REVIEW

Mary F. Seattle, WA Dec 15, 2016

REVIEW

D.F.M. Seattle , WA Nov 15, 2016 We are very happy with the work done by Potter Construction. Our site supervisor Jeff was great to work with. He kept us informed of the schedule of our project. The construction area was organized and as clean as possible. We would definitely consider Potter for me remodel projects in the future.

We were impressed with Potter Construction throughout the build phase of our bathroom remodel. Riley, the Lead Carpenter, was extremely responsible and careful of our home, and he is an excellent listener. He picked up comments during our discussions, as well as observing carefully, and applied what he learned in the details leading to a very satisfyingly result. We were continually impressed with how quickly he works, and how well-scheduled the entire project was, including a variety of "as long as you're here" add-ons around our house. The subcontractors that Potter uses were equally professional, friendly, listened to our comments, and really stuck to the schedule. The weekly progress meetings, including reports of costs versus estimates, were very helpful in giving us confidence that the project would be completed as expected. The planning and design phase was accelerated when an earlier window opened up for our small project. We appreciated the frequent meetings with Matt and the designer, but too much expensive time was spent pursuing options that turned out to be beyond our budget. We've provided feedback to Potter on how that process could be improved with earlier budgetary estimates to avoid expensive but fruitless design efforts.



5606 California Ave SW Seattle , WA 98136 (206) 935-9696

GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Potter Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Potter Construction in Seattle, WA; Bellevue, WA; Burien, WA; Mercer Island, WA; Kirkland, WA; Normandy Park, WA; Fall City, WA; Federal Way, WA; Shoreline, WA; Renton, WA; and 7 other cities in Washington and New York.



REVIEW

Bill K. Burien, WA Jun 24, 2016

REVIEW

Dave R. Seattle, WA Nov 27, 2015

REVIEW

T.U.A. Seattle, WA Oct 26, 2015

REVIEW

Charlie S. Mercer Island, WA Oct 15, 2015

REVIEW

T.A.L. Seattle , WA Mar 23, 2015

REVIEW

Norm W. Seattle , WA Dec 11, 2014 Potter Construction was really good at every aspect of the project. It was a really great experience working with them,.

Great company, good people to work with. They responded to our ideas and Jeff, the lead carpenter, often went above and beyond to make sure the job was completed to the best of his ability.

I feel absolutely confident that:a. I will love our remodel when it is completeb. we will make reasoned decisions within our budgetc. we can trust Potter Construction

We recently used Potter Construction for a major home remodel. They were an amazing company to work with. Gary Potter has the talent and ability to hire only the best people from top to bottom. He listened to what we wanted to do and executed everything to the highest standards. He and his people were talented, meticulous, courteous, on-time and on budget. I would highly recommend them.

It was a pleasure to work with Potter Construction company, it was a good experience for us, we feel very happy about our choice in selecting them.

Potter Construction is very experienced at knowing what should be done and how it should be accomplished. Good at playing "devils advocate", if you want them to, in terms of what actions are best for your situations. After all they are the pros with the experience.



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REVIEW

L.F.M. Seattle , WA Jun 25, 2014

REVIEW

B.H.A. Seattle , WA Jun 04, 2014

REVIEW

A.A.L. Seattle , WA Feb 09, 2014

REVIEW

Kirby L. Seattle, WA Dec 29, 2013 They have been great to work with from the beginning through to the implementation. They have worked around the needs of our family and communication has been great the whole time through.

I appreciate the attention to detail that Potter Construction provides. We have had weekly meetings that keep everyone on the same page. The process has been clearly communicated with no surprises from pre-construction planning to the construction process.

We had 4 windows replaced in a family room, and it was a fantastic experience. They spent a good amount of time measuring and fully examining the existing windows, and it really paid off. There was one day of prep once the replacement windows arrived, and then they did all the windows, including priming the outside trim, in one day. I left in the morning and came home that evening to see the job completely done and cleaned up.

I've hired Potter Construction for a few projects around my house - projects both ultra-large and small and have been incredibly impressed, every time! The work was supremely well done - better than I expected or paid for. They overbuild, paying minute attention to the details, and the project gets done well and gives me a confidence not usually possible in a building over 100 years old.



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REVIEW

A.A.L. Seattle , WA Nov 19, 2013

REVIEW

Maxine Z. Seattle, WA Jan 03, 2013

REVIEW

A.A.L. Seattle, WA Nov 01, 2012

REVIEW

A.A.V. Seattle, WA Oct 01, 2012 This is the second time we have used Potter Construction. A basement remodel, and this time, for new windows. They are professional and have excellent customer service. The job site is always left clean, and the quality of their work is excellent.

I have used Potter Construction since 2006, based on a strong recommendation from my neighbor, who showed me all the beautiful work that was done in his home. I am always pleased with the work and the results. Although I will retire soon, and won't be able to afford any more major projects, I will continue to call Potter for smaller projects, as well as the occasional handyman service. Maxine Z.

Potter Construction was excellent to work with for our basement remodel. Harry, our project lead was outstanding to have in our home everyday and does quality craftsmanship. He managed all of our sub contractors very well. Potter construction has excellent quality work, and is very professional!

While no project is perfect, my wife and I are most pleased at how our bathroom remodel turned out. Potter Construction was patient as we worked through all of the design decisions and assisted with information on materials and possibilities. They explained how and when the work would be done and kept a running calendar to keep us informed of schedule changes. The craftsmanship both inside the walls (plumbing, electrical, etc.) and outside in the finished product are first class.



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REVIEW

Carol D. Seattle, WA Jun 18, 2012

REVIEW

Maxine Z. Seattle, WA Dec 01, 2011

REVIEW

Peter W. Seattle, WA Aug 04, 2011

REVIEW

Maxine Z. Seattle, WA Jul 08, 2011 I have a beautiful kitchen I love. Gary provided ideas while listening to mine. The crew was easy to work with, cheerful and dependable. I was provided with contacts that provided me with choices for my kitchen that were quality companies that delivered a quality product. The electrical sub contractor is one I will call on again. Potter Construction would be a company I would not have a problem recommending to others.

I have used Potter Construction three times and they have always done everything in a very professional and timely manner. If there is a problem, they address it immediately and fix it. I am planning on using them in the future.

Potter Construction were a professional, capable and competent company. We were very impressed with them throughout the entire process. We are very happy with the results that they provided us and I have no regrets about choosing them.

Potter Construction was thorough and professional in their examination of what needed to be done. Once they realized I knew what I was talking about, they listened. That meant a lot. They worked well and in a timely manner, and I'm pleased with all the things they've done. Taking a bath now is like a small religious experience.



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Potter Construction

REVIEW

Donovan M. Renton, WA May 14, 2011 When we realized it was time to do repair work on our shower walls, we were intimidated to say the least. We decided, however, that it was a good opportunity to update the whole bathroom and started our search for professional help. After our first meeting with Potter Construction, everything seemed more manageable. We were presented with choices that fit our style and our budget. Communication about payments and work plans was very clear. The employees were all very professional and worked efficiently. They cleaned up at the end of the day and let us know what to expect at each phase. We are very happy with the results--our bathroom has never looked so good.



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