



CUSTOMER FEEDBACK REPORT *for* Phillips Home Improvements

Customer Feedback Summary

Of 1,904 customers surveyed, 955 responded



6905 K Avenue, Suite 206
Plano , TX 75074
(469) 734-4781

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Phillips Home Improvements relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Phillips Home Improvements in Plano, TX; Dallas, TX; Allen, TX; Mckinney, TX; Frisco, TX; Carrollton, TX; Richardson, TX; Fort Worth, TX; Flower Mound, TX; Garland, TX; and 66 other cities in Texas.

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Recent Reviews & Published Comments

REVIEW
 Ron S.
 McKinney, TX
 May 05, 2021
 ★★★★★

It was a great experience and I'm glad that i selected Phillips.

REVIEW
 Leon A.
 Garland, TX
 May 04, 2021
 ★★★★★

I have used phillips several times for different projects. Every time I get quality work for a reasonable price. I plan on calling upon them again the next time I have a project they can do.

REVIEW
 Doug C.
 Prosper, TX
 Apr 27, 2021
 ★★★★★

Phillips did an excellent job and did everything we agreed upon. I will be recommending Phillips to my friends and neighbors and I will definitely use them again.

REVIEW
 Ryan L.
 North Richland Hills, TX
 Apr 27, 2021
 ★★★★★

Very happy with their work done in my house. The quality and speed were fantastic.

REVIEW
 Sharon M.
 Allen, TX
 Apr 27, 2021
 ★★★★★

I have used Phillips Home Improvements for several jobs and have always been satisfied with their professionalism and the quality of the work. I would definitely recommend them to others

REVIEW
 Bill M.
 Plano, TX
 Apr 26, 2021
 ★★★★★

Had house painted and gutters installed. Excellent job and I highly recommend this company



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REVIEW

Kay Z.
Carrollton, TX
Apr 24, 2021



The salesman and the installation engineer did a superb job. They were knowledgeable and helpful. The installer handled a very difficult customized cut. He did a phenomenal job. I am very happy with Phillips Home Improvements. I have already given their number to a friend of mine.

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REVIEW

Rita F.
Plano, TX
Apr 22, 2021



From first visit AJ was open, honest and detailed. The project went well from beginning to end. The workmen were friendly, polite and knowledgeable. I will use Phillips Home Improvement again.

REVIEW

Joni W.
Grapevine, TX
Apr 22, 2021



I was very pleased. Everything from start to finish went quickly. They were very responsive on the phone and by email. It was wonderful. It was a great experience. I wish they did more than just painting and gutters. A kitchen remodel would be amazing - I would use them completely - but they don't do it!

REVIEW

Natzul F.
Plano, TX
Apr 22, 2021



Phillips Home Improvements installed a set of gutters on our home. The process start to finish was smooth and pain free, the quality of the material and the installation was top notch! We are incredibly happy with the work and will go to Phillips for any of our future home improvement projects!

REVIEW

Jennifer M.
Dallas, TX
Apr 22, 2021



The paint job looks amazing. The process was quick and easy.

REVIEW

Carole R.
Plano, TX
Apr 22, 2021



I've been a customer for 17 years and have had full house painting, fence staining, wrought iron painting and of course my roof. They r the best!!!



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Phillips Home Improvements

REVIEW

Kenneth B.
Plano, TX
Apr 22, 2021
★★★★★

The professionalism of Phillips' office employees and field crew, and quality of materials and workmanship are top shelf. They clearly explain the entire process they follow for your project, are happy to answer any question you may have, and they do what they say. The crews who do the work keep the worksite clean and they treat you and your home with respect. You won't find a better company to get your job done right.

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REVIEW

Steve D.
North Richland Hills, TX
Apr 22, 2021
★★★★★

Project manager was on site prior to, during, and after project to check on progress. Bit disappointed in cleanup by the sheetrock/painter who left putty on my workbench and in my grass next to water faucet where he cleaned up. Also the painted ceiling (garage) is streaked; not a smooth paint job.

REVIEW

Sandra S.
Plano, TX
Apr 22, 2021
★★★★★

Phillips Home Improvements was respectful, timely, and clean. They did a fantastic job!

REVIEW

Bernard S.
McKinney, TX
Apr 15, 2021
★★★★★

I have already recommended them to people!

REVIEW

Doris O.
Arlington, TX
Mar 31, 2021
★★★★★

They provide professional service.



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REVIEW

Terry B.
Plano, TX
Mar 18, 2021



They did a very professional and excellent job.

REVIEW

Steve P.
Grapevine, TX
Mar 18, 2021



Very professional and courteous. Work done in a timely manner. Will call them again as needed.

REVIEW

Ruth F.
Allen, TX
Mar 17, 2021



I have used Phillips for years and have been happy except for the last couple of times. I had a gutter put in and they left off the leaf screen to keep leaves out and won't respond back to me after 2 emails. After having Hardy board placed the siding was painted 2 different colors. Now in stead of 1 pice of board the fix was to pair 1/2 the wall so now one side is 2 colors half and half. After 20 yrs of using this company I would expect better service when things are not done right.

REVIEW

Jim W.
Fort Worth, TX
Mar 15, 2021



I researched different companies. Phillips Home Improvements is an A1-rated company by the Better Business Bureau. They are extremely professional. Mark gave us great information about the project. Our project manager was Sammy and she was wonderful. Our female crew leader MaryEllen worked so well with Sammy. It was all flawless. Jim and I felt like we were part of the Phillips family. They were not going to let anything happen without addressing it and making sure we were satisfied.

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REVIEW
Camille A.
Roanoke, TX
Mar 15, 2021
★★★★★

They were great!

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REVIEW
Erich G.
Allen, TX
Mar 12, 2021
★★★★★

Completed the job on time with high quality and professionalism.

REVIEW
Patrick P.
Colleyville, TX
Mar 05, 2021
★★★★★

I got 3 quotes including Phillip. They provided the best presentation of the project. They also communicated before, during and after the completion of our project. The other quotes were similar but Phillip was not the least expensive. They were very detailed and very much worth not going with the cheapest contractor. I will use the again.

REVIEW
Laura S.
Addison, TX
Mar 05, 2021
★★★★★

Very professional crew. Arrived on time every day and completed work in 3 days. Very nice job!! Highly recommend Phillips Painting.

REVIEW
Susan C.
Plano, TX
Mar 05, 2021
★★★★★

Very reliable, excellent work,

REVIEW
Dolores B.
Grapevine, TX
Mar 04, 2021
★★★★★

very impressed with the work done, they came in, explained what was going to happen and went right to work. The job was finished in a very timely manner and clean up was perfect. Will recommend to my friends and neighbors.



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REVIEW

Joe S.
Plano, TX
Mar 03, 2021
★★★★★

The crew was meticulous with preparation to ensure the house stayed clean and any questions I had were addressed in a prompt and professional manner. The crew arrived on time and worked hard to get the job done as quickly as possible without cutting any corners.

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REVIEW

Michelle K.
Princeton, TX
Feb 16, 2021
★★★★★

I am so pleased and impressed with Phillips Home Improvements. I would use them again and again. Thank you for making my house beautiful—the Karlin's.

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REVIEW

B.L.A.
Flower Mound, TX
Feb 13, 2021
★★★★★

Great experience and excellent work from a stellar company. Thanks phillips

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