

CUSTOMER FEEDBACK REPORT *for* M.K. Brummel



REVIEW

Paula K.
Plainfield, IL
May 23, 2020
★★★★★

Marty handled our bathroom retiling project. He coordinated with tile supplier and tile installer. He prepped house with floor protection and made sure house was cleaned daily. I would recommend him for any home remodeling project.

14 Royce Road
Oswego, IL 60543
(630) 554-1600
www.mkbrummel.com

REVIEW

Linda W.
Oswego, IL
Apr 15, 2018
★★★★★

I was impressed by the timely responses to requests for quotes and the scheduling of work. The work was done in a timely, and expert manner. There were no problems and they even fixed a problem caused by another trade. Everything was explained as to what was needed and why and the work that would be done.

GUILDMEMBER SINCE 2009

As a GuildQuality Guildmember, M.K. Brummel relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of M.K. Brummel in Naperville, IL; Oswego, IL; Aurora, IL; Lisle, IL; Geneva, IL; Yorkville, IL; Carol Stream, IL; Elburn, IL; Lemont, IL; Medinah, IL; and 13 other cities in Illinois and Indiana.

REVIEW

Jane B.
Naperville, IL
Nov 01, 2017
★★★★★

I highly recommend M.K. Brummel and was more than absolutely satisfied with the high quality of work!

REVIEW

Mary G.
Naperville, IL
Dec 04, 2015
★★★★★

We shopped around at first. Their prices were comparable to the other quotes that we received. We were very happy with the flooring construction that we got.

REVIEW

Caryn W.
Oswego, IL
Mar 15, 2014
★★★★★

Mr. Brummel was very professional from start to finish. He knew his product and was able to offer suggestions to fit the needs of the project and our budget. I would highly recommend him to others and plan to use his services for future projects. Caryn W.

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REVIEW

Jim O.
Naperville, IL
Feb 10, 2014



He brings well qualified subcontractors to the job; and does a good job of coordinating their activities. Keeps me appraised of the schedule as the project progresses. He is a hands-on contractor who pays attention to detail, insists that things be done "right", and provides a high quality finished product.

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REVIEW

David F.
Elburn, IL
Jan 14, 2014



Mr Brummel installed crown moulding in my family room with a cathedral ceiling. I wanted someone who could solve the complex installation problems presented by odd angles of wall and ceiling joints and do a very high quality job. I was very pleased with the work that was done.

REVIEW

Bob F.
Lemont, IL
May 30, 2013



Marty did a super job for us. His workmanship and cleanliness was awesome. He coordinated all the projects and sub contractors to complete projects quickly. All the work exceeded our expectations. I would recommend him for any project!

REVIEW

Ann B.
Naperville, IL
May 29, 2013



I had Marty add a room on to my home several years ago and he did a great work, so when I decided to remodel the bathroom I was glad he was able to work for me again. He is trustworthy, stays on the job, checks up on the work any subcontractor does, made sure everything met my approval.

REVIEW

John B.
Naperville, IL
Mar 23, 2013



Working with Marty was a pleasure. Disruption within the house during the project was kept to a minimum. And he worked very well with the subcontractors to get things accomplished.

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REVIEW

Bonnie W.
Oswego, IL
Feb 22, 2013
★★★★★

I did have M.K. Brummel do several projects and the written proposals for each project were completed as proposed. The work was completed with the specifications on each project. Payments were made as outlined in the proposal. I am very happy with all of the work that was done, My work that I had done included a new roof an an outside gazebo. A kitchen remodeling and a laundry/mudroom .

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REVIEW

Sue L.
Naperville, IL
Jan 28, 2013
★★★★★

We had a great experience. Marty and his team were on time, always explained what they were doing next, and showed a very professional work ethic. We were extremely pleased with the installation of our windows and sliding glass door. They did an excellent job.

REVIEW

Elizabeth M.
Oswego, IL
Dec 12, 2012
★★★★★

Marty's workmanship and professionalism made the entire process painless. We will definitely use M.K. Brummel for our next project and will recommend them to our friends and family.

REVIEW

Pam M.
Medinah, IL
Dec 10, 2012
★★★★★

Our overall experience with MK Brummel and his crews was extremely pleasant compared to dealing with other contractors in the past. The professionalism & workmanship from MK BRummel is something that I was truely impressed with. I would & have recommended other friends and family to them. Pam M.

REVIEW

Nancy N.
Naperville, IL
Jan 17, 2012
★★★★★

We've had experience with MK Brummel for a number of years. The work done is excellent the first time. They're dependable & totally honest. I trust them with the key to my house. They do what they say they will and fix other problems proactively.

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M.K. Brummel



REVIEW

Kevin S.
Naperville, IL
Nov 08, 2011



We were very satisfied with the quality of the work, the subs were great, all issues were handled very professionally. We'd strongly recommend M.K. Brummel and would definitely hire him again.

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REVIEW

Jeff E.
Naperville, IL
Nov 08, 2011



The team from M.K. Brummel did a wonderful job for us on both a kitchen project and door replacement project. Their work is efficient, detailed and professional. The follow-up on questions and concerns, no matter how minor, from start to finish was timely and accurate.

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REVIEW

Lynne J.
Naperville, IL
Aug 02, 2011



I've worked with M.K. Brummel on a number of occasions over a number of years. I can strongly recommend him for really any job, small to large. We did a huge two story addition 12 years ago, and that turned out fabulous.

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REVIEW

Steve G.
Oswego, IL
Jul 19, 2011



We had a great experience with MK Brummel. They were completely transparent during the entire process and made sure that we knew exactly what to expect. Marty was really helpful when we were making the final decisions about size and placement of the windows, offering his view opinion and the reasons for it, but not trying to push us in one direction. The quality of the work was great and they left the area a little better than they found it, making sure that all of the scrap worth keeping was neatly organized and the rest was taken away. The work they did integrates seamlessly with the rest of the house, making it look like a part of the original construction. I would highly recommend MK Brummel to others and will most likely work with them again.

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REVIEW

Brad B.
Naperville, IL
Jul 15, 2011



We have done 4 projects with Marty from a Sunroom add on to a Master Bath renovation. He is professional, follow through, delivers a high level of workmanship and consistently communicates when he will be arriving and working. You can have confidence in Marty and plan for a successful project at hre price proposed. Brad B. - Naperville, IL

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REVIEW

Kevin C.
Oswego, IL
Mar 31, 2011



We hired M.K. Brummel to do a complete remodeling of our master bathroom and the results are fantastic! Marty's attention to detail, promptness, and quality of craftsmanship are superb. As others have mentioned, the job site is clean with little disruption of the rest of the household. The sub-contractors were also outstanding in their professionalism and craftsmanship. I will use him for our future projects as well as recommend him to our friends.

REVIEW

Ben F.
Lisle, IL
Mar 28, 2011



M. K. Brummel has done a number of projects for us, and we wouldn't consider using anyone else. Marty starts the job when he says he's going to start, finishes on time, leaves the worksite clean every evening, and produces very high quality results. He combines being flexible regarding our needs with being a guide where technology and practicality are factors. We continue to recommend M. K. Brummel to our friends.