

CUSTOMER FEEDBACK REPORT *for*
GS Exterior Experts



Customer Feedback Summary

Of 369 customers surveyed, 213 responded



8580 s nelson ct
littleton , CO 80127
(720) 683-6288
www.gsexteriorexperts.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, GS Exterior Experts relies on our customer surveying to help them deliver an exceptional customer experience.

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Recent Reviews & Published Comments

GS Exterior Experts



REVIEW

Roderic K.
Denver, CO
Aug 15, 2019



July 2019 My 22 year old roof needed a complete replacement. Several quality companies submitted bids, but John V. was the only person who took a personal interest in the job! Like others, he saw an area of missing shingles, but he was the only one who went above and beyond to provide temporary coverage to the damaged area thus preventing any leakage in to the house. He did it at his own expense and actually had to go buy materials to do the job before we even selected the contractor. Good job John! But that's not all he did. According to what I could read on the web, one of the key elements to a thorough roof inspection is to get inside the attic and look for any damage. No one but John did that. He was thorough, easy to work with and easy to reach. On top of it all, GS Exterior Experts had the most competitive bid! Best service and best price, what more can you ask! When we finally started the project, it went off without issue and they completed the job in just one day! And this is not a small house! I highly recommend GS Exterior Experts. You wont go wrong with them. Rod K. Denver, CO 80231

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REVIEW

Linda T.
Boulder, CO
Jul 25, 2019
★★★★★

Most excellent and professional work and job. John Vigil always immediately responded promptly when contacted. The siding work was completed extremely fast by workers coming early and staying late. House had difficult siding issues, but was sided without complaint and turned out beautifully! Site was difficult to reach with materials and vehicles, but John Vigil accommodated us creatively and cheerfully. We highly recommend GS Exteriors (5 plus stars) and James Hardie siding for your siding needs. Linda Tarr and David Doherty

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REVIEW

Bob M.
Denver, CO
Jan 24, 2019
★★★★★

Every aspect of the dealings with GS Exterior Experts was very positive. From the first meeting with Keith until the job was completed everything was professional and friendly. If I or any of my friends need any work done I will strongly recommend GS Exterior Experts.

COMMENT

Additional Comment
Aug 29, 2018

Keith was very professional and valued my time by not trying to waste time with trying to sell something I knew I wanted. It was the most pleasant home improvement project sale I had ever.

COMMENT

Additional Comment
Aug 29, 2018

I recommended GS Exterior Experts already to friends and coworkers, neighbors said our house is the best looking in the neighborhood, the fact that they didn't feel the need to post yard them. (which I would be happy to do) speaks for them.

COMMENT

Additional Comment
Aug 29, 2018

The house looks amazing, the crew was very professional, and the materials look and feel like they are bulletproof.

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REVIEW

Eric P.
Colorado Springs, CO
Aug 27, 2018



It was the lowest bid, but the highest quality!

REVIEW

Lawrance C.
Lakewood, CO
Aug 07, 2018



I knew I wanted James Hardie siding and had seen a house in my neighborhood that had that siding installed by G.S. Exterior Experts so I included them when I decided to start quoting the project. I had quotes by 3 companies and G.S. was hands down the winner. The lowest price does not always translate to the best value but in this case G.S. was both. One of the highest quotes, from a company I won't name, wasn't even formally written up. Just scratched out on a yellow legal pad! Everything from the quote to the delivery of materials and the installation was very professionally handled by G.S. Exterior Experts.

REVIEW

Dan Q.
Boulder, CO
Jul 27, 2018



We were very pleased with GS Exteriors from start to finish.

REVIEW

Nancy H.
Centennial, CO
Jul 17, 2018



Keith Vigil, the owner, was great to deal with and we really appreciated his professionalism. His crew was timely and very efficient in their work. Delivered a great finished product. Very hard-working team. Would recommend without hesitation.

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REVIEW

Lynn D.
Aurora, CO
Jun 12, 2018



My husband and I are delighted with our new James Hardie siding. It accomplishes several goals we had: protection against hail damage, low maintenance and a pleasant curb appeal for our home. The team of workers at each step were excellent — very professional. We highly recommend this company. It was a great outcome.

REVIEW

Christopher S.
Centennial, CO
May 30, 2018



We had a fantastic experience from start to finish with GS Exteriors. Our sales person Ernest was knowledgeable, friendly, accommodating, and patient while we decided on the colors. The installation team was fast and did first rate job. After each day they made sure everything was cleaned up and put away neatly. I will use GS for any future jobs and highly recommend this company.

REVIEW

Mike O.
Monument, CO
May 13, 2018



First of all, GS Exterior Experts was the overall best of the 4 bids I received for the replacement of my home's siding....appropriately low key, timely, professional, knowledgeable, thorough. Job was started and completed on time....in the winter. No cost overruns or scope of work issues. There were no other problems or disagreements. I knew going in that James Hardie Siding, although relatively expensive, was the best product for my situation. A good value for the investment. G.S Exterior Experts business owner Kevin Vigil was my principal point of contact. I believe he owns and operates a very good company. Overall, I am well satisfied with G S Exterior Experts as the contractor on this major home improvement project.

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REVIEW

Tamra M.
Golden, CO
Nov 10, 2017
★★★★★

We had a large, rather complicated house to repair and GS Exteriors did a wonderful job with everything - the siding, gutters, roof and new garage doors. Ernest Lopez responded quickly and effectively to all my concerns and questions and all the crews involved were competent and courteous. They made a stressful experience much more pleasant and our house is beautiful! Thank you!

REVIEW

Kurt S.
Morrison, CO
Oct 17, 2017
★★★★★

Ernest is a great listener and assigned a super crew. These guys take pride in their work!

REVIEW

Michael D.
Arvada, CO
Sep 22, 2017
★★★★★

We love the new look of our house and was so excited to see the old siding/deck posts/stairs gone. We've received a lot of comments about the work and even though there were some issues we would do it all over again if we had the chance.

REVIEW

Michael N.
Colorado Springs, CO
Sep 11, 2017
★★★★★

I am happy with the quality of the work. The guy I have been working with is committed to seeing the job done right and to my satisfaction which I appreciate. There are always bumps in the road but I am confident that when it is finished that everything will be good.

REVIEW

Jennifer H.
Lakewood, CO
Sep 11, 2017
★★★★★

Thank you GS Exteriors for a beautiful job. As a first contracted project for young new homeowners this was a big thing to tackle! We appreciate Mel helping us through the process. The siding looks beautiful with expert workmanship. It was also great to have a one-stop shop for all the work repairing our house after the hailstorm. The siding, roof, soffets and fascia all look great!

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REVIEW

Lisa S.
Littleton, CO
Aug 04, 2017
★★★★★

I highly recommend them. I have already recommended them to neighbors. Everyone has complimented their work.

REVIEW

John C.
Centennial, CO
Jun 18, 2017
★★★★★

GS Exteriors Experts did an amazing job! Keith took the time to explain all the options, the pros and cons of each and answer all my questions thoroughly. The crew was very professional and their attention to detail was second to none. A total home run!!

REVIEW

Walt B.
Cenntennial, CO
May 27, 2017
★★★★★

Ernest and the gang were very patient, courteous, and concerned for our satisfaction. I would recommend them unconditionally.

REVIEW

Bill K.
Littleton, CO
May 22, 2017
★★★★★

This was a five star experience. Excellent workmanship from a professional team. We are thrilled with the appearance of our siding. We highly recommend Ernie and GS Construction.

REVIEW

Adolph C.
Denver, CO
May 20, 2017
★★★★★

GS Exterior Experts did an outstanding job.

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REVIEW

Anthony P.
Golden, CO
May 19, 2017



Ernest was extremely professional and communicated great. All job tasks occurred on schedule and I was impressed with the follow through on the timeline agreed at the start of the project. I am detail-oriented and expected a very high level of quality for the price on this job. I felt the job site was chaotic and should have been kept cleaner. The install crew made several minor errors but all were fixed to my satisfaction - GS was very professional about listening to my feedback and showed a strong commitment to addressing every request I had for correcting minor defects. Four stars because I had to do more work than I wanted to monitor the quality of the install, but the most important thing is that the company was highly responsive and made sure in the end I was completely satisfied. I would definitely recommend GS, and they would be my first choice for a future project.

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REVIEW

Pete S.
Golden, CO
Feb 04, 2017



After an extensive solicitation and review of exterior contractors we settled on GS Exteriors. Settled isn't the right word as they were substantially below the cost estimates of other companies and their workmanship was top notch. We were originally apprehensive because of the price disparity but after interviewing several clients and scouring reviews we decided to move forward with them. One item to note: The man that answered my phone inquiry, Ernest, was the same guy that came to my house and the same guy that coordinated the various work crews that executed the project. With the other companies I interviewed, it seems as though I was working with a pile of other folks dedicated to making the sale as opposed to guys actually coordinating the work. GS Exteriors replaced my existing original panel siding with James Hardy Hardipanel, added a layer of rigid insulation, painted, faced a portion of the front of the house and our chimney with stacked stone, replaced a bank windows, and rebuilt a deck. All of the work was performed exceptionally and in a timely manner in spite of the work being accomplished much later in the season (Fall/Winter) than most companies work. We couldn't be happier and continue to receive compliments from neighbors on how great the house looks. Highly recommend these guys!

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REVIEW

Jane S.
Thornton, CO
Dec 01, 2016
★★★★★

This company did a great job! Everyone I came in contact was extremely professional. I am very happy that they communicated during and at the end ensuring we were satisfied with the job. They installed James Hardie siding and trim and it looks wonderful. Be confident you will be happy with the result and hire this company!

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REVIEW

Michel S.
Longmont, CO
Nov 29, 2016
★★★★★

From start to finish Ernest was great to work with. The installation crew were very professional. The finished product exceeded our expectations. From our experience we would highly recommend GS Exteriors.

REVIEW

Peter C.
Elizabeth, CO
Nov 22, 2016
★★★★★

Keith and CJ were very good to work with! I called them to get an estimate and CJ came out the next day and Keith emailed me an estimate the day after that. Keith was able to schedule the work to start in two days after I approved the estimate! They did a really good job and got the work done quickly. It was a pleasure working with them and I would highly recommend them to anyone.

REVIEW

Hank T.
Littleton, CO
Nov 15, 2016
★★★★★

High quality work at a very competitive price due to low overhead. As with any job the homeowner needs to review all of the work, especially the small details, and communicate with the contractor. They were exceptionally responsive in addressing all of the small items which I identified. All of the items were minor details with nothing major.

REVIEW

William H.
Golden, CO
Oct 10, 2016
★★★★★

Good product (although somewhat costly); excellent, professional workmanship; highly recommend GS Exterior Experts!