

CUSTOMER FEEDBACK REPORT *for*
**Luxury Bath Technologies By Renken
Remodeling**



COMMENT
Additional Comment
Sep 17, 2019

The young man (a former Marine) who installed the shower was courteous, diligent, and efficient. He worked for about 14 hours straight and did a fine job.

REVIEW
Richard G.
Orange, VA
Sep 17, 2019

Outstanding in every way. I could not be more satisfied.



REVIEW
Ray K.
Falling Waters, WV
Sep 10, 2019

The workmanship was very good, and the work was accomplished within the specified time period. We're happy with everything.



REVIEW
Jenna W.
Jefferson, MD
Sep 10, 2019

The installers that came out were very courteous, prompt and professional.



COMMENT
Additional Comment
Sep 09, 2019

Joe, and the two installers were all fantastic to work with.

COMMENT
Additional Comment
Jun 19, 2019

I would like to recognize the installer Mahadi. He did the entire job by himself and he was exceptional.

COMMENT
Additional Comment
Jun 19, 2019

They didn't fall short, they did exactly what they said and it was a nice job, well done.

COMMENT
Additional Comment
Jun 19, 2019

I was most satisfied with the ability that they could do it in one day and there was little disruption around my house.

COMMENT
Additional Comment
Jun 06, 2019

Everyone I dealt with from Luxury Bath was professional and courteous. Final product looks great.

COMMENT
Additional Comment
Jun 05, 2019

The whole group should be recognized.

200 E Patrick St
Fredrick , MD 21701
(844) 589-2284

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Luxury Bath Technologies By Renken Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Luxury Bath Technologies By Renken Remodeling in Frederick, MD; Vienna, VA; Jefferson, MD; Woodbridge, VA; Winchester, VA; Stephens City, VA; Harpers Ferry, WV; Martinsburg, WV; Thurmont, MD; Monrovia, MD; and 26 other cities in Maryland, Virginia and West Virginia.

In this report, Luxury Bath Technologies By Renken Remodeling has published a summary of the customer feedback they've received since they joined GuildQuality in January 2019. In that time, 30 out of 58 customers (52%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

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COMMENT I am most satisfied with the quality of the materials.

Additional Comment
Jun 05, 2019

COMMENT The service and all was satisfying.

Additional Comment
Jun 01, 2019

COMMENT It couldn't have matched my floor better. Everyone has been talking about that. I guess it's been about three years ago, I had a new floor put in there and that sandalwood just went right with that.

Additional Comment
May 03, 2019

COMMENT The end result, materials, and how well the worked and communicated with us.

Additional Comment
Mar 07, 2019

REVIEW I would highly recommend this company. They were great to work with and were able to answer any questions I had.

Larry D.
Union Bridge, MD
Mar 07, 2019



Comment from Luxury Bath Technologies By Renken Remodeling

We are honored to be part of your full bath remodel. Your shower looks amazing. Thank you for letting us do what we love.

COMMENT Overall, it was pretty easy and straightforward. In repairing this other issue, the guy I talked to was helpful about making sure it was corrected.

Additional Comment
Mar 04, 2019

COMMENT All persons involved were very friendly and polite.

Additional Comment
Mar 02, 2019

COMMENT I would like to recognize Joe for his exceptional service. He was very professional and he answered my calls right away.

Additional Comment
Feb 20, 2019

COMMENT I was most satisfied with the installation. It was fast.

Additional Comment
Feb 20, 2019

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COMMENT
Additional Comment
Feb 20, 2019

I actually already recommended a customer and they have already completed their work.

COMMENT
Additional Comment
Feb 20, 2019

I was most satisfied with how quickly they got the job done and the quality of the product.

REVIEW
Logue-Ruckman B.
Sykesville, MD
Feb 20, 2019
★★★★★

They were professional, they did a great job, and they answered all of our questions as they came to us.

Comment from Luxury Bath Technologies By Renken Remodeling

We are thrilled that you are enjoying your tub to shower conversion! It looks great. Thank you for letting us do what we love.

COMMENT
Additional Comment
Feb 18, 2019

The entire process.

COMMENT
Additional Comment
Feb 07, 2019

They did a good job.

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