

CUSTOMER FEEDBACK REPORT *for*

Jones & Associates



REVIEW

Myrna M.
Lubbock, TX
Aug 25, 2021



My husband and I purchased windows from Jones & associates October 2000. Last year I called them about 2 windows leaking they said no problem we will send someone to reseal them. Pete came the next day. July 2021, 10yrs since purchased called because 2 more windows were leaking. She said no problem we'll take care of it. I asked if they could reseal all of the windows. She said of course we'll send someone out. Pete called and set up time & resealed all the windows the next day!! They do excellent work and definitely stand behind their warranty!

701 East 40th Street
Lubbock , TX 79404
(806) 796-1913
www.thejonesboys.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Jones & Associates relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Jones & Associates in Lubbock, TX; Odessa, TX; Midland, TX; Levelland, TX; Big Spring, TX; Plainview, TX; Lamesa, TX; Post, TX; Muleshoe, TX; Snyder, TX; and 149 other cities in Texas, Tennessee and Utah.

REVIEW

Dennis K.
Odessa, TX
Apr 19, 2020



The crew arrived at the time they said, and got right to work. They did an Awesome job and were very friendly. They cleaned up very well after the job was completed. Everybody at Jones and Associates were very good to deal with and to talk to and I would very much recommend them to anybody who needs anything done to their home. They were Very honest and did exactly what they said they would do. I can't think of a thing that they could have done any better. Thanks Jones and Associates!!

REVIEW

Kisa L.
Odessa, TX
May 22, 2018



They did a awesome job.

REVIEW

Don L.
Midland, TX
May 18, 2018



This is the third time Jones boys have did a project job for or through me and all have been completed with a very high rating. Very confident they will do an excellent job for you.

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Clarissa B.
Lubbock, TX
May 16, 2018



I am very satisfied with the work that was done.

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REVIEW

Steve M.
Lubbock, TX
May 16, 2018



You can almost taste the Puddin! We love the completed project which was Penntek concrete covering of our side patio and the front porch of our home. Tyler, Noah and Jeremy worked hard and stayed on task to complete the job in one day! We can't wait to have the same process done on our garage floor....Curtis Dean was the rep who came to our home and got the ball rolling and didn't a great job in his presentation and communicating with us leading up to the job. The office staff is professional and provided quick service and information when requested. Awesome Job!

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REVIEW

Albert C.
Levelland, TX
May 15, 2018



They do a great job and that is why I keep going back.

REVIEW

Donnie R.
Odessa, TX
May 15, 2018



I am very pleased with everything from start to finish.

REVIEW

Randy A.
Lubbock, TX
May 15, 2018



Good product at a fair price and a good crew.

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REVIEW

C.P.W.
Gardendale, TX
May 10, 2018
★★★★★

Excellent service all around. Very very pleased with everyone we worked with thru Jones and Associates. Our home is gorgeous now and so much cooler! We will be calling them back to install a metal roof soon. Thank you again!!!

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REVIEW

J.O.M.
Odessa, TX
May 09, 2018
★★★★★

Great experience with Jones & Associates! They finished our roof sooner then expected which was great since that night we got rain. NO leaks! Customer service was great, better then what you see around here lately.

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REVIEW

Marilyn B.
Lubbock, TX
May 04, 2018
★★★★★

It was a pleasure to work with Jones and Company because of their professionalism accuracy in workmanship and their commentant to their customers. My door is exactly what I wanted.

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REVIEW

Jaime S.
Levelland, TX
May 03, 2018
★★★★★

Jones & Associates is just really good. If we were to put siding on our house we would go with Jones & Associates again.

REVIEW

Mike T.
Odessa, TX
May 03, 2018
★★★★★

The two guys that did the work did an extremely good job and were fast!

REVIEW

John L.
Lubbock, TX
Apr 25, 2018
★★★★★

I would recommend them to anyone!

REVIEW

Lana C.
Big Spring, TX
Apr 20, 2018
★★★★★

We have used them before. Their work has always been excellent and we have not had a minute's problem with any of the workmen. They just do professional work!

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REVIEW

Margo R.
Odessa, TX
Apr 19, 2018



The fellows were so polite and courteous. Anytime I would interrupt them and ask a question they were so nice about the whole thing. I was happy with the work!

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REVIEW

Nina T.
Midland, TX
Apr 19, 2018



My experience with Jones & Associates was a positive one and I am very happy with the end result.

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REVIEW

Yudit R.
Levelland, TX
Apr 18, 2018



I will definitely use them again to do the other side of my windows and my doors.

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REVIEW

Luis H.
Odessa, TX
Apr 17, 2018



They're a very professional company, and I'm happy with the work they did.

REVIEW

Carolyn L.
Silverton, TX
Apr 13, 2018



All contacts and workers were very pleasant and efficient. Enjoyed their time and appreciate their work ethics.

REVIEW

Lan G.
Lubbock, TX
Apr 13, 2018



I like the work and the windows.

REVIEW

Jerry G.
Abernathy, TX
Apr 10, 2018



We were very satisfied, couldn't have asked for better work.

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REVIEW

Jessie A.
Monahans, TX
Apr 09, 2018



Other than finding a few screws and old nails that were pulled from the old roof. I'm very satisfied with the quality of workmanship. The crew went out of their way to get the job done right the first time!

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Joseph K.
Midland, TX
Apr 06, 2018



Jones & Associates was great, professional, and clean. I liked them a lot.

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REVIEW

Bill C.
Lubbock, TX
Apr 04, 2018



Excellent, quick, clean installation of high quality windows. We are very pleased.

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REVIEW

Gary Y.
Lamesa, TX
Apr 03, 2018



They did it in a timely manner, were professional, and did exactly what we asked. I got a lot of bang for my buck.

REVIEW

Michael R.
Midland, TX
Mar 30, 2018



I would definitely recommend them. They did an awesome job.

REVIEW

Sharon L.
Odessa, TX
Mar 28, 2018



They are very professional, their work is excellent and it is so pretty when they get through. It is just amazing.

REVIEW

Don F.
Odessa, TX
Mar 26, 2018



Thanks for our new roof! We are really enjoying it so far. If we find anything wrong, we will give you a call!