FEEDBACK REPORT *for*

Mr. Roof Nashville

3536 Central Pike
Hermitage , TN 37076
(615) 208-3245
www.mrroof.com/nashville

REVIEW
Roger B.
Nashville, TN
Oct 21, 2018

My ceiling was damaged during the replacement of my roof. The repair was $425.00 they would only allow $250.00. The balance was out of my pocket.

REVIEW
Kerry R.
Columbia, TN
Oct 11, 2018

They were late.....

REVIEW
Keith M.
Brentwood, TN
Oct 01, 2018

I had no problems and I loved what they did.

REVIEW
Saimir D.
Nashville, TN
Sep 19, 2018

If you go with Mr. Roof, make sure to find someone else - not Kyle or Ryan. I don't know why they have their phone in their pocket because they don't answer.

REVIEW
Brittany B.
Franklin, TN
Sep 04, 2018

Everything went pretty smoothly.

REVIEW
Melissa S.
Goodlettsville, TN
Aug 31, 2018

They do poor work.

REVIEW
Earl S.
Nashville, TN
Aug 15, 2018

They did a fine job on the windows.

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Mr. Roof Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Mr. Roof Nashville in Nashville, TN; Antioch, TN; Hermitage, TN; Franklin, TN; Madison, TN; Murfreesboro, TN; Goodlettsville, TN; Lebanon, TN; Mt. Juliet, TN; Hendersonville, TN; and 64 other cities in Tennessee, Ohio and Mississippi.

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REVIEW
Angel P.
Clarksville, TN
Aug 08, 2018

Excellent service by a very professional company.

REVIEW
Freddie E.
Whites Creek, TN
Aug 04, 2018

Overall great job!

REVIEW
Kyna M.
Antioch, TN
Aug 04, 2018

I was pleased with the work.

REVIEW
Kasha B.
Portland, TN
Jul 09, 2018

The day before the scheduled install date, I received a call from the salesman saying that many of the things that we had agreed to and I signed a contract for were not available to me, such as the 50 year warranty, the guarantee that my utility costs would go down by 20% etc. The salesman should have known what was available for each type of install and house type. I also had troubles with getting the reduced price that we had agreed to because of the changes to the contract. I repeatedly got statements showing the original price for several weeks after the install was done.

REVIEW
Austin S.
Nashville, TN
Jul 09, 2018

Justin was super helpful from start to finish. He really went the extra mile to deliver quality work!

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REVIEW
Nate K.
Nashville, TN
May 30, 2018
★★★★★

They were very professional and used good quality materials.

REVIEW
Heather M.
Gallatin, TN
May 30, 2018
★★★★★

We had a great experience, they were very professional. Everything went as expected.

REVIEW
Fannie B.
Nashville, TN
May 30, 2018
★★★★★

Brandon is the greatest, he helped us get it financed and walked us through the whole thing. He is great.

REVIEW
Stan G.
Franklin, TN
May 25, 2018
★★★★★

We were very happy with the work done to remove our old roof and install the new one. The entire process was performed as promised and at a reasonable price.

REVIEW
Steve S.
Nashville, TN
Apr 26, 2018
★☆☆☆☆

I was lied to and misled regarding warranty by salesman

REVIEW
Michael B.
Nashville, TN
Apr 23, 2018
★★★☆☆

Good job on roof, unsatisfactory job on windows!!

REVIEW
Dan G.
Hendersonville, TN
Mar 06, 2018
★★★★★

Mr. DeHart was professional and courteous and my roofing job was at a good price and done on time.

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REVIEW
Rajman N.
Brentwood, TN
Feb 11, 2018

I would not recommend Mr. Roof as they caused a damage to my ceiling while repairing the roof and were non-communicative and did not want to repair the damage caused.

REVIEW
Melvin B.
Joelton, TN
Jan 30, 2018

We had a peculiar gutter shape for a deck and they figured it out.

REVIEW
Dan M.
Nashville, TN
Jan 29, 2018

They did a great job.

REVIEW
James F.
Antioch, TN
Jan 29, 2018

Mr. Roof did a good job. They were honest with me about stuff and I am satisfied with the work that they did.

REVIEW
Constance H.
Nashville, TN
Jan 02, 2018

It was a good job. I liked it.

REVIEW
Jackie P.
Murfreesboro, TN
Dec 24, 2017

Great service the best around!

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REVIEW
Katie F.
Nashville, TN
Nov 30, 2017

Mr. Roof was very professional and kind through the roofing process. As a female, they made me feel comfortable and knowledgable and never once spoke down to me. They were on-time to their appointments and never tried to take advantage of me. I have suggested Mr. Roof to my neighbors and friends and each one decided to use Mr. Roof and had the exact same positive experience as I did. I would highly recommend Mr. Roof, every single time!

REVIEW
Nick D.
Nashville, TN
Nov 23, 2017

Although Mr. Roof was friendly, I believe they were just about making a quick sale. I felt that I was lied to about a number of things and I wouldn't trust this company. They also left behind trash and made a big mess in my attic when I specifically asked if I needed to cover my persona belongings in the attic (I was told no, there wouldn't be anything to worry about).

REVIEW
Randy N.
Old Hickory, TN
Oct 26, 2017

Mr. Roof Nashville was very professional, respectful, and punctual. They did good work and I would recommend them!

REVIEW
Stephanie F.
Hermitage, TN
Sep 20, 2017

They did a good job on my roof.

REVIEW
Donna O.
Clarksville, TN
Sep 06, 2017

They did really good work. They were quick and I would use them again.

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