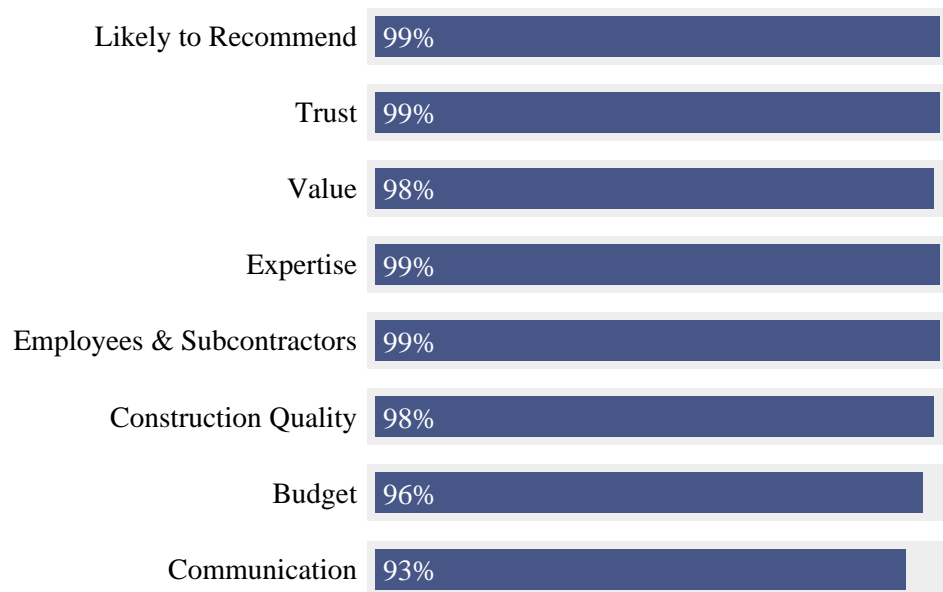


CUSTOMER FEEDBACK REPORT *for*  
**Parry Custom Homes**



## Customer Feedback Summary

Of 186 customers surveyed, 152 responded



10349 Route 30  
N. Huntingdon , PA 15642  
(724) 863-0199  
[www.parrycustomhomes.com](http://www.parrycustomhomes.com)

### **GUILDMEMBER SINCE 2009**

As a GuildQuality Guildmember, Parry Custom Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Parry Custom Homes in North Huntingdon, PA; Pittsburgh, PA; N. Huntingdon, PA; Scottsdale, PA; Washington, PA; Jeannette, PA; Gibsonia, PA; Harrison City, PA; Canonsburg, PA; Irwin, PA; and 65 other cities in Pennsylvania.

In this report, Parry Custom Homes has published a summary of the customer feedback they've received since they joined GuildQuality in December 2009. In that time, 152 out of 186 customers (82%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

## Recent Reviews & Published Comments

**COMMENT**

Additional Comment  
Oct 11, 2018

We felt that Parry was far better than the other box builders from the very beginning as they listened to what we wanted, made us feel like they really wanted us to be happy with the process and end result while making sure we stayed within budget. We met the whole family and were very impressed with...

**COMMENT**

Additional Comment  
Oct 11, 2018

10. If you want to be treated with respect and actually have your builder listen to what you want, Parry is the builder for you. They DO NOT treat you like you're just a number. We really enjoyed the process of building a home with Parry Custom Homes.

**COMMENT**

Additional Comment  
Oct 10, 2018

I love the finished product!

# Parry Custom Homes



COMMENT  
Additional Comment  
Oct 10, 2018

Everyone has been spectacular. From beginning to end, all of the individuals I have had to interact with have been fantastic individuals and so willing to help address any concerns. You have set the bar high with who you have hired.

COMMENT  
Additional Comment  
Oct 10, 2018

10 -- Everyone that has seen the house agrees that it looks amazing. The level of detail is spectacular.

COMMENT  
Additional Comment  
Oct 09, 2018

In the end, we love our house. The product is what we love the most. It feels like an extremely well built and solid house. The people at Parry are extremely friendly and genuine. I has a small family company feel and they are extremely professional.

COMMENT  
Additional Comment  
Oct 04, 2018

We truly loved the fact that this was a complete process from start to finish! We are a very busy family and knowing that this team of people were behind the scenes handling every little detail made it easier for us to relax. We were able to just trust them and were confident that things were getting...

COMMENT  
Additional Comment  
Oct 04, 2018

10- We could not have been more pleased with our house building process. Even though we had some minor set backs- they were always there and walking us through the steps! We have 100% faith and trust in this team!

COMMENT  
Additional Comment  
Oct 02, 2018

9. It was an overall great experience and I would personally do it again

COMMENT  
Additional Comment  
Oct 02, 2018

I was very satisfied with the staff and their promptness in returning my calls and getting issues resolved.

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COMMENT  
Additional Comment  
Jul 03, 2018

We are very happy with our new home. It is a challenge to build a house but, with their expertise, they helped us to see it through.

COMMENT  
Additional Comment  
Jul 03, 2018

On a scale of 1 to 10, I would give parry Custom Homes a 10 because they are the only builder I have ever worked with, but they did go far and beyond our expectations. I would recommend Parry Custom Homes to a friend if asked.

COMMENT  
Additional Comment  
Jun 18, 2018

I would recommend Parry Custom Homes to anybody building a home in the Pennsylvania or Ohio area or wherever they go.

COMMENT  
Additional Comment  
Jun 18, 2018

I was most satisfied with every point along the way from day one until the day we were moving into our house.

COMMENT  
Additional Comment  
Jun 18, 2018

They are local, so we happened to notice them and looked them up on the internet.

COMMENT  
Additional Comment  
Jun 18, 2018

I would give them a 10 because of the professionalism, the family like atmosphere, the follow through, the support and guidance, the service, and the experience.

COMMENT  
Additional Comment  
Jun 05, 2018

Everyone we worked with was above and beyond what we expected.

COMMENT  
Additional Comment  
Jun 05, 2018

Wonderful experience in all areas.

COMMENT  
Additional Comment  
Jun 05, 2018

I have already referred 2 people to come speak with you.

COMMENT  
Additional Comment  
Jun 05, 2018

Quality and craftsmanship of the home are outstanding.

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COMMENT  
Additional Comment  
Jun 05, 2018  
We initially heard about Parry by looking into a into a neighborhood we were interested in and discovering they were one of the approved builders. However, when speaking with others about Parry, we heard nothing but rave reviews.

COMMENT  
Additional Comment  
Jun 05, 2018  
10 - The quality is second to none, and they treated us like family from day one.

COMMENT  
Additional Comment  
Apr 19, 2018  
Everyone was so friendly. If we had any questions or concerns they were answered right away.

COMMENT  
Additional Comment  
Apr 19, 2018  
10. Everyone was amazing and worked well as a team to come up with an amazing home!

COMMENT  
Additional Comment  
Mar 20, 2018  
Everyone! At this point we've worked with so many different people from designing our house to the finish. I wouldn't want to leave anyone out! Everyone was friendly and easy to work with!

COMMENT  
Additional Comment  
Mar 20, 2018  
All of our expectations were beyond exceeded!

COMMENT  
Additional Comment  
Mar 20, 2018  
10. We've already recommended Parry to a few different people. The entire process is the main reason. Everyone at Parry made this a fun and pretty stress free process!

COMMENT  
Additional Comment  
Feb 28, 2018  
10. The overall quality will not be matched. They did it the right way.

COMMENT  
Additional Comment  
Feb 26, 2018  
The overall quality and involvement of the contractors was great and answered any questions we had along the way.

# Parry Custom Homes



COMMENT

Additional Comment  
Feb 26, 2018

10. We truly have nothing bad to say about Parry Custom Homes. We've heard building horror stories from folks about building so we went into this process very nervous and skeptical. PCH put our fears to rest and its been a joy to tell & show pictures of the house and building process to friends and family.

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