

CUSTOMER FEEDBACK REPORT *for* Great Day Improvements



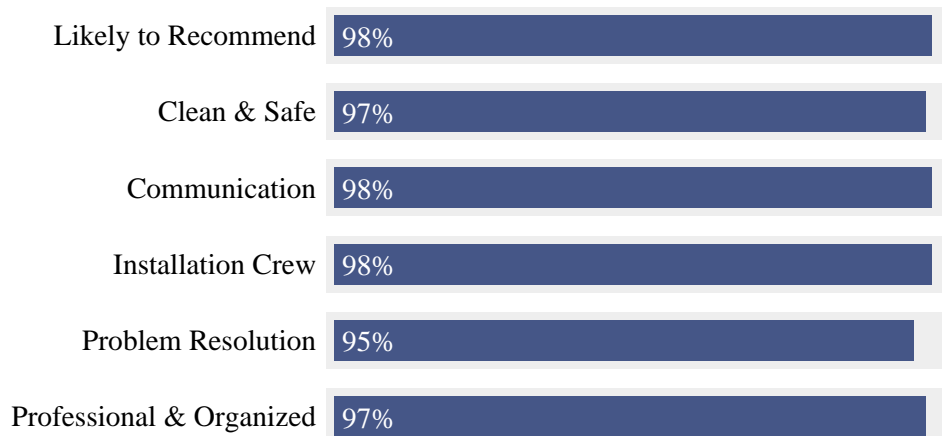
700 E. Highland Rd.
Macedonia , OH 44056
(330) 468-0700

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Great Day Improvements relies on our customer surveying to help them deliver an exceptional customer experience.

Customer Feedback Summary

Of 161 customers surveyed, 102 responded



Recent Reviews & Published Comments

COMMENT

Additional Comment
May 17, 2017

I was pleased with the job and wrote that in my on-line review.

COMMENT

Additional Comment
May 15, 2017

Mike & Ryan were very professional and thorough in completing the job. We were impressed.

COMMENT

Additional Comment
May 13, 2017

The way the upper glass is cut on a triangle to fill in the sides at the top to allow roof taper ; was a nice design.

COMMENT

Additional Comment
May 08, 2017

Andrew Baker ... his presentation was on spot .. if not for the way he presented your product,,I may have moved on,,Im so glad I went with Stanek ..

COMMENT

Additional Comment
May 08, 2017

Most satisfied at the quality of the window ,, We looked at many windows,nothing comes close to the quality and workmanship

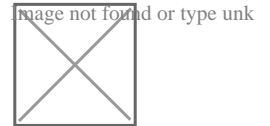
REVIEW

Paul A.
Levittown, PA
May 08, 2017

I am amazed at the high quality of the window ,, We love it



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COMMENT

Additional Comment
May 08, 2017

Bob and the installation team we had-all were great.

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COMMENT

Additional Comment
May 08, 2017

sales and installation-personnel were all friendly and respectful of our property

GUILDMEMBER SINCE 2017

REVIEW

Linda D.
Stoughton, MA
May 08, 2017



Excellent quality and workmanship. The work was done right after Christmas in two days-so if you are thinking you can't enclose in winter just call Patio Enclosures.

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Comment from Patio Enclosures

Thank you for the great review!

REVIEW

Supriya M.
Buffalo, NY
May 08, 2017



Excellent Company. Great Customer service and Excellent product.Joe Dawidowicz is the best.

COMMENT

Additional Comment
May 08, 2017

The lead Technician whose name escapes me now. He had a new employee working with him but he still got the work done right and on time.

COMMENT

Additional Comment
May 08, 2017

Patio Enclosures met all the commitments made and the final product looks like it should have been there all along.

COMMENT

Additional Comment
May 05, 2017

The whole crew worked well together.

COMMENT

Additional Comment
May 05, 2017

I was satisfied with the schedule. They did have a bump because of weather, but they called me the day before. That was good.

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REVIEW

William C.
Solomons, MD
May 05, 2017



It is a high quality product. It was delivered on schedule and I am fully satisfied.

Comment from Patio Enclosures

Thanks for the great review!

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COMMENT

Additional Comment
May 05, 2017

The installers are great. They knew what they were doing and had good teamwork. Bob, my salesperson, also did a great.

COMMENT

Additional Comment
May 05, 2017

I was most satisfied that they removed our old 3 Seasons and put up the new 4 Seasons and it worked out perfectly.

COMMENT

Additional Comment
May 05, 2017

I've talked to some of my friends about it.

REVIEW

Gene S.
New London, OH
May 05, 2017



Patio Enclosures are super people to work with.

Comment from Patio Enclosures

Thank you for the great review!

COMMENT

Additional Comment
May 05, 2017

I would like to recognize the subcontractors that did the work for their exceptional service.

COMMENT

Additional Comment
May 05, 2017

I was most satisfied in terms of the speed at which they did the job.

REVIEW

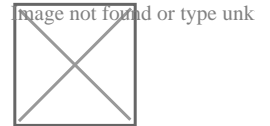
Scott G.
Middleboro, MA
May 05, 2017



They were fast, efficient, and they did beautiful work.

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COMMENT

Additional Comment
May 05, 2017

I would like to recognize John, the head of installation.

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COMMENT

Additional Comment
May 05, 2017

I was most satisfied with the fast response to installation. Urban Nielsen came out quickly and was responsive.

GUILDMEMBER SINCE 2017

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REVIEW

Rosemary S.
Union, KY
May 05, 2017
★★★★★

What the salesman said, didn't always match up with what the contractors did.

REVIEW

Paul A.
Willowick, OH
May 05, 2017
★★★★★

Stanek windows are the best that I have seen and have been in business a long time. They must be doing something right!

COMMENT

Additional Comment
May 04, 2017

The installation team worked longer to finish the job in one day. The house is an old victorian with non standard windows.

COMMENT

Additional Comment
May 03, 2017

The salesman and foreman did a great job

COMMENT

Additional Comment
May 03, 2017

Perfect fit and smooth insulation

COMMENT

Additional Comment
May 03, 2017

Jason and the two men who installed.