

CUSTOMER FEEDBACK REPORT *for*

Majors Home Improvement



REVIEW

Robert F.
Pace, FL
Jan 15, 2018



It was a great company! Fast and friendly service. I was very happy.

Comment from Majors Home Improvement

Great to hear you're happy with your installation!
Thank you for choosing Majors Home Improvement!

6433 Old U.S. 90
Milton , FL 32570
(850) 983-2899

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Majors Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Majors Home Improvement in Pensacola, FL; Milton, FL; Navarre, FL; Gulf Breeze, FL; Pace, FL; Cantonment, FL; Fort Walton Beach, FL; Crestview, FL; Shalimar, FL; Niceville, FL; and 39 other cities in Florida, Alabama and District of Columbia.

REVIEW

Brian J.
Milton, FL
Jan 15, 2018



I would high recommend them.

Comment from Majors Home Improvement

We are happy to hear you had an excellent experience. Thanks you for choosing Majors Home Improvement!

REVIEW

Robert G.
Gulf Breeze, FL
Jan 15, 2018



Everything went great.

REVIEW

P.M.W.
Pensacola, FL
Nov 28, 2017



This was the most professional organization I have ever had the pleasure of working with. I would highly recommend them.

Comment from Majors Home Improvement

Happy to hear you had a pleasurable and professional experience with your project! Thanks for choosing Majors!

CUSTOMER FEEDBACK REPORT *for*

Majors Home Improvement



REVIEW

Crystal W.
Pensacola, FL
Nov 20, 2017



Majors HI did a fabulous job and their pricing was excellent. I will definitely use this company again. I only wish they offered more services.

Comment from Majors Home Improvement

Thank you for your kind words! Happy to hear you had a great experience!

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REVIEW

Laura M.
Pensacola, FL
Nov 14, 2017



Fully Satisfied.

REVIEW

Jane B.
Cantonment, FL
Oct 26, 2017

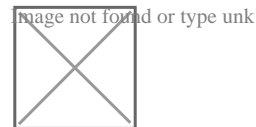


We just had a 40 year old sliding glass door replaced by Majors Home Improvement. The door had to be special made because of the large size. From the first salesman that came out to the two gentleman that installed it, we have nothing but praise. Everyone has been very courteous, helpful and respectful of our home. They used every precaution to protect our property, cleaned up and hauled away old door. Thank you Majors, we will be calling you again.

Comment from Majors Home Improvement

Thank you for your kind comments. We are happy that you enjoyed Major's Red Carpet service!

Majors Home Improvement



REVIEW

Charley C.
Pensacola, FL
Oct 06, 2017



Crew left a mess every day. Disconnected the porch light and left debris in front of the door. Rather than cut shrubs back they stomped them, breaking them off at ground level. Trim details of the siding were erratic and inconsistent. In several cases different on each side of an architectural feature. Required four return trips to finish in a very third class way. Truly never completely to the customers satisfaction. First class prices for third class work. Do not hire them. I will be happy to provide photographs as evidence.

Comment from Majors Home Improvement

Thank you for your feedback concerning your Hardie siding and vinyl soffit installation. Your opinion and business is important to us and we regret any inconvenience this may have caused you. To make things right, we addressed clean up with our crew to do a better job in the future. After learning about the issues with the architectural feature on your home, we added trim on one side to match the other side and added more capping. We also performed extra work per your request on the front porch area at no charge. Thank you for your patience as we made corrections to your project.

REVIEW

Larry J.
Niceville, FL
Oct 06, 2017



They did exactly what they were supposed to do, it just took a long time.

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Majors Home Improvement



REVIEW

Greg D.
Pensacola, FL
Oct 02, 2017



They were a very easy company to work with.

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REVIEW

Larry A.
Fort Walton Beach,
FL
Sep 25, 2017



They were proactive when a issue would arise and completed a Quality job.

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REVIEW

Ed P.
Shalimar, FL
Sep 19, 2017



I am truly satisfied with the Major's team and my new windows a big difference in appearance and comfort to my home. Thank you.

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REVIEW

Joe M.
Navarre, FL
Aug 02, 2017



Great work and great people...

REVIEW

Carol G.
Milton, FL
Jul 26, 2017



They all are professional and provide highest quality work. I was asked to go to another company and I said, "I only deal with Majors". They stand behind their product and workmanship.

REVIEW

Michael D.
Milton, FL
May 11, 2017



The did excellent work and they cleaned up afterwards. I was really impressed. They left my house looking the same as when they arrived.

REVIEW

Linda B.
Pensacola, FL
May 08, 2017



Majors is my "go to" company for any home improvements. They are trustworthy and provide excellent service.

Majors Home Improvement



REVIEW

Steve B.
Pace, FL
Apr 05, 2017



Majors is top notch

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Milton , FL 32570
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REVIEW

Glen H.
Pensacola, FL
Feb 03, 2017



We had new windows & doors installed. Majors home improvement did an A-1, First Class job on our project from start to finish

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REVIEW

Greg S.
Milton, FL
Dec 30, 2016



My first contact was amazing and I knew my experience would be wonderful. It was a wonderful experience.

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REVIEW

Jeff T.
Pensacola, FL
Dec 06, 2016



I am extremely satisfied and I will call Major Home Improvements in the future if needed.

REVIEW

Darren S.
Milton, FL
Dec 02, 2016



Majors Home Improvement provided great work at a great price and I am very satisfied.

REVIEW

Darrin T.
Pensacola, FL
Nov 01, 2016



They blew my expectation with their response and with how they kept me informed. Before the work even began they had their divisions keeping in contact with me even before I asked. They were well worth it.

REVIEW

Gary M.
Milton, FL
Oct 27, 2016



In the day of broken promises and lack of professionalism, Majors went above & beyond to be sure I was satisfied with my window installation. There are not too many contractors left that perform in that manner. I would recommend them to anyone in need of new or replacement windows in their home or business.

Majors Home Improvement



REVIEW

Jim K.
Pensacola, FL
Oct 12, 2016



We have used them for French doors and garage doors. They have been clean, on time, and answered all of our questions throughout my jobs and always done a great job.

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REVIEW

Barry Z.
Gulf Breeze, FL
Sep 17, 2016



I have recommended them and will continue to recommend them! If I had another project, Majors would be the first people I would call. They are very responsive and responsible. Having worked with other contractors, I believe the Majors guys are the best.

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REVIEW

Tom S.
Pensacola, FL
Aug 03, 2016



They did an outstanding job.

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REVIEW

B.B.A.
Niceville, FL
Jun 03, 2016



This company is by far one of the most professional companies we have ever dealt with. They communicate every step during the process and never leave the customer uninformed. From the minute we met Cameron, we knew this was the right company to hire and when Mike Majors came to the house to personally confirm the project requirements, we were impressed. A well run, professional organization. We will continue to recommend them and we will rely on them for future projects on our home.

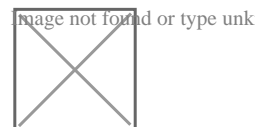
REVIEW

Jim D.
Cantonment, FL
Jun 02, 2016



Majors Home Improvement did a fantastic job. I am perfectly satisfied with the work they did for me.

Majors Home Improvement



REVIEW

Michael W.
Ft Walton Beach, FL
Jun 01, 2016



Majors Home Improvement did a fabulous job-entire staff helpful, friendly, punctual, and courteous. Job was completed without drama and installation crew was professional, quick and neat. Someone always answered the phone and was familiar with our job. Used Majors previously and once again they did a super job!

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REVIEW

Tim W.
Pensacola, FL
May 28, 2016



I highly recommend majors for your window upgrade!