not only did Powell do quality work, they were flexible in incorporating our own ideas into the final product, which has been our family home for many decades and several generations.

22211 Marine View Dr S  
Des Moines , WA 98198  
(206) 824-8001  
[www.powell-homes.com](http://www.powell-homes.com)

REVIEW

Andrew B.  
Seattle, WA  
Dec 07, 2015  
★★★★★

Best work and value around!

**GUILDMEMBER SINCE 2010**

As a GuildQuality Guildmember, Powell Homes & Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

K.A.D.  
Federal Way, WA  
Oct 12, 2015  
★★★★★

Our project included a bathroom remodel, house painting, and large deck replacement. Powell was professional in the way the projects were planned and managed, and considerate and understanding of the stress and inconvenience to us as homeowners of having these projects going on. As questions and minor problems came up they were very responsive and supportive.

We have surveyed customers on behalf of Powell Homes & Renovations in Des Moines, WA; Normandy Park, WA; Burien, WA; Seattle, WA; Federal Way, WA; Auburn, WA; Renton, WA; Kent, WA; Sammamish, WA; Bellevue, WA; and 20 other cities in Washington, Iowa and Idaho.

REVIEW

Carol M.  
Burien, WA  
Dec 04, 2014  
★★★★★

overall - we know that Powell stands behind its product and it's employees - even if the process was pretty bumpy, we felt confident that in the end, Powell would "make it right".

REVIEW

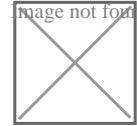
Bryan L.  
Seattle, WA  
Sep 18, 2014  
★★★★★

You will find the staff and subcontractors at Powell Homes to be top notch, friendly, professional and very competent. This company does it's very best to satisfy their customers with excellent customer service and pride in workmanship. Powell Care & Repair also did a great job at repairing any small punch list items on our new home. Thank you !

REVIEW

C.A.I.  
Normandy Park, WA  
Sep 03, 2014  
★★★★★

We had a timeline to be finished ,before our guest arrived,They were right on time,the work area was always cleaned up,They were very courteous,and polite!



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REVIEW

Bob D.  
Covington, WA  
Jul 15, 2014  
★★★★★

Remodeling our mid 60's Rambler was our retirement dream and Powell Custom Homes & Renovations fulfilled our dream. With experts guiding the design and great workmen doing the build we realized the potential of our small home. We highly recommend Powell Homes for your next project, large or small.

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REVIEW

B.H.P.  
Des Moines, WA  
Jan 23, 2014  
★★★★★

They did a great on the follow up and they were extremely accommodating with the payment structure. I had difficulty coming with final payments and they really helped me out in that area. Overall, they did an excellent job!

REVIEW

C.D.M.  
Des Moines, WA  
Dec 02, 2013  
★★★★★

Our condominium association looks to Powell Care and Repair as they have always been very quick to respond to any emergency that we have had, completed what had to be done - as quickly as possible, priced the job fairly....and they are a local company that we want to support

REVIEW

Jim S.  
Des Moines, WA  
Nov 15, 2013  
★★★★★

I have had my house for the last 13 yrs. We have had recent remodeling of the kitchen. Julie Powell came up with some good ideas for it. Everybody is very professional and does their job in an excellent manner. They know their business and they do it to the best. They are very good at what they do. They've done all projects both big and small very well. I've been in business myself for 40 yrs. I know what it is to run a business, and good employees are what it takes to make a small company work. I have not found one employee with a bad attitude.



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# Powell Homes & Renovations

REVIEW

Ivor P.  
Bellevue, WA  
Nov 14, 2013



The work done by Powell Care & Repair was done on time and on schedule. The quality was good and the workman was informative and friendly.

REVIEW

Gregg R.  
Normandy Park, WA  
Oct 24, 2013



They were effective, efficient, and economic as far as their transactions are concerned. They came out and properly identified the work to be done and had the proper people come to accomplish it.

REVIEW

George W.  
Des Moines, WA  
Aug 23, 2013



Our overall experience with Powell Renovations was excellent. They helped us from the initial ideas we had, through the design and the outcome was even better than what we had imagined.

REVIEW

B.A.B.  
Normandy Park, WA  
Jul 25, 2013



Powell provides a high quality project and works diligently to meet an agreed upon timeline. The staff is professional and courteous and works hard to satisfy their customers.

REVIEW

Jack G.  
Federal Way, WA  
Jul 16, 2013



Powell Care & Repair more than met all of our expectations. We were on a very tight deadline to get our house ready to put on the market and had 3 separate repairs that needed to be completed. Their rep was quick to troubleshoot our issues and be sure the repairs were done quickly and efficiently. Two subs were brought in that did high quality work in a short period of time. We could not be happier with the service and the very reasonable cost.

REVIEW

Bob D.  
Covington, WA  
Jun 06, 2013



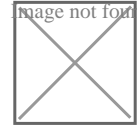
I'm very satisfied in all areas of the service, from the office planning through to the field crew. All input back to me has been wonderful, and they have kept me fully in the loop. I'm very pleased.

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# Powell Homes & Renovations

REVIEW

Ken Y.  
Federal Way, WA  
Apr 23, 2013



Our renovation was extensive and involved the entire house. From the initial home visit to the completion of the project Powell was professional, responsive and did quality work. Any issues that we had were addressed immediately and to our expectations. The project lasted over 3 months and was very stressful for us. However, Powell made the process bearable and that is no small feat. I would have no reservations in recommending them or using them again.

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REVIEW

Pam S.  
Des Moines, WA  
Apr 22, 2013



Powell Renovations are experts in their field and are top notch professionals. They are ethical and you can trust that they will do what they promise to do. Their work is superb. I give them 5 stars all of the way! They provide you support and assistance in making even the smallest decisions. You can count on having your dream remodel project come true! Pam S.

REVIEW

Gary N.  
Normandy Park, WA  
Apr 01, 2013



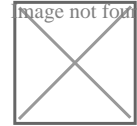
Powell Care & Repair is a wonderful tool for the homeowner. The quick or small project has always been an issue for the homeowner and, as our population ages, it will even increase in importance and need. Due to happy homeowner's repetitive usage of the Care & Repair division, Powell Custom Homes & Renovation will be in the homeowner's thoughts when considering bigger projects and/or when family and friends are in need of a building contractor.

REVIEW

Murray D.  
Burien, WA  
Mar 22, 2013



We are about halfway through a whole home remodel and are on schedule. We are very impressed with our site supervisor and know that our remodel is proceeding in an organized fashion.



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# Powell Homes & Renovations

REVIEW

Jim S.  
Des Moines, WA  
Mar 09, 2013



For our home, we've worked with Todd and Julie Powell. Julie has helped us immensely with the flooring and cabinets. We've been really pleased with the solid oak. They have a real broad experience of paint colors and textures. Todd coordinates the building out. They have this superb person, Ryan who coordinates the work. He is an excellent guy to work with. He listened to all of my needs and got all of my needs done. They are really good at listening to what the owner wants.

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REVIEW

Wally T.  
Des Moines, WA  
Mar 06, 2013



This was the second time Rob has come out to do work for us. The first time was to repair our porch, and both times he did a great job. We were totally satisfied, and we would recommend Powell Care to anyone.

REVIEW

Meagan L.  
Renton, WA  
Feb 15, 2013



Everything they did was to the utmost professionalism and quality. I am extremely happy with their work and would recommend them to people all of the time.

REVIEW

Alma A.  
Seattle, WA  
Feb 13, 2013



I'm very happy with the work that was done in my home by Powell Care & Repair. I found the work to be quality, the timing to be exactly what they said it would be, and they let me know every step of the process in advance.

REVIEW

Lynda P.  
Normandy Park, WA  
Jan 17, 2013



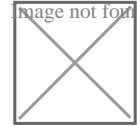
I would highly recommend Powell Care and Repair, we have used their handy man service for various work and for two emergency situations, they gave fast, great service every time.

REVIEW

George J.  
Normandy Park, WA  
Jan 02, 2013



I have lived in a Powell home that was built for us for sixteen years now, and I have everything good to say about the company. I would recommend them to anyone.



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# Powell Homes & Renovations

REVIEW

Steve E.  
Des Moines, WA  
Jan 01, 2013



I could not ask for a better person (Greg Cleaver) to come into my house and replace our hot water heater. He was friendly, knowledgeable, and professional. He wasted no time and he made sure the entire area was cleaned before he left. He explained all of his work and made sure I was satisfied, left his number and told me not to hesitate to call if something went amiss.

REVIEW

John S.  
Normandy Park, WA  
Nov 15, 2012



They did a great job. I really like the Powell family and they are still following up with me today. I had a great experience with them and will recommend them to others. They came out and showed potential clients our house. We had a very positive experience and I would use them again.

REVIEW

Eldon D.  
Des Moines, WA  
Nov 09, 2012



Rob Van Houten was the contact person from Powell Homes. He and Rob Bowen met at the house two times to go over the work that was to be done. In both cases the two guys offered suggestions on how to improve the outcome. Phone calls to each were promptly returned. The demolition of the old surface and pouring of the new concrete was done very efficiently. Cleanup after the pour was also very good. Luke Mohar provided a creative way to reposition the carport post. We're very pleased with the end result.

REVIEW

Carolyn K.  
Des Moines, WA  
Oct 31, 2012



The handyman who worked on my project was very nice and kept in contact with me. He was very professional and the job was well done. Excellent!

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