

CUSTOMER FEEDBACK REPORT *for* JOMA Construction



REVIEW

Emily K.
Athens, GA
Jan 10, 2018
★★★★★

JOMA exceeded my expectations with a tight deadline and went above and beyond on the project. I was so happy that I used JOMA. This is my 2nd time and they did not disappoint. Russ was a great project manager.

PO Box 7611
Athens, GA 30604
(706) 372-1052
www.jomaconstruction.com

REVIEW

John M.
Athens, GA
Nov 24, 2017
★★★★★

This was our second major project with JOMA. The quality of their design and work is excellent. Even though they fell short in meeting our high expectations for timeliness and communications, the end results make recommending them a "no-brainer."

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, JOMA Construction relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Jennifer H.
Athens, GA
May 21, 2017
★★★★★

The team members that I interacted with at JOMA seemed well-intentioned and honest - I really appreciated their efforts to make things right. I find home construction interesting, and my project manager did a nice job with explanations that expanded my knowledge & understanding. Also important, I felt comfortable having them at my house!

We have surveyed customers on behalf of JOMA Construction in Athens, GA; Bishop, GA; Watkinsville, GA; Comer, GA; Atehns, GA; Winder, GA; Crawford, GA; Stephens, GA; Bogart, GA; and Statham, GA.

Comment from JOMA Construction

Thanks Jennifer. We appreciate the work and look forward to the next project with you!

REVIEW

Earl D.
Athens, GA
Dec 26, 2016
★★★★★

They were terrific to work with. Very pleasant and understanding. This could have been a nightmare as far as dirt, dust and inconvenience but they minimized the disruption and the dirt and dust. They told us when they would do certain things and when subcontractors would show up and they held to that schedule. We are really very satisfied with the outcome.

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REVIEW

Greg .
Athens, GA
Dec 09, 2016
★★★★★

JOMA has done two beautiful renovations in my house, including a complete and amazing overhaul of a kitchen and living room, and also a total re-do of a fireplace and hearth. John Newland and his crew have been responsive, creative, and have always come through with cost-effective solutions, and great results.

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REVIEW

Whitney
Athens, GA
Sep 23, 2016
★★★★★

John and Aaron worked really hard to stay on budget and our timeline which was difficult. They delivered a great result and we are really excited about our new house.

REVIEW

David C.
Athens, GA
Sep 07, 2016
★★★★★

Our new house is beautiful, and as promised is truly efficient. Our energy bills are surprisingly low. The main kitchen/dining/living area is magazine beautiful. We couldn't be happier with the look and feel of the house.

REVIEW

John M.
Athens, GA
Sep 07, 2016
★★★★★

We have received lots of positive comments on the project they did for us.

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REVIEW

Amanda P.
Bishop, GA
Jul 06, 2016



I have worked with JOMA on two different projects. The project manager kept me informed of the progress and responded to any issues and concerns in a timely manner. I regularly receive immediate responses to my texts. When I called about a mysterious beeping noise that I was hearing when I was getting ready for bed, the project manager even came over after 8 pm to check it out and fix it. Their sub-contractors are also great to work with. Any areas of dissatisfaction were immediately addressed and fixed to complete satisfaction. Most importantly, I trust JOMA and their employees to do quality work at a fair price. I'm thankful I've found them and will continue to use them for all of my home repair/remodeling needs.

REVIEW

Nancy F.
Athens, GA
Jul 06, 2016



John Newland was a terrific contractor and all his workers did an expert job. Thanks!

REVIEW

David C.
Athens, GA
Jul 01, 2016



Refreshingly creative and fun people to work with. Very professional and quality workmanship

REVIEW

Peter S.
Athens, GA
Feb 04, 2016



We were delighted with the professionalism, workmanship, and timeliness of everyone associated with our renovation. Both the process was and the result is excellent.

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REVIEW

Beverly P.
Athens, GA
Jan 04, 2016
★★★★★

Overall very satisfied with JOMA. With a significant renovation there will always be a few things that come up, but Jeff and John were very good to work with and clearly wanted us to be well satisfied with the final product.

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REVIEW

Conoly H.
Athens, GA
Dec 20, 2015
★★★★★

see above comment.

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REVIEW

Marni S.
Athens, GA
Nov 24, 2015
★★★★★

What an amazing experience I had. JOMA designed and built my house and it couldn't have been a better experience. From the minute John took me out to the property he had in mind for my house to the moment they handed me my keys, it was a wonderful experience.

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REVIEW

Carol C.
Athens, GA
Nov 18, 2015
★★★★★

There was a lack of good communication between project management JOMA staff and subcontractors. We recognize that this was a large and complex job and and that there would be delays, however, staff was pulled off of task often to go to different jobs and things were not completed when they could have been. A lot of the work was pushed to the last minute resulting in unnecessarily sloppy work and frustration. They were juggling too many projects at once and needed a stronger project management team to carry out larger complex projects.

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REVIEW

Patricia M.
Athens, GA
Sep 29, 2015
★★★★★

This was our first big renovation project. The amount of work was substantial and the budget quite high. I was very anxious and nervous to have the project completed in a timely manner and was hoping to have a quality renovation. John made everything possible, the communication was excellent, his employees very courteous and the quality of the job is second to none! I cannot express enough how please we have been working with Joma construction and would highly recommend this company

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REVIEW

Dawn P.
Athens, GA
Sep 25, 2015
★★★★★

I was very happy with using Joma and would highly recommend them to others.

REVIEW

Joan B.
Athens, GA
Sep 18, 2015
★★★★★

This was our first experience using JOMA and we were impressed in every way. They were very professional and finished the work as promised in a timely manner and to perfection! We will use them again (next week!) and highly recommend the company.

REVIEW

Mike M.
Athens, GA
May 11, 2015
★★★★★

John Newland is extremely professional and is easy to communicate with before and after the job. JOMA's employees and subcontractors are reliable, trustworthy and really took care of our house while doing some fairly major repairs.

REVIEW

Dave H.
Athens, GA
Mar 31, 2015
★★★★★

JOMA was professional and courteous throughout the process, keeping the project within budget and on schedule. I would recommend them to anyone looking for a professional construction company.

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REVIEW

Kelsey M.
Athens, GA
Mar 06, 2015
★★★★★

JOMA did a fantastic job on our repair work and followed through on everything that they said they were going to do. They did a great job.

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REVIEW

Anna M.
Athens, GA
Mar 05, 2015
★★★★★

The completed bathroom remodel is very attractive and meets our needs nicely.

GUILDMEMBER SINCE 2015

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REVIEW

Kurt S.
Athens, GA
Mar 03, 2015
★★★★★

Overall, Joma did a good job. They remodeled the bathroom and kitchen in a timely manner. They do need to focus more on their finish work, and having a sharp eye for details at times.

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REVIEW

Michael L.
Athens, GA
Mar 03, 2015
★★★★★

Had some exterior work done last summer that included hardiplank repair, paint, chimney, and roof work. Very satisfied and would recommend/hire again.

REVIEW

Ann C.
Athens, GA
Mar 02, 2015
★★★★★

JOMA does very, very high quality work. The staff is friendly from the owner all the way to the subcontractors. I will definitely use them for future projects.

REVIEW

Barbara S.
Athens, GA
Mar 02, 2015
★★★★★

JOMA was honest, fair, creative, innovative and easy to work with. They do quality work and are always pleasant. They also did a good job of resolving any issues.

REVIEW

Robin D.
Athens, GA
Feb 26, 2015
★★★★★

A potential intimidating project was smooth and easy.