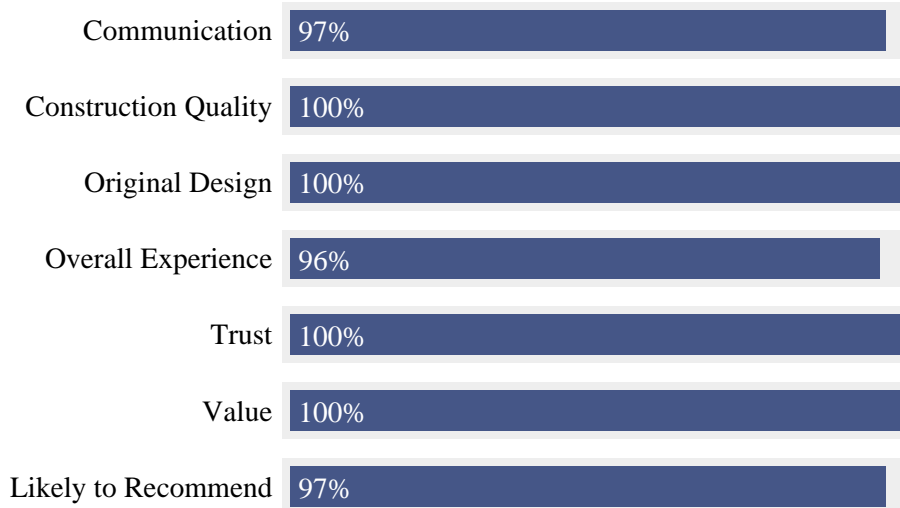


CUSTOMER FEEDBACK REPORT *for*
JS Design + Build

Customer Feedback Summary

Of 53 customers surveyed, 31 responded



1878 El Centro Ave.
Napa , CA 94558
(707) 257-2815
jsdesignbuild.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, JS Design + Build relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of JS Design + Build in Napa, CA; Yountville, CA; St. Helena, CA; Angwin, CA; and San Jose, CA.

In this report, JS Design + Build has published a summary of the customer feedback they've received since they joined GuildQuality in May 2016. In that time, 31 out of 53 customers (58%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Recent Reviews & Published Comments

REVIEW

Sharon C.
Napa, CA
Sep 20, 2018



Up front we spent a fair amount of time finalizing design decisions, which secured expectations on both sides, so that once the project started, we never had disagreements, and J&S was able to stay on schedule even when I was absent. They excel at communications, which I think is rare in the industry,...

REVIEW

Victor L.
Yountville, CA
Mar 31, 2018



JS Design + Build did an amazing job on our condo renovation! Highly recommended!

REVIEW

Leanne M.
Napa, CA
Jan 02, 2018



I got my dream kitchen and more!

CUSTOMER FEEDBACK REPORT *for*
JS Design + Build



REVIEW

Leanne M.
Napa, CA
Aug 25, 2017



I am very satisfied.

REVIEW

Patty P.
Napa, CA
Oct 11, 2016



My kitchen cabinets went thru four renditions and I never felt rushed by Judy. In the end, it is exactly what I had hoped for and then some!

REVIEW

Peterson P.
Napa, CA
Aug 18, 2016



It has been a process - not done yet - but all avenues were explored and Judy was totally patient along the way. So far, so great!

REVIEW

Tim G.
Napa, CA
Jul 06, 2016



JS Design did a fantastic job of remodeling and adding to our breakfast nook. The design as well as the suggestions for the furniture were outstanding. We wouldn't have thought to pick a style as JS Design did, but we're 100% happy that we received their insight and took out out of comfort level, because...

REVIEW

Lee P.
St. Helena, CA
Jul 06, 2016



We love Judy!

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