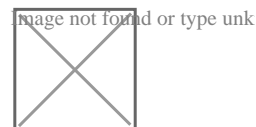
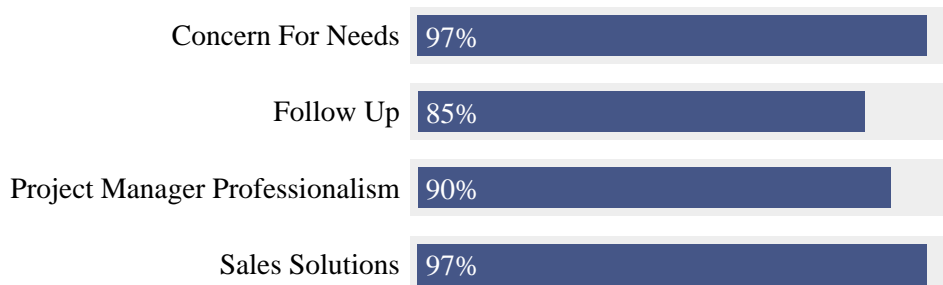


# CUSTOMER FEEDBACK REPORT *for* Peninsula Siding Co



## Customer Feedback Summary

*Of 156 customers surveyed, 62 responded*



620 Taylor Way #13  
San Carlos , CA 94070  
(650) 287-4208

### GUILDMEMBER SINCE 2013

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We have surveyed customers on behalf of Peninsula Siding Co in San Mateo, CA; Redwood City, CA; San Francisco, CA; San Jose, CA; Belmont, CA; San Bruno, CA; Pacifica, CA; Los Altos, CA; Los Gatos, CA; Palo Alto, CA; and 25 other cities in California.

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## Recent Reviews & Published Comments

### REVIEW

Jane C.  
Jan 23, 2021



I can't recommend them more highly! The best customer service satisfaction I have ever received!

### REVIEW

Madeline S.  
San Bruno, CA  
Feb 10, 2020



Peninsula Siding did a great job of replacing our redwood siding; the colors we chose almost matched our original house colors; we were able to add outside lights and security cameras because the old siding was off; the electrician Peninsula Siding recommended also did excellent work. I have already recommended to my friends to use them if they are looking to replace siding.

### REVIEW

Suzan S.  
Half Moon Bay, CA  
Dec 22, 2019



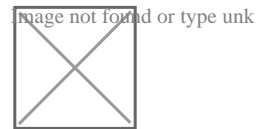
Very happy with the design and job quality, very polite crew, very efficient work, final results look great!

### REVIEW

Bonnie G.  
Pacifica, CA  
Aug 03, 2019



Very professional and reliable throughout the entire process.



# CUSTOMER FEEDBACK REPORT *for* Peninsula Siding Co

COMMENT  
Additional Comment  
Oct 29, 2018

Everyone I worked with was attentive to making my project look good

REVIEW  
Dragana A.  
Los Altos, CA  
Jan 07, 2018  
★★★★★

Peninsula Siding Co is the best construction company we ever worked with! We were highly impressed with all aspects of the project: planning, execution on time and budget, quality of work, efficiency, professionalism. This is the company that takes pride in their work and we would reach out to the company again for future construction projects. Our house has become a showstopper for all neighbors and we hear compliments almost every day. An outstanding job! Highly recommend Peninsula Siding Co.

REVIEW  
Dragana A.  
Los Altos, CA  
Dec 14, 2017  
★★★★★

This is the company that takes pride in high quality work and timely execution. We couldn't be happier with work and results. One place for improvement: communication at all levels.

REVIEW  
Kevin H.  
Belmont, CA  
Dec 13, 2017  
★★★★★

The price was reasonable and their workers were super fast and careful.

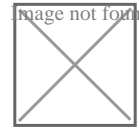
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REVIEW

Brett G.  
Pacifica, CA  
Dec 13, 2017  
★★★★★

I had some water intrusion issues at my newly purchased home (which turned out to be due to improper construction and flashing). Steve, Dan, and Ana did a great job of helping me sort out the issues - and come up with the best fix. We wound up removing 3 sides of my house down to the studs, replacing/installing new windows and OSB, wrapping and flashing everything properly, and installing Hardie Plank siding. The finished product looks great - and I can rest easier knowing that the install was done properly - and my house is sealed up in time for winter. It was a big project - and Steve's team coordinated all phases of the demo and construction (and they were able to handle extra dry-rot repairs that came up without significant delay). They also were able to recommend and work with, additional contractors/suppliers (for windows and electrical work) during the process. I believe the price was fair for the work that was done - and I would happily recommend them for this type of work.

REVIEW

Wendy C.  
San Jose, CA  
Jul 16, 2017  
★★★★★

We appreciate the quality of work that Peninsula Siding Co. performed. We are very pleased with the outcome and thankful for their services.

REVIEW

Steve L.  
Burlingame, CA  
Mar 31, 2017  
★★★★★

When we need siding at any of our properties in the future, I will call Peninsula siding.

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REVIEW

Rory C.  
Palo Alto, CA  
Aug 30, 2016



The demo work was careless in places and caused damage to some window trim and door frames. When installing the caulking they caulked several of our windows shut and then used a blade to cut it out causing lots of damage to the windows trim and frames. We were very upset. Steve was wonderful and listened to our grievances and worked tirelessly to put everything right. In the end they took care of everything and we are very happy with the finished job.

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REVIEW

David B.  
San Mateo, CA  
Aug 24, 2016



The owner, Steve Albert, was great to deal with. He is very knowledgeable, he had access to new products from James Hardie that other companies didn't even know were released, and even talked us out of options we were considering that would have meant extra business for him since he didn't feel they were a good value for our house. He was extremely easy to work with and always punctual. The on-site staff was also extremely punctual, showed up when we expected, and finished faster than predicted!

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REVIEW

Jon C.  
San Bruno, CA  
Jan 25, 2016



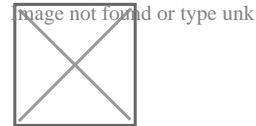
They were very professional did a good job. I like the product. I had a small problem and they came right out. It turned out not to be anything that they did. It worked out fine. They were very attentive.

REVIEW

James W.  
Menlo Park, CA  
Jan 04, 2016



The work was done well all in all, just the finish work needed some additional effort that took a few requests and back / forth emails and phone calls to get it done.



CUSTOMER FEEDBACK REPORT *for*  
**Peninsula Siding Co**

REVIEW  
Eric P.  
South san francisco,  
CA  
Dec 30, 2015  
★★★★★

I had an old house resided with Hardie. Pen Siding Co had a very competitive price and allowed me to contact other customers to get their feedback. Overall, the work was done well and to Hardie's specs, which is key to making sure your warranty is valid. My only complaint is the trim around one of my doors looks a bit rushed and could have turned out better.

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REVIEW  
Cipolla  
San Jose, CA  
Dec 26, 2015  
★★★★★

Very satisfied with Peninsula Siding Co. and quality of work.

COMMENT  
Additional Comment  
Dec 22, 2015

They have to work to improve on this.

COMMENT  
Additional Comment  
Dec 22, 2015

They did not communicate effectively.

COMMENT  
Additional Comment  
Dec 22, 2015

It was not kept very clean.

COMMENT  
Additional Comment  
Dec 22, 2015

The quality of the workmanship should have been better. They told me I was asking too much.

COMMENT  
Additional Comment  
Dec 22, 2015

They fell short due to workmanship and communication.

COMMENT  
Additional Comment  
Dec 22, 2015

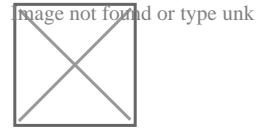
I saw them at a trade show.

COMMENT  
Additional Comment  
Dec 22, 2015

They are completely inappropriate.

COMMENT  
Additional Comment  
Dec 22, 2015

I was satisfied with the material but the construction crew needed to be replaced.



CUSTOMER FEEDBACK REPORT *for*  
**Peninsula Siding Co**

COMMENT  
Additional Comment  
Dec 22, 2015  
They fell short due to communication and expedition of the job. They did not provide updates.

COMMENT  
Additional Comment  
Dec 22, 2015  
I liked the quality of the workmanship.

COMMENT  
Additional Comment  
Dec 22, 2015  
My son recommended them to me.

REVIEW  
Navnit B.  
San Mateo, CA  
Dec 22, 2015  
★★★★★  
They are a dependable company. They did a very good job.

COMMENT  
Additional Comment  
Dec 21, 2015  
The lead foreman was great!

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