

Insulated Wall Systems, Inc

Customer Feedback Summary

Of 266 customers surveyed, 141 responded



4169 Clairmont Rd
Chamblee, GA 30341
(770) 986-8600
insulatedwallsystems.net

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Insulated Wall Systems, Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Insulated Wall Systems, Inc in Lawrenceville, GA; Lilburn, GA; Snellville, GA; Norcross, GA; Johns Creek, GA; Duluth, GA; Atlanta, GA; Tucker, GA; Alpharetta, GA; Suwanee, GA; and 29 other cities in Georgia.

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Recent Reviews & Published Comments

REVIEW

Jeff C.
Lawrenceville, GA
Jul 26, 2019



They transformed my house from being one of the worst looking homes in the neighborhood, to being the best!

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REVIEW

Margaret M.
Snellville, GA
May 14, 2019



had had many bad experiences with contractors, but John made sure any problems were communicated to me and dealt with. There was a lot of structural water damage and I am so glad that they didn't just ignore it like I believe some other contractors have done. I had a new front door and large picture windows replaced about six years ago and all of the wood around those was rotten and had to be replaced before they could proceed with the siding and other window replacement. It was an all around pretty positive and painless project.

REVIEW

Mike M.
Lawrenceville, GA
Mar 19, 2019



Great job and I highly recommend.

REVIEW

Rich W.
Lawrenceville, GA
Jan 20, 2019



Insulated Wall Systems did a great job on my projects. The people are competent and fair. My project became complicated by 30 year old issues left hidden by the builder until we began working on the house. John and his people worked with us to deliver wonderful solutions that we are very happy with. I would recommend Insulated Wall Systems any day.

REVIEW

Sami N.
Sandy Springs, GA
Jan 17, 2019



The whole team was outstanding. The experience was great from beginning to end. Clear explanations, great work, quick and painless.

CUSTOMER FEEDBACK REPORT *for*

Insulated Wall Systems, Inc

REVIEW

Robert C.
Lawrenceville, GA
Jan 16, 2019



John is professional and a gentlemen; easy to talk to, happy to answer questions, provides options, and pricing is fair and reasonable. The workers are also professional and clean up after themselves. I highly recommend Insulated Wall Systems and will certainly ask them to do additional work in the future.

REVIEW

Catrina C.
Johns Creek, GA
Jan 09, 2019



Amazing experience! My house looks amazing!

REVIEW

Don M.
Lawrenceville, GA
Jan 05, 2019



John was great in working with us and getting to know our needs. The deck met every bit of our expectations and more. It is very well built and looks fabulous. John's crew did a great job making sure everything was properly prepared before putting up the new siding. They brought any problems to our attention immediately so they could be properly addressed. Overall, we're very satisfied with the work and materials. Nice Job!

REVIEW

Kelley V.
Cumming, GA
Oct 17, 2018



I couldn't be happier with John and his crew. Very professional, fairly priced and extremely knowledgeable. Highly recommend.



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REVIEW

John K.
Peachtree corners,
GA
Oct 17, 2018
★★★★★

We had a wonderful experience with John Tabor! His entire crew was a delight to have working on our home. We ran into a few issues with the way our original builder built our home and John always kept us informed and had solutions on how to fix the problems. We are glad we chose Insulated Wall System because their overall building knowledge and not just regarding siding. We would highly recommend them!

REVIEW

Pat D.
Suwanee, GA
Oct 16, 2018
★★★★★

Insulated Wall Systems is a Class Act organization. John Tabor came out to my house and spent a considerable amount pf time analyzing the condition of the existing siding and what extra's that I wanted performed. I asked John to quote the project as replacing the siding with pre-primed James Hardie Products and Sherwin-Williams Paint. I also asked him to provide optional price adders for preforming extras, such as replacing rotting window sills, brick molding for several windows, and additional siding on a recently added deck roof gables to match the new siding to be installed. John's quote was very professional and detailed with all my requests addressed. Long and short of it John provided a quote that contained very competitive and affordable pricing. His crew members are very detailed oriented and professional, they provided a great installation. The finish product - siding and paint job - made our 24 year old house look brand new once again.



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REVIEW

Mo A.
Marietta, GA
Sep 14, 2018
★★★★★

John from IWS is hands down the best contractor I have ever worked with. He's very knowledgeable of his craft and provides excellent customer service. The work gets DONE! His crews don't waste time and they don't disappear as I have experienced with contractors in the past. John did an excellent job with the siding and front porch guard rail on my rental property. I would definitely hire him again and recommend him to all my friends and family.

REVIEW

Chance M.
Canton, GA
Aug 02, 2018
★★★★★

I would do the project 100 times over with the company. I would recommend them to anybody else. They were very professional.

COMMENT

Additional Comment
May 24, 2018

Avoid this company at all costs. Will save you time , money and aggravation and you won't have to pay someone to do it over as he refuses to make good on the contract. Voids warranty by improper installation.

COMMENT

Additional Comment
May 24, 2018

Hell no

COMMENT

Additional Comment
May 24, 2018

Do not follow manufactures guide lines for installation. Incompetent . Does not come to job site to review work.Does not follow contract agreement as to finishing project. Totally unsatisfactory.

COMMENT

Additional Comment
May 24, 2018

The Hardie Board siding is a good product if properly installed.

COMMENT

Additional Comment
May 24, 2018

My neighbor was going to use them until he saw what the contractor did to my house. The neighbor bought the materials himself and hired workers and did it for 1/3 of what I paid. \$10,000.

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REVIEW

Jesse S.
Snellville, GA
May 15, 2018
★★★★★

John is a great guy and easy to work with. He told me when I hired him that "We aren't always perfect, but, we'll make it right" and that is specifically why I hired him. We had a few hiccups, he made them right and I'm happy.

REVIEW

David L.
Cumming, GA
Apr 23, 2018
★★★★★

Extraordinary professionalism. Every aspect was superior. The crew was excellent! I couldn't say better things about them!!

REVIEW

Jean C.
Smyrna, GA
Jan 16, 2018
★★★★★

Excellent workmanship, pricing and customer service.... John, the owner, is very professional and gets the job done right. He has done a few projects for me including siding. Great job on Hardie Plank siding on 2 properties I own and rent.

REVIEW

David H.
Lawrenceville, GA
Dec 21, 2017
★★★★★

It was completely seamless and kept below budget. It was quite a large project and it went very smoothly.

REVIEW

Blane N.
Lawrenceville, GA
Dec 01, 2017
★★★★★

I can't recommend John Tabor highly enough - a true professional and all around good guy, always does what he says, and is always readily available and accessible. Oh, and the work done was awesome! I've now got the best looking house in the neighborhood!

REVIEW

Betsy K.
Tucker, GA
Nov 02, 2017
★★★★★

Insulated Wall Systems did an excellent job with siding replacement and fixing damage from rotting wood at my fireplace and doorway. John helped me design a portico for the front of the house and all my neighbors are raving about the new look. Insulated systems, owner and crews did a good job of making sure they exceeded my expectations. I would definitely recommend them.

CUSTOMER FEEDBACK REPORT *for*

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REVIEW

David C.
Snellville, GA
Oct 19, 2017



Very good experience from start to finish.

REVIEW

Jane S.
Duluth, GA
Sep 25, 2017



I love the way my home looks with my new siding and gutters. I highly recommend this company.

REVIEW

Pat C.
Smyrna, GA
Sep 23, 2017



I would recommend Insulated Wall Systems. They do quality work and have quality employees who work hard. We are satisfied with the new siding and paint job we received.

REVIEW

Bob E.
Lawrenceville, GA
Jul 20, 2017



Fantastic job, fair price, great people. Started when they said and had to work around summer storms. Very professional and only did the highest quality work!

REVIEW

Sandy R.
Lawrenceville, GA
Jul 10, 2017



MR. TABOR WAS A PLEASURE TO WORK WITH, SYMPATHETIC TO MY NEEDS AND PATIENT WITH QUESTIONS CONCERNING MY REPAIRS.



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