

CUSTOMER FEEDBACK REPORT *for*  
**Fresh Coat Painters of Fox Valley**



St. Charles , IL 60174  
(630) 884-5240

**GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Fresh Coat Painters of Fox Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Fox Valley in St Charles, IL; St. Charles, IL; Geneva, IL; Roselle, IL; West Chicago, IL; Batavia, IL; Aurora, IL; Naperville, IL; Bartlett, IL; Elburn, IL; and 19 other cities in Illinois.

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REVIEW

Ron P.  
St. Charles, IL  
Sep 09, 2020



I will definitely use freshcoat for any future painting. Both Bob and Andy were great to work with.

COMMENT

Additional Comment  
Sep 09, 2020

Bob, Andy, Matt and Juan were amazing!

COMMENT

Additional Comment  
Sep 09, 2020

Fresh Coat far exceeded my expectations.

COMMENT

Additional Comment  
Sep 09, 2020

Highly satisfied with my experience.

REVIEW

Jon P.  
South Elgin, IL  
Aug 24, 2020



Fresh Coat Painters of Fox Valley did incredible work. I highly recommend Robert and his staff. They addressed all questions and concerns prior to the job starting. During job completion, they were available to be on-site to explain the job process and ensure the work was done efficiently to the highest quality.

REVIEW

Nikki C.  
Batavia, IL  
Aug 24, 2020



Fresh Coat Painters is a very professional company. They have an excellent crew that did a great job.

REVIEW

Ilene D.  
St charles, IL  
Aug 12, 2020



The owner was on site for both the estimate and the work. He kept me posted on progress and materials. The crew was hard working and respectful, and my garage ended up looking great!

REVIEW

Allison H.  
St. Charles, IL  
Aug 12, 2020



The staff was great and extremely professional. We are extremely happy with the job they did!

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REVIEW

Nancy F.  
Naperville, IL  
May 25, 2020  
★★★★★

Was pleasantly surprised at the quality of the job at reasonable pricing. Were very cooperative and did an excellent job. Crew were polite and cooperative. Needed to redo a few areas and repaint areas, they were fully acknowledged the changes and fixed everything we wanted. I will definitely contact them to paint my interior when I am ready. Great, polite and knowledgeable and reasonable. Would highly recommend FreshCoat.

REVIEW

Bill M.  
Naperville, IL  
May 11, 2020  
★★★★★

The project from quote to finish was done professionally and the end result was that our home now looks as good as new. It is unfortunate that Mother Nature is not cooperating causing the staining of the deck to be delayed. We are coordinating with Robert so that the first weather opportunity that arises they will be out to stain the deck. Fresh Coat painters of Fox Valley is highly recommended.

REVIEW

Mary S.  
Roselle, IL  
May 11, 2020  
★★★★★

We originally had them quote some major interior work, which is on hold for now. We had them stain the cedar siding on the back of our home. It looks great. All holes and cracks were caulked before 2 coats of stain. I highly recommend them, and am looking forward to my interior work soon!

REVIEW

Jim Y.  
Lake Forest, IL  
Apr 22, 2020  
★★★★★

They did what they said they would do in the time that they said they would do it and at the price they agreed to.

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REVIEW

Stephanie L.  
St. Charles, IL  
Feb 18, 2020



Save your time, look no further, hire this company! They are honest and very skilled. "Save your time, look no further, hire this company! I first hired Fresh Coat to paint the outside trim of our home beginning a trusted relationship that grew into multiple home projects. Every home owner knows how hard it is to find and hire dependable, professional, and skilled craftsmen to have in and around your home. Bob, Andy and Maurice are professional, communicate completely about arrival time, work in a very timely manner, and are clean during and after the projects. They gave me their cell phone numbers and I have asked them questions or advice, and they have helped me. I have had them install wood trim in two rooms, paint vaulted ceilings and walls inside our home, apply tile to backsplashes and do various drywall and ceiling repair. The walls are flawless! They have saved me money by suggesting ways to finish more than one project without selling me into more work. Who does that anymore?! They are honest and very skilled. Since I keep hiring them to do each new project, I obviously recommend this team highly." S. L.

REVIEW

Vicki W.  
Roselle, IL  
Jan 20, 2020



Very professional and communicated with us throughout the project. We are extremely satisfied.

REVIEW

Phil S.  
Pinger Grove, IL  
Oct 01, 2019



Great people to work with, very accomadating



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REVIEW

Rick R.  
Geneva, IL  
Sep 10, 2019



They were on time, affordable and their work was high quality. I would recommend them.

REVIEW

Ruth S.  
Geneva, IL  
Aug 28, 2019



Fresh Coat Painters of Fox Valley was very friendly and understanding! They did a wonderful job!

REVIEW

Countryside C.  
Elburn, IL  
Aug 05, 2019



Fresh Coat did a great job and we were very happy with the workers and the communication we received. This was an Condo Association so we needed to communicate with the home owners and we received calls about the scheduling and all owners were happy.

REVIEW

Mike R.  
Batavia, IL  
Jul 03, 2019



They communicating in a timely manner; coordinating work dates , types of product used and services performed (i.e.. power wash). They worked hard and knew their stuff. I have some outside painting background and I was pleased.

REVIEW

Jim L.  
Bartlett, IL  
Jun 22, 2019



Our painting job was extensive and they gave us a schedule and adhered to it well with a pleasant, hardworking crew. Our only issue was their lack of skill in doing a striping in the entrance hall with two paint finishes. It was resolved. I would suggest that the crew who did the specialty painting receive additional training in that technique. BottomLine: FreshCoat did a fine job with only a couple glitches which they corrected.



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REVIEW

Craig J.  
Carol stream, IL  
Apr 16, 2019



Bob and his partner did a great job replacing drywall due to water damage and painting my entire townhouse. He is very professional, detailed, meticulous, clean and did a great job. I would recommend him to anyone looking for a quality painter.

REVIEW

Al G.  
North aurora, IL  
Dec 10, 2018



The two Bobs did a great job repairing a hole from fallen plaster. The ceiling looks brand new!!!



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