

CUSTOMER FEEDBACK REPORT *for*

Phoenix Exteriors



REVIEW

Sandra W.
Chicago, IL
Aug 13, 2019



REVIEW

Don A.
New Lenox, IL
Sep 25, 2017



Extremely professional roofing company. We had some storm damage to our roof and gutters and Phoenix handled the repair from start to finish. They made the entire process and repair painless and worry free. From working with our insurance company the adjusters and scheduling the repair, they took a stressful situation and made it stress free. We are very pleased with our decision to go with Phoenix. We have already recommended Phoenix to others and will continue to do so. Thanks Jeff Edwards, and your team.

REVIEW

Harold G.
Jackson, TN
Jul 01, 2017



The installers were wonderful. They did outstanding work.

1325 Remington Road,
Suite M-1
Schaumburg , IL 60173
(630) 677-7663
phoenixexteriors.net

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Phoenix Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Phoenix Exteriors in Memphis, TN; San Antonio, TX; Chicago, IL; Lake In The Hills, IL; Bartlett, TN; Arlington, TN; Kerrville, TX; Channahon, IL; Cary, IL; North Aurora, IL; and 29 other cities in Illinois, Tennessee, Texas and Arkansas.

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REVIEW

George H.
Arlington, TN
Apr 20, 2017



The roof looks great!

REVIEW

Lynn G.
Chicago, IL
Oct 03, 2016



They were very efficient and very nice men. They also do very good quality work.

REVIEW

Lee L.
San Antonio, TX
Oct 03, 2016



I was so satisfied that I have two friends and a neighbor who have contracted with them as well.

REVIEW

Richard F.
Memphis, TN
Feb 09, 2016



I highly recommend this company. Bill was exceptional to work with from start to finish. He communicated everything well, dealt with my insurance adjuster, and followed up after the job was complete. Another satisfied customer. A+

REVIEW

Yvonne T.
Memphis, TN
Feb 02, 2016



Overall, I was very satisfied with the work that was done. Chris Sutton was excellent in communicating. He came back the following day to see that everything was done professionally, and the crew cleaned up afterward. I agree that Phoenix Exteriors is a 5 star company.

REVIEW

Roger H.
Arlington, TN
Nov 19, 2015



They did a fine job. They did it when they said they would. My insurance check got messed up and they were patient while it was being handled.

REVIEW

Cathy S.
Crest Hill, IL
Oct 27, 2015



Phoenix exteriors did a great job and did it in an efficient amount of time.

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REVIEW

Frank C.
Chicago, IL
Sep 09, 2015



They were so easy to work with, they were efficient, and provided quality work.

REVIEW

Kevin Z.
Oak Park, IL
Jul 21, 2015



Phoenix was a great experience start to finish. They were knowledgeable, efficient, always available and very patient with all of our questions. They lived up to their word on all promises made down to the last detail. For example, grass that was damaged in our front yard when they dropped off the materials was promptly and professionally repaired. And the roof of course looks amazing. Can't recommend these guys enough.

REVIEW

Amanda A.
Bartlett, TN
Jul 01, 2015



They are a great company to work with. They met all of the deadlines, and charged the agreed upon price. The work was done quickly, and it was of great quality. I would recommend them to anyone.

REVIEW

Salvatore A.
North Aurora, IL
Feb 13, 2015



Mark went above and beyond everything that we needed here. It was quite windy when they did the roofing, and some pieces flew off and damaged our siding. Without me having to say anything, Mark replaced the siding for us. We couldn't have asked for a better crew.

REVIEW

Ricky M.
Memphis, TN
Feb 09, 2015



I couldn't be more satisfied than ever with Phoenix Exteriors. They explained everything to me clearly and did exactly what they said they were going to do.

REVIEW

Carlos G.
Germantown, TN
Feb 09, 2015



Phoenix Exteriors did a good job.

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REVIEW

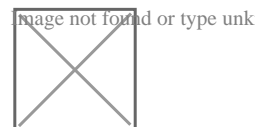
Ted N.

Lake In The Hills, IL

Feb 06, 2015



Phoenix was so good that we sent an email to all residents of our community, The Lakes of Boulder Ridge, which resulted in several more jobs for you.



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