

CUSTOMER FEEDBACK REPORT *for*
Olson & Jones Construction, Inc.

REVIEW

Dan D.
PORTLAND, OR
Sep 07, 2013



We are very pleased with our experience with Greg and Olson & Jones. I would highly recommend O&J for any residential remodel. The work is of the highest quality and attention to detail exceeds my expectations - which are very high. The old adage applies here - "you get what you pay for". The added cost of working with a quality contractor will pay enormous dividends both in quality and durability - the level of experience which is brought to an O&J project will exceed your expectations.

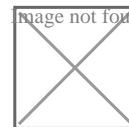
REVIEW

C.T.J.
portland, OR
Nov 19, 2012



Our Project Manager was exceptional. We would work with him again in a heartbeat, as he was professional, attentive, and always followed through. He also consistently went above and beyond expectations for us. We very much appreciated his attention to detail and responsiveness. The care that was taken with the job site and protecting our home during the process was impressive. The work was outstanding and went beyond our expectations -- we receive compliments every time we have someone over about how nice our bathroom looks!

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PO Box 19563
Portland , OR 97280
(503) 244-7467
www.olsonandjones.com

GUILDMEMBER SINCE 2009

As a GuildQuality Guildmember, Olson & Jones Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Olson & Jones Construction, Inc. in Portland, OR; Lake Oswego, OR; Wilsonville, OR; West Linn, OR; Tualatin, OR; Sherwood, OR; Gresham, OR; Tigard, OR; Troutdale, OR; Milwaukie, OR; and 3 other cities in Oregon.

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REVIEW

Beth W.
PORTLAND, OR
Apr 25, 2012



We contracted with Olson & Jones to remodel our kitchen, guest bathroom and laundry room/workout room. The project turned out beautiful! They had great attention to detail, hired wonderful subcontractors, and had the project on schedule. We lived in the house during the remodel and the work areas were kept clean and debris was removed timely. If we had an issue, they worked to resolve them as quick as possible. We both work full-time and it is hard to be around to answer all the questions. It was great that we could email back and forth questions. We were extremely satisfied with the work that Olson & Jones did for us. We would definitely hire them again!- Beth and Steven Wachtman

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REVIEW

Nancy L.
Portland, OR
Feb 24, 2012



Olson & Jones Construction, Inc. is a very reputable company with professional service that delivers excellent, quality work and craftsmanship. I trust their work and would use them again in the future.

REVIEW

Ian M.
Portland, OR
Sep 15, 2011



Olson & Jones Construction were professionals from the fairness of their estimate through project completion. The team was always courteous, sought the right solutions in various challenges, and maintained a clean work environment. Their pursuit of quality is apparent in their overall coordination and execution of a project, as well as the subcontractor's they select. It has been a pleasure doing business with Olson & Jones Construction.

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Olson & Jones Construction, Inc.



REVIEW

Neil B.
Portland, OR
Jul 01, 2011



None - my only comment is that you may have asked for the survey a little early, however, the service from OJ has, to date, been first rate and highly professional. Speaking as a new arrival in the US from England, the whole arena of construction works differently and is therefore very unfamiliar. In those circumstances it would be easy to feel exposed or nervous about such a large investment, however, the professionalism and rigour of OJ has actually reversed that - at this point I'm just looking forward to the end product, rather than worry about it

REVIEW

Lisa L.
Portland, OR
Apr 24, 2011



Cannot say enough about the professionalism and personal attention given to our project and our family by the O&J crew and our general contractor in particular, Frank Rossi. Our kitchen and bath renovation was finished almost as soon as it was started, on time (before baby arrived) and on budget. Any issues or concerns that came up during construction were promptly addressed to our satisfaction. We highly recommend the company and its representatives and will utilize their services again in the future... Especially with Frank at the helm. Thank you.

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