

## CUSTOMER FEEDBACK REPORT *for* **Homewerx, LLC**



### REVIEW

Yong G.  
Mt Pleasant, SC  
Nov 23, 2019



Fast acting service. They make the customer satisfied. They answered questions on time. If we had questions they would answer immediately. Bill Martin was a wonderful guy, and we trust him.

PO Box 50847  
Summerville, SC 29485  
(843) 270-2050  
[www.homewerx.org](http://www.homewerx.org)

### REVIEW

Barbara D.  
Summerville, SC  
Nov 14, 2019



They explained to me to how the roof vent needs to go all the way to the end. They explained how it creates hot pockets if the vent is not very close to the end. I was very impressed with their knowledge and I learned a lot.

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Homewerx, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

### REVIEW

Barry M.  
Summerville, SC  
Sep 13, 2019



I would highly recommend them. They were very professional.

We have surveyed customers on behalf of Homewerx, LLC in Summerville, SC; Charleston, SC; Mt Pleasant, SC; Goose Creek, SC; North Charleston, SC; N Charleston, SC; Ladson, SC; Mount Pleasant, SC; Moncks Corner, SC; Isle Of Palms, SC; and 8 other cities in South Carolina.

### REVIEW

Donna M.  
Goose Creek, SC  
Sep 10, 2019



It was a pleasure working with them. I definitely highly recommend them.

### REVIEW

Justin H.  
Charleston, SC  
Aug 05, 2019



They came to my house, sat down, went through the entire process step by step which was very helpful. They were fast and efficient. I didn't think they could get done in a day and they did. They worked from 7:00am to 8:30pm to get it done. They did a great job overall!

### REVIEW

Tim N.  
Summerville, SC  
Jul 29, 2019



They did a great job from start to finish. Recommend that they would be more thorough when picking up roofing nails.

### REVIEW

Larry B.  
N Charleston, SC  
Jun 19, 2019



Homewerx did excellent work, and it looks great.

## CUSTOMER FEEDBACK REPORT *for* **Homewerx, LLC**



### REVIEW

Gary B.  
North Charleston, SC  
Jun 19, 2019



They did an excellent job, and they did everything they were supposed to do. It was all top notch.

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### REVIEW

Terri D.  
Summerville, SC  
May 08, 2019



It was a pleasure working with Billy Martin and the company. He was extremely professional, did the work in a timely manner and took care of issues that came up in the course of the work.

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### REVIEW

Eric B.  
Summerville, SC  
May 01, 2019



They did a great job. They found more bad wood more than anticipated and only charged me for the extra job materials and not the labor. I received a completely new roof down the rafters and the owner was on site.

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### REVIEW

Bob M.  
Summerville, SC  
Apr 03, 2019



They did a really good job and I will be more than happy to recommend them to anyone.

### REVIEW

Denise L.  
Goose Creek, SC  
Oct 25, 2018



I have never had such a pleasant and professional experience when dealing with a contractor in the renovation of my home. Renovating is a very stressful process to go through. Homewerx, LLC and Billy Martin made that part of my renovation project a breeze. I love my new roof. I would recommend Homewerx to anyone. I have already had two people ask me about my new roof. I still have the sign in my yard. Neighbors stop to look at my house and tell me how great the roof looks.

### REVIEW

Amy B.  
Summerville, SC  
Sep 28, 2018



Great service from the original contact with the sales person to the excellent teams of workers as well as contact with the owner of the company. Pride of ownership shows! Love the warranty!

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### REVIEW

Doug H.  
Moncks Corner, SC  
Sep 19, 2018



Billy is great and was wonderful to work with. Thanks Homewerx!

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### REVIEW

Jay W.  
Summerville, SC  
Sep 12, 2018



An excellent company to deal with - fair and honest.

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### REVIEW

Grace G.  
Mt Pleasant, SC  
Aug 30, 2018



They were very professional and they did the roof in one day.

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### REVIEW

Richard N.  
Summerville, SC  
Aug 14, 2018



Billy at Homewerx was friendly, honest, and personable from the start. He is very easy to work with and helped with my insurance paperwork. Homewerx used quality materials and completed the work on time. My roof looks great! I would definitely recommend Homewerx and would use them again.

### REVIEW

Becki F.  
Summerville, SC  
Jul 30, 2018



I was very pleased with the new roof. It makes a big difference in the appearance and quality of my home. The work and clean up was professional. The crew took care of something on the roof for me that was not even on the contract. Very nice company to work with.

### REVIEW

Ira P.  
Summerville, SC  
Jul 11, 2018



They did everything that they promised.

## CUSTOMER FEEDBACK REPORT *for* **Homewerx, LLC**



### REVIEW

Avery B.  
Mt Pleasant, SC  
Mar 20, 2018



Very happy with my experience.

### REVIEW

Troy B.  
Goose Creek, SC  
Mar 14, 2018



Although I paid more I felt very confident, and I felt that I was getting a very good product for my money.

### REVIEW

Chris B.  
Ravenel, SC  
Mar 05, 2018



I was very happy with their work and the quality. What I was not happy with was, I was ensured that I was getting a high wind rating roof, but when my insurance company asked for a wind mitigation form he told me he could not fill out the form.

### REVIEW

Ronald D.  
Goose Creek, SC  
Jan 11, 2018



During the snow storm, my roof melted before everyone else, That shows good quality.

### REVIEW

Sylvia N.  
North Charleston, SC  
Jan 09, 2018



They are every thing they say they are.

### REVIEW

Angela H.  
N Charleston, SC  
Dec 19, 2017



They are very knowledgeable and helpful in everything we needed. They are an outstanding company to deal with!

### REVIEW

Ed E.  
Charleston, SC  
Oct 23, 2017



Homewerx completed a roofing project to my complete satisfaction. In my opinion this is a well managed company with well trained and diligent workers. The materials used are excellent. I would recommend them for any roofing needs.

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# CUSTOMER FEEDBACK REPORT *for* Homewerx, LLC



## REVIEW

Jennifer G.  
Summerville, SC  
Sep 28, 2017



I thought Homewerx was very professional. They provided a lot of information about the roofing system they were going to put on. The financing was easy. Everything was really easy.

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## REVIEW

Beth R.  
Charleston, SC  
Sep 14, 2017



Good quality work. Extremely reliable.

## GUILDMEMBER SINCE 2017

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## REVIEW

Brian C.  
Summerville, SC  
Aug 28, 2017



I am satisfied with the service Homewerx gave us while replacing our roof, The staff was helpful throughout the process.

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## REVIEW

Jo W.  
Goose Creek, SC  
Aug 25, 2017



They were friendly and professional and did exactly what they came to do!