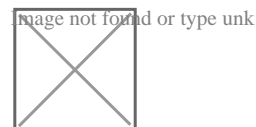


CUSTOMER FEEDBACK REPORT *for* Jenkins Restorations - Columbia, SC



Customer Feedback Summary

Of 604 customers surveyed, 188 responded

Process Explanation 87%

6904 North Main Street,
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Recent Reviews & Published Comments

REVIEW

Alexis R.
Irmo, SC
Jan 08, 2021



Their team was professional and the communication was top-notch. I was pleased with their craftsmanship.

REVIEW

Csm P.
Columbia, SC
Jan 06, 2021



Great and reliable folks at Jenkins Restoration. They made our experience as comfortable as possible.

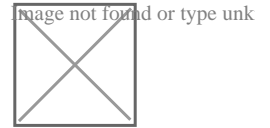
REVIEW

Abigail G.
Lexington, SC
Jan 06, 2021



The experience that we had with Jenkins Restorations was okay. We had good communication with our point of contact but when they brought in the subcontractor, it was a terrible experience. We have never worked with a more unprofessional subcontractor. We are still finding things that need to be re-fixed by another individual. We will not bring Jenkins or that particular subcontractor back in. We also recommend to always really read through your quote as the work is being done. We had to update our quote numerous times after finding thousands of dollars of either add ons or work that was not completed by the subcontractor that if we did not review, we would have had to pay for.

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Columbia, SC



REVIEW

S.V.M.
Elgin, SC
Oct 23, 2020



They did a great job.

REVIEW

Shirley B.
Columbia, SC
Sep 09, 2020



Mold remediation was done timely and professional but the restoration part was a nightmare. It took 4 months to complete my small kitchen. It seemed once they had my business I was not important anymore and was put on the back burner.

REVIEW

Lloyd M.
Lexington, SC
Sep 09, 2020



Workers were courteous and respectful.

REVIEW

Sgt M.
Columbia, SC
Apr 14, 2020



Chose your subcontractor more carefully or have your own direct hires. Not really sure why I used a contracting company just to have a subcontractor do the work. Next time I will cut out the middle man.

REVIEW

Timothy B.
Columbia, SC
Apr 08, 2020



Amber was absolutely the best. She got us squared away ASAP and the repair was better than new.

REVIEW

Jairus W.
Columbia, SC
Apr 01, 2020



Jenkins Restorations has the resources to get the job done, but they have a lack of communication with their customers.

REVIEW

Csm P.
Columbia, SC
Mar 31, 2020



Jenkins Restorations has made every effort to get our home back to its original state. They have been courteous, professional and responsive to our needs and for that we are grateful.

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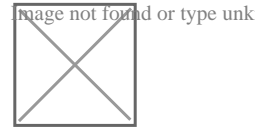
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CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Columbia, SC



REVIEW

Aubrey S.
Columbia, SC
Mar 08, 2020



They were very easy to work with. Everything was completed in a timely manner. Would recommend to anyone.

REVIEW

Cpt M.
Irmo, SC
Jan 28, 2020



They did dry out the property ok, but they lost control of the project with their subcontractor and it never got finished.

REVIEW

Aubrey S.
Columbia, SC
Dec 25, 2019



Very friendly service. They promptly completed my homes repairs. I would recommend them in a heart beat.

REVIEW

Msg R.
Columbia, SC
Nov 21, 2019



I am still waiting for them to come fix the wall they put a hole in.

REVIEW

Spc M.
Lexington, SC
Nov 14, 2019



The roofers were courteous and quick.

REVIEW

Col E.
Columbia, SC
Oct 22, 2019



They were always so cooperative in everything that they did. We had no problems whatsoever. If anything happened they took care of it.

REVIEW

Lcdr N.
Columbia, SC
Sep 30, 2019



They did a wonderful job and we really appreciated it.

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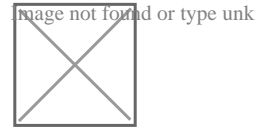
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Jenkins Restorations - Columbia, SC



REVIEW

Carrie S.
Columbia, SC
Sep 23, 2019



I would like like to congratulate Chris and his crew for the job they did for fixing my house. If I need anyone to come to my house again, I will call Jenkins.

REVIEW

Larry J.
Cayce, SC
Jul 25, 2019



The Jenkins representative said they would repair molded wood under my shower. They tore out my shower and said that it was too big of a job to do and referred me to another company Then they packed up and left me with a hole in my floor and said call them when I get the molded wood replaced (which is what they were hired to do to start with). They were paid in full by insurance money and I cant get it back. NOT RECOMMENDEED FOR ANY WORK!!!

REVIEW

Margaret C.
Gaston, SC
Jul 19, 2019



They were very efficient and I am completely satisfied.

REVIEW

Lcdr N.
Columbia, SC
Jun 21, 2019



Jenkins Environmental did an excellent job. Aaron Cupp was professional, friendly, efficient and thorough. It was a pleasure having him work in and under our home.

REVIEW

Sgt J.
Columbia, SC
Jun 14, 2019



Outstanding service here! I am extremely pleased with the end result.

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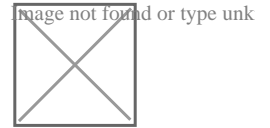
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Jenkins Restorations - Columbia, SC



REVIEW

Robert H.
Cayce, SC
May 22, 2019



Kelee signed a contract for 150K...then contacted my Mayor (Employer) to see if there was any Grant monies to support my under insured house rebuild of 255K. Why sign a contract if the rebuild cost 105K over the agreed contract. She never told me that the house would be 255K. Not Recommended.

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REVIEW

Jane T.
Columbia, SC
May 12, 2019



Chris Thornhill is an excellent manager-in-charge. He resolved all issues in a professional and courteous manner.

REVIEW

Msg N.
Blythewood, SC
Apr 24, 2019



Knowledgeable staff with a professional approach. Answered all our questions and addressed our concerns promptly with our interests at heart. Recommend their services if you are in need of home restoration.

REVIEW

Natasha D.
Elgin, SC
Apr 09, 2019



I was very disappointed, not in the quality, but the timeline. There's no reason it should've taken so long.

REVIEW

Jane M.
Columbia, SC
Jan 23, 2019



Chris Jenkins is very personable, easy to work with and very kind. He made it a good experience.

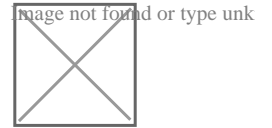
REVIEW

M.J.R.
HOPKINS, SC
Aug 10, 2018



Very professional, fast-working, and high quality company!

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Columbia, SC



REVIEW

Phoebe S.
Columbia, SC
Aug 06, 2018



The staff was very professional at all times and was considerate of my work schedule. There was minimal disruption of my family's daily routine. Whenever I had questions, they were promptly answered.

REVIEW

S.M.G.
Columbia, SC
Jul 10, 2018



I will definitely call this business (Jenkins Restorations) in the future if a calamity strikes again.

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